

Requisition

Req # 00166386

SHERIFF'S LAW ENFORMENT FACILITY

PO #

Date: 11/24/09

*Consent
18709
12/1/09*

Bill To: x
x

Vendor : 255319
i2 INC.
1430 SPRINGHILL ROAD SUITE 600
MCLEAN VA 22102
FAX (703)921-0196

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: M. HINOJOSA
956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	I2 ANNUAL SUPPORT PROGRAM RENEWAL DO NOT DUPLICATE ORDER I2 ANALYST'S NOTEBOOK 7 DONGLE: 70304 SUPPORT DATES: 10/01/09 TO 09/30/10	762.00	762.00
1.00	YEAR	I2 ANALYST'S NOTEBOOK 7 DONGLE: 73918 SUPPORT DATES: 10/01/09 TO 09/30/10	762.00	762.00
		<u>Account No</u>	<u>Encumbrance</u>	
		9-1100-421-00-280-001-0-336	1,524.00	
			Freight	.00
			Total	1,524.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Contract # 18109
Request 166386

i2 Annual Support Program

Price Quote

Date: 11/23/2009

To: Monica Hinojosa
Hidalgo County Sheriff's Office
100 N Closner 1st Fl
Edinburg TX 78539
United States

Quote Reference: 16384-7339
Re: Hidalgo County Sheriff's Office
Contract: HDLGO002_10.1A

<u>Qty</u>	<u>Description</u>	<u>Dongle</u>	<u>Support Start Date</u>	<u>Support End Date</u>	<u>Unit Cost</u>	<u>Discount</u>	<u>Total</u>
1	i2 Analyst's Notebook 7	70304	10/1/2009	9/30/2010	\$762.00	0.00	\$762.00
1	i2 Analyst's Notebook 7	73918	10/1/2009	9/30/2010	\$762.00	0.00	\$762.00

Total (excludes tax) \$1,524.00

All prices quoted are in US Dollars

TERMS: Quote valid for 30 days • Payment: Net 30 days
i2 accepts checks, VISA, Mastercard, American Express, and pre-approved purchase orders.

i2 Inc., 1430 Spring Hill Road, Suite 600, McLean, VA 22102 703-921-0195
888-546-5242 Fax: 703-921-0196 e-mail: salesUS@i2inc.com Internet: www.i2inc.com

Support

i2's annual support program is the most cost-efficient way to maximize your experience with the world's most advanced investigative analysis software like *Analyst's Notebook*. It provides a variety of benefits that protect your investment in i2 software. Participating customers have access to the most recent software releases, updates, technical support and product information.

Benefits of Our Support Program

Customers who maintain support never have to worry about falling behind the technology curve. As i2 continually updates its software, adding functionality and improving ease of use, supported customers qualify to receive new versions at no additional cost. Because i2 software is always "backwards compatible", you will not lose work as you upgrade to new versions.

Free i2 software upgrades include:

- Product plug-ins that extend the functionality of i2 software
- Maintenance releases that keep your software running smoothly
- Completely new releases of your software at no additional charge

Technical Support

i2 maintains a dedicated team of technical support professionals to provide unmatched troubleshooting and guidance. Our technical support team responds faster than any other.

Supported customers who never experience a technical issue can still benefit from technical support. In addition to providing expert technical guidance, our team is more than happy to field 'how to' questions. Although this is no substitute for software training, it is an invaluable resource should you need assistance during an important case.

Technical support offers:

- » Convenient assistance via email, phone and Web
- » Easy access to a tech support rep from 8 AM to 6 PM EST

Online Forum

Exclusively for supported i2 customers, the Online Forum is your community resource. It is an excellent source of information on i2 software and enables analysts around the world to share ideas in a password-protected environment.

This unique Web site offers:

- » Tips and tricks for using i2 software
- » User-only discussion forums to exchange ideas and benefit from the experience of other analysts
- » Detailed product information including release notes and pending product launches
- » Free downloads for additional icons, case studies and sample charts