



AN ARGYLE SECURITY COMPANY

To: Tonyia



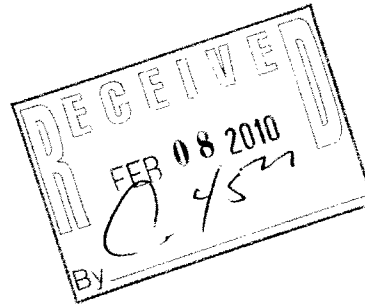
AN ARGYLE SECURITY COMPANY

Reg # 169812

Metroplex Control Systems
12903 Delivery Drive
San Antonio, Texas 78247
www.metroplex-control.com
Phone 210.495.5245
Fax 210.495.9863

Friday, February 05, 2010

Judger Mario E. Ramirez, JR.
Juvenile Justice Center
Attn: Joe Ochoa
Detention Superintendent
1001 N. Doolittle Road
Edinburg, Texas, 78541
(956) 587-6200 ext. 7111



RE: Edinburg – Juvenile Service & Preventive Maintenance Agreement Proposal

Proposal No.# 70-2010-42

Mr. Ochoa:

Thank you for allowing Metroplex Control Systems the opportunity to provide a service and preventive maintenance agreement for your facility. Metroplex Controls – ISI Detention and Security Division was selected during the construction and design phase of the Justice Center and has worked intimately with your design team to provide a system of high level security and control management. As the Sole Providing entity for the Security Electronic system in place at your facility, we will remain to provide the level of confidentiality to the documents and design aspects of this facility. We are pleased to offer a service agreement which continues to provide the maintenance and management of your systems, and to provide you the upgrades and support necessary to maintain the level of security needed for the Edinburg – Juvenile Justice Center.

The following is a written description of the services that will be performed and supplied by Metroplex Control Systems:

Commission Testing and Preventive Maintenance Program:

MCS will supply one qualified technicians for a two (2) day period to perform a complete system test and inspection. The system test and inspection shall include the following:

System Reports:

- Commissioning Report on your current Electronic Security systems operational and control status
- Recommended changes, repairs and upgrades based on the results produced
- Recommended Preventive Maintenance Program for devices and systems

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INC.

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Testing and Verifications:

- Check, Clean and test each Control Station on the system [8 Stations/VRS/ADS]
- Control and Operational Testing of the door control system
(this does not include cleaning or repairing door and locking Hardware)
- Control and Operational Testing of CCTV switching systems and DVR configurations located in the Security Electronics Room and the Video Review Station Control and Operational Testing of Intercom and Audio Paging systems
- Control and Operational Testing of Auxiliary Controlled Systems (lighting, Duress, TV, etc)
- Test and Verify Headend cabinet location for proper ventilation (heat dissipation) and power circuit voltage levels (includes cabinet power supplies, Circuits and fusing)
- Check and verify the PLC processors operations and controls.
- Clean electronic components with UL rated spray
- Make minor repairs and adjustments as needed

Repairs and Service:

MCS will provide a detailed system status report to the facility including any anomalies and troubles found. Upon completion of the Commissioning System test the technician will perform minor operational repairs within the facility on the components identified. Any component or devices found needing replacements or repairs will be documented in the report. Should the facility decide to replace or repair noted items, please call or email a request for quote on equipment or repairs and installation. The report will also include recommendations for any additional services or upgrades if needed.

Emergency Service:

MCS may also provide emergency service calls as part of this agreement. All labor provided during normal working hours and expenses related to these service calls will be covered by your service agreement.

All materials needed for repairs will be supplied from facility stock or purchased separately.

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Preferred Customer Benefits:

All additional service calls will be provided on a time and material plus expenses basis at a discounted rate of \$112.00 per hour (That's **25%** off our standard hourly rate of \$150.00). There will be no overtime charges applied to service calls provided on weekdays. The hourly rate for calls provided on weekends and holidays will be \$225.00.

All materials purchased during the term of the service agreement will be available at a **10%** discount off our regular prices. *Discounts available during the term of the service agreement.*

MCS also provides free 24-hour technical support to all preferred customers.

Annual Preventative Maintenance – Security Electronics and Control System

MCS will provide one (1) Preventive Maintenance service call and a maximum of one (1) Emergency service calls. All materials needed for repairs will be supplied from facility stock or purchased separately.

The price of this agreement for the term of one (1) year is **\$ 3,759.00** ✓

Option A: Lock and Detention Maintenance

ISI will provide one (1) Detention and Lock Technician to go through all of the detention locks in the facility to properly lubricate, repair, adjust and clean over a 3 day duration. If any additional hardware or components are needed or found defective during the detention service and maintenance they will be purchased at a discounted rate of 10% off of regular price (or use owners stock). This service includes locks, doors, pass throughs, closures, hinges and detention grade products installed at your facility. An assessment at the end of the scheduled maintenance and service will be turned over to the facility to document the results.

The price of this agreement for the term of one (1) year is **\$ 2,999.00**

Complete: Combined Electronic Security and Detention Maintenance Package

The price of this agreement for the term of one (1) year is **\$ 5,999.00**



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Accepted by : _____

Purchase Order #: _____

If you have any questions please feel free to call at (210) 495-5245.

Sincerely,
Metroplex Control Systems - Detention Division

Darwin Katan
Director of Technical Services



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[TX MAS] Texas Multiple Award Schedule Contract Number: # 9-84060
Company Contacts: Jessica Rosen or Kathryn Losinecki