

After working with more than 300 clients, we are familiar with the unique challenges municipalities face as they establish and maintain a web presence. We want to help you select or create a custom package to enhance your community's site. The most commonly requested add-on features appear below.

Recommended Add-ons	One-Time Fee	Monthly Fee
Image Enhancements Package: <ul style="list-style-type: none"> • Portal Page Development • Slideshow • Photo Gallery 	\$2,700	\$100
Other Optional Enhancements		
Wireless Emergency Notification System	\$5,000	Varies
Where do I... (allows citizen to input address and find services city determines such as voting info, schools, libraries, etc.)	\$2,500	\$100
Online Job Application System (must have job posting system)	\$9,500	\$100
Forms Development Tool	\$700	\$75
RequestTracker Upgrade for additional Users	\$1,500	3-10 users add \$100 11-50 users add \$200 51 and up add \$400
Spanish Translation	\$125/page or \$1,000 for 10 pages	
2 days of Additional Training/Consulting 3 months after go-live (includes travel expense)	\$7,200	
Live Redundant site at remote host location	\$9,000	Varies

Recommended Options for Ongoing Services

	Standard Host Option	* Ultimate Service Host Option *
Recurring Annual Hosting Fee	\$6,600	\$6,600
Optional Recurring Annual Maintenance and Updates		\$1,800
Optional Recurring Annual Support and Upgrades		\$4,200
Recurring Annual Fee	\$6,600	* \$1,050 *
Hosting Services		
Data Hosting & Data Backup	✓	✓
Patch Maintenance	✓	✓
Site Monitoring	✓	✓
Offsite Storage of backup	✓	✓
Data Recovery from Tape	✓	✓
DNS Consulting, Hosting and Maintenance	✓	✓
Router Monitoring	✓	✓
CivicPlus Updates and Maintenance		
Upgrade Hardware		✓
Upgrade System Software		✓
CivicPlus Application & Modules		
Upgrades		✓
Fixes		✓
Improvements to usability		✓
Integration		✓
Testing		✓
Development		✓
Website Statistics		✓
Usage License		✓
Support		
24/7 Support		✓
Dedicated support personnel		✓
3-hour response		✓
Proactive support for updates and fixes		✓
Highly rated by clients		✓
Online training manuals		✓
Monthly newsletters		✓