

Requisition
SHERIFF'S LAW ENFORMENT FACILITY

Req # 00177072

PO # 1041661

Date: 06/10/10

Consent
6/22/10
\$21663

Bill To: x
x

Vendor : 304662
THE PERCS INDEX INC.
960 THERMAL DRIVE
COQUITLAM, B.C. CANADA V346S1
FAX (604)475-4669

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: MIKE GARZA
956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	DO NOT DUPLICATE ORDER IN ORDER TO SOLE SOURCE AS TO BENEFIT FISCALLY FROM THE MEMBERSHIP FEE RATE AND NOT THROUGH THE HOURLY RATE AS THIS OPTION IS MOST ADVANTEOUS TO THE COUNTY ADVANTAGEOUS 1 YEAR SUPPORT CONTRACT FOR QUARtermaster SYSTEM PROGRAM TO INCLUDE UNLIMITED PRODUCT SUPPORT CALLS DURING NORMAL BUSINESS HOURS AND ANY PRODUCT UPDATES Account No 0-1100-421-00-280-001-0-336	350.00	350.00
			Encumbrance	
			350.00	
			Freight	.00
			Total	350.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Requisition
SHERIFF'S LAW ENFORMENT FACILITY

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 THE PERCS INDEX INC.
 960 THERMAL DRIVE
 COQUITLAM, B.C. CANADA V346S1
 FAX (604)475-4669

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 711 EL CIBOLO RD.
 EDINBURG TX 78539

Contact: MIKE GARZA
 956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	EACH	DO NOT DUPLICATE ORDER 1 YEAR SUPPORT CONTRACT FOR QUARTERMANSTER SYSTEM PROGRAM TO INCLUDE UNLIMITED PRODUCT SUPPORT CALLS DURING NORMAL BUSINESS HOURS AND ANY PRODUCT UPDATES Account No 0-1100-421-00-280-001-0-336 REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233	350.00 Encumbrance 350.00 Freight .00 Total 350.00	350.00
		<i>submit services w/o agreement</i>		
		<i>CC agreement terms & conditions any signed document</i>		
		<i>8/18/04 QM 3.2 Software</i>		

✓ 92045 - 57,328.65

\$150.

Authorized By: _____

Matilde Faz

From: Blanca Mayorga [blanca.mayorga@co.hidalgo.tx.us]
Sent: Thursday, June 10, 2010 4:25 PM
To: matilde.faz@co.hidalgo.tx.us
Subject: FW: Support Contract

-----Original Message-----

From: Myra Montoya [mailto:myra.montoya@hidalgo.org]
Sent: Thursday, June 10, 2010 4:18 PM
To: blanca.mayorga@co.hidalgo.tx.us
Subject: FW: Support Contract

-----Original Message-----

From: Terry Contreras [mailto:terry.contreras@hidalgo.org]
Sent: Thursday, June 10, 2010 4:19 PM
To: Myra.Montoya@hidalgo.org
Subject: FW: Support Contract

Terry Contreras
Quartermaster's Office
Hidalgo County Sheriff's Office
711 El Cibolo Rd.
Edinburg, Texas 78542
Ph: 956.383.8814
Direct Ph: 956.393.6020
Fx: 956.393.6021

-----Original Message-----

From: David Miller [mailto:david@percs.com]
Sent: Thursday, June 10, 2010 4:13 PM
To: terry.contreras@hidalgo.org
Subject: Support Contract

Terry:

As discussed over the telephone, our Support Agreement is a very informal agreement. In exchange for you paying us the stipulated amount - which depends on the product or number of products that a user has (in your case just one product Quarter Master \$350.00) we warrant to provide you with unlimited telephone technical support available 5 days a week during normal business hours, provide access to our Customer Support area on our website and provide product updates for the contracted 12 month period.

We try and avoid any formal contracts, where possible, as our current

arrangement works out very well for our almost 300 existing customers.

If I can provide any further information, please don't hesitate to contact me.

Thank you,

David

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David Miller
The PERCS Index, Inc.
Phone: 604-461-4669
Toll Free: 866-461-4669