

May 19, 2010

RECEIVED

MAY 28 2010

COUNTY JUDGE



Technology to serve and protect

10401 Linn Station Road

Louisville, KY 40223-3842

502-561-8463 800-816-0491

www.appriss.com

The Honorable Judge J. D. Salinas
Hidalgo County Judge's Office
100 East Cano, 2nd Floor
Edinburg, TX 78539

Dear Judge Salinas:

This letter is to walk you through the 2011 renewal process for the VINE (Victim Information & Notification Everyday) program. Your original service period will end as of August 31, 2010.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2011. **We would like to have all Service Agreement Renewals back to our office no later that July 15, 2010, so we have plenty of time to process.** In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- **Exhibit R-07 Maintenance Renewal.** This item shows the Total Renewal Amount that the OAG agrees to cover. The OAG has received a copy of this document and has confirmed the dollar amounts and expiration date. **Please note that there is a 2% increase added to your Maintenance Renewal. Based on the Vendor Certification document dated May 15, 2009, the OAG accepts the offer of Appriss to comply with a Pricing Model containing a 2% increase, for 2011 and for FY 2012 and FY 2013, if the initial term is renewed.** This document is for your information only.
- **Service Agreement Renewal.** This agreement is between Appriss and Hidalgo County. The cost of the renewal should agree with Exhibit R-07. Please sign the enclosed documents and return one copy to Appriss at the above address, one copy to Chris Gersbach at the Texas Attorney Generals Office – MC -004 at P.O. Box 12548, Austin, TX 78711-2548 and retain one copy for your records.

Note: Invoices for the fiscal year 2011 will not be mailed to the County until September 1, 2010.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Sincerely,
Appriss Inc.

A handwritten signature in blue ink that reads "Colleen G. Heslin".

Colleen G. Heslin
Account Specialist

Enclosures

**Exhibit R-07 Maintenance Renewal
Automated Victim Notification Services
Hidalgo County**

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this Exhibit R-07 Schedule of Payments shall describe the payments that Customer shall pay to Appriss.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2011.

Jail Maintenance Amount	District Court Maintenance Amount	Annual Maintenance Amount (12 Months)	# of Months Through 8/31/10	Total Maintenance Amount Due
\$26,333	\$4,377	\$30,710	12 Months	\$30,710

Maintenance Amount as indicated above does not include “3rd Party Vendor Fees”¹ include booking system vendors, IT staff or other work that is associated with any booking system change not covered under the Vendor Certification. These services are considered additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the “3rd Party Vendor” may not be reimbursed by the OAG’s SAVNS grant program.

Vendor Certification Verbiage

Pricing Model for FY 2011, and if Vendor Certification extended, Pricing Model for FY 2012 and FY 2013

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, contains a 2% increase from the Pricing Model for FY 2010.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, covers “Annual Standard Maintenance Fee” and “Standard Maintenance Work” done by the Certified Vendor related to an entity changing their booking system from their existing VINE-supported booking system to a new VINE-supported booking system. “Standard Maintenance Work” includes interface installation, setup, configuration, testing and documentation. A VINE-supported booking system is one for which an interface already exists. The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, also includes the “Out of Scope Costs”, as identified in this Part.

Booking systems that are “Not Yet VINE-supported” include those without an existing interface. They are not considered “Standard Maintenance Work” and are subject to the hourly contract rates for “Out of Scope Costs” as identified in this Part.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, does not include “3rd Party Vendor Fees” -- which are additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the “3rd Party Vendor Fees” may not be reimbursed by the OAG’s SAVNS grant program.

“3rd Party Vendor Fees” include booking system vendors, IT staff or other work that is associated with any booking system changes not covered under this Vendor Certification. These fees are paid directly to the vendor by either the entity or by the Certified Vendor.

¹ based on Response Part 4: for 3rd party Vendor Fees for county changes in the Pricing Model Section of the Vendor Certification.

R-07 Service Agreement Renewal Notice



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DATE: May 19, 2010
CUSTOMER NAME: Hidalgo County
LOCATION: 100 East Cano, 2nd Floor
Edinburg, TX 78539
PROJECT TYPE: Hidalgo County VINE Service
ORIGINAL SERVICE AGREEMENT DATE: September 27, 2004
SERVICE AGREEMENT RENEWAL DATE: September 1, 2010
SERVICE AGREEMENT RENEWAL TERM: 12 Months
NEXT SERVICE AGREEMENT RENEWAL DATE: August 31, 2011
PROJECT PRICING: \$30,710

This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

Contract Changes: This Service Agreement Renewal Notice includes a 2% increase. Based on the Vendor Certification document the OAG accepts the offer of Appriss to comply with a Pricing Model containing a 2% increase, for FY 2011 and for FY 2012 and FY 2013, if the initial term is renewed.

Special Note: Please refer to the "3rd Party Vendor Fees" referenced in the attached Exhibit R-07 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:



Signature Date 5/21/2010

Thomas R. Seigle
Executive Vice President
Public Safety Group

CUSTOMER BY:

Signature Date

Title Name

R-07 Service Agreement Renewal Notice

OAG Copy



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