

Requisition

Req # 00184972

PO #

Date: 11/10/10

Consent
#24320
12/14/10

Bill To: x
 x

Vendor: 299588
US NETCOM CORP
710 S MAIDEN LANE
JOPLIN MO 64801
FAX (888)279-3853

Ship To: HEALTH DEPARTMENT
1304 S. 25TH
EDINBURG TX 78539

Contact: JOSIE ESCALANT
956-383-6221

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	EACH	DO NOT DUPLICATE ORDER SOFTWARE MAINTENANCE AND SUPPORT AGREEMENT TERM: Support Level Plat Lines 8 Description PMWEB8LSTWR SOFTWARE PMWEB40;FILEDOCTOR20 1-YEAR TERM 12/2010 - 12/2011	1,595.00	1,595.00
1.00	EACH	REINSTATED EXTENDED VOICE CIRCUIT CARD OR BRICK APPLIANCE WARR TYPE STD-WARR PRODUCT WB-PC LINES 8 DESCRIPTION PMWEB8LSTWR SOFTWARE PMWEB40;FILEDOCTOR20 WARRANTY AGREEMENT 1 YEAR TERM 12/2010 - 12/2011	497.00	497.00
		Account No	Encumbrance	
		0-1293-441-00-340-013-0-336	2,092.00	
			Freight	.00
			Total	2,092.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Rep #184972

Bert Hernandez

From: Saved by Windows Internet Explorer 8
Sent: Thursday, December 02, 2010 3:11 PM
Subject: InvoiceSupp

Invoice Number: W- 13706

INVOICE

US Netcon

1531 W. 32nd Street, Suite 209, .
888-910-3329 * F
<http://www.us>

Ship To:	
Hidalgo County Health Dept.	
1304 S 25th Ave	
Edinburg	TX 78539
Attention: Rigo Hinojosa	
Bill To:	

Important! This invoice pertains to support or warra your "PhoneMaster for Web" phone notification comp organization uses *PhoneMaster for Web* for urgent an phone message delivery. Renew today.

Consider adding SIREN, our low-cost unlimited emergency service. SIREN is the perfect companion to PMWeb. Call u

Your PO/Ref:

User	
Warr Type	Std-Warr
Product	WB-PC
SerNo	
Lines	8
Descr	PMWEB8LSTWR
Software	PMWEB40;FILEDOCTOR20
Warr Begins	12/7/2010
Warr Ends	12/6/2011
Warr Amt\$	\$497.50

Agreement

**Extended Voice Circuit Card or Brick
Appliance Warranty Agreement, 1-Year**

Your payment of, and US Netcom Corp's acceptance of the amount of this constitute an Agreement between us for the warranty services described t

1. The Term of this Agreement shall be from the "Warr Begins" date date shown on this invoice.
2. US Netcom Corp warrants the voice circuit card or brick applianc above against defects in materials and workmanship to the origin appropriate and normal use for the Term of this agreement.
3. US Netcom Corp shall repair, adjust or replace a defective item v refurbished unit, at its option.
4. Replacement units shall be warranted for the remainder of the Te whichever is longer. Replaced items become the property of US
5. If a defective item cannot be repaired and it has been discontinu or supplier, then you may: (1) purchase any notification product c by US Netcom Corp at ten percent (10%) off the price then in efft refund of the warranty fees paid calculated on a days-remaining | the time of reported failure to the end of the Term.
6. Items may only be returned to US Netcom Corp by first calling 8C an RMA number which must be placed on the exterior of the box shipping and insurance charges and accept all risk for loss or dai equipment.
7. This warranty excludes: malfunction caused by forces external to including, but not limited to fire, flood, or acts of God, environmer as temperature, humidity, power or phone line fluctuations, surge electricity; damages due to misuse, altering, tampering or defacir markings; PCs, servers, monitors, printers or other accessories; ; databases.

THE ABOVE ARE THE ONLY WARRANTIES OF ANY KIND, EXPRESS THIS PRODUCT DOES NOT PERFORM AS WARRANTED HERIN, PUR REMEDY SHALL BE REPLACEMENT, AT US NETCOM CORP'S AUTHC DEFECTIVE PRODUCT. IN NO EVENT SHALL US NETCOM CORP BE DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES AT PURCHASE, USE OR INABILITY TO USE THE PRODUCT, EVEN IF US HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Key # 184972

Tax \$:	
Total Due \$:	\$497.50

Please return a copy of this invoice with payment.
Payment is due by the "Warr Begins" date shown above.
Thank you.
Questions? Please ask for "Support/Warranty Renewals", Option 3

Key # 184472

Bert Hernandez

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Your PO/Ref:
User
Supp Level Plat
Product WB-PC
SerNo
Lines 8
Descr PMWEB8LSTWR
Software PMWEB40;FILEDOCTOR20
Supp Begins 12/7/2010
Supp Ends 12/6/2011
Supp Amt\$ 1,595.00

Agreement

Software Maintenance and Support Agree
1-Year
 Your payment of, and US Netcom Corp's acceptance of the amount of this constitute an Agreement between us for the services described below.

1. The Term of this Agreement shall be from the "Supp Begins" date shown on this invoice.
2. US Netcom Corp shall repair or replace faulty or malfunctioning : Product shown above.
3. You shall receive software enhancements and updates that may the Term.
4. You shall have toll-free telephone access to request technical su 6:00AM and 6:00PM central time, Monday through Friday, exclus
5. You should expect a return call from a support technician no late from the time of your request.
6. Technical support is provided for software problem resolution, trc debugging. Training for Your software operators is available for
7. You agree to cooperate with technical support staff in the provisi this Agreement.
8. This Agreement does not cover malfunction caused by forces ex including, but not limited to: fire, flood, or acts of God, environme as temperature, humidity, power or phone line fluctuations or out or other causes not considered normal use.

Tax \$:	
Total Due \$:	1,595.00

Please return a copy of this Invoice w
Payment is due by the "Supp Begins" dat

Questions? Please ask for "Support/Warranty Rei