

**Maria Medina**

A1-25741

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**From:** Arcy Duran [arcy.duran@auditor.co.hidalgo.tx.us]  
**Sent:** Monday, March 14, 2011 9:18 AM  
**To:** 'Maria Medina'  
**Subject:** FW: ACL Services Support Renewal

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**From:** Ray Eufrazio [mailto:ray.eufrazio@auditor.co.hidalgo.tx.us]  
**Sent:** Monday, March 14, 2011 9:18 AM  
**To:** 'Arcy Duran'  
**Cc:** 'Linda Fong'; 'Letty Chavez'  
**Subject:** FW: ACL Services Support Renewal

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**From:** Bikram Deol [mailto:bikram\_deol@ACL.com]  
**Sent:** Friday, March 11, 2011 3:59 PM  
**To:** ray.eufrazio@auditor.co.hidalgo.tx.us  
**Subject:** ACL Services Support Renewal

Hi Ray,

This email is regarding the support of your organizations ACL licenses. The support is set to expire at the end of this month on 3/31/2011 and I wanted to make myself available to you in case you had any questions. You can renew your support by clicking on the following link. The link will give you a breakdown of your license, the cost to renew and will allow you to generate an invoice or renew online:

<https://www.acl.com/SREN/E24D21656CBE11D6A725000086455128/MODIFY>

If you have any questions please do not hesitate to contact me at your convenience.

Regards,

Bikram

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**Bikram Deol**  
Maintenance Renewals and Reinstatements  
ACL Services Ltd.

1550 Alberni Street | Vancouver | BC | V6G 1A5 | Canada  
Tel: 604-669-4225 | Direct: 604-692-1360 | Fax: 604-669-3562  
Email: bikram\_deol@acl.com | Web: www.acl.com

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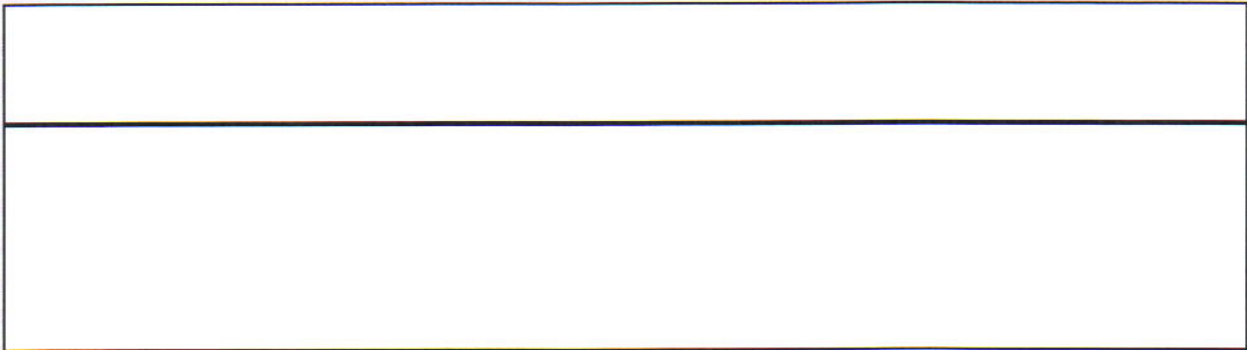
## Maria Medina

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**From:** Ray Eufrazio [ray.eufrazio@auditor.co.hidalgo.tx.us]  
**Sent:** Monday, March 14, 2011 10:06 AM  
**To:** 'Maria Medina'  
**Cc:** 'Arcy Duran'  
**Subject:** FW: ACL Support Renewal - Confirmation

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**From:** ACL Support [mailto:NASR@acl.com]  
**Sent:** Monday, March 14, 2011 9:01 AM  
**To:** Ray Eufrazio, CPA  
**Subject:** ACL Support Renewal - Confirmation



Dear Ray Eufrazio, CPA,

Thank you for renewing your ACL Support. This email message confirms your online transaction order. **A PDF invoice/receipt will be emailed to you within five business days.**

As a **Premium** Supported Customer use the toll-free number - 866-704-0581 - to contact our Global Help Desk Support Specialists and get the answers you need, when you need them.

**Login to the Support Center** to access a comprehensive package of information and services, which give you direct access to solutions you need to meet challenges quickly.

Not registered with the Support Center yet? Its easy! **Register Now**



<b>Order Summary</b>	<b>March 14, 2011</b>
Invoice No: SPT127147	Terms: Net 30 Days
Support Type: Premium	Expiry Date: March 31, 2012

**Bill To**

Attention: Ray Eufracio, CPA  
 County of Hidalgo  
 2808 South Business Hwy 281  
 Edinburg, TX  
 USA, 78539-6243

**Ship To**

Attention: Ray Eufracio, CPA  
 County of Hidalgo  
 2808 South Business Hwy 281  
 Edinburg, TX  
 USA, 78539-6243

**Product Summary**

Product	Serial	Expiry	Users	Cost
Network	41751W	03/31/2011	1	519.00
Sub-total				519.00
Tax				0.00
Total				<b>USD 519.00</b>

All services are provided from Canada.

**Payment Type****Banking Information****NOTE Change in Banking Details**

Send Bank Transfers To:

Silicon Valley Bank  
 3003 Tasman Drive  
 Santa Clara, California  
 95054-1181  
 USD Account# 3300419090  
 ABA# 121140399  
 Swift Code: SVBKUS6S

Send Checks To:

ACL Services Ltd  
 c/o Silicon valley Bank  
 Lock Box 200286  
 Pittsburgh, PA  
 15251-0286