

Requisition

Req # 00198460

PO #

Date: 07/01/11

27467
 CC
 7/19/11

Bill To: x
x

Vendor: 355143
 CASO DOCUMENT MANAGEMENT
 3453 IH35-N
 SAN ANTONIO TX 78219
 FAX (210)222-9065

Ship To: TAX ASSESSOR-COLLECTOR
 2804 S. BUS. HWY 281
 EDINBURG TX 78539-6243

Contact: TAX COLLECTION
 956-289-7472

Contract No: DIR-SDD-1429

Special Instructions:

C-

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	EACH	CONTRACT: DIR-SDD-1429 DO NOT DUPLICATE ORDER CASO QUOTE - HIDALGO COUNTY TAX #1 FOR THE HIDALGO COUNTY TAX OFFICE 2804 S BUS HWY 281	22,817.96	22,817.96
.00	EACH	DIGITECH LICENSES: ID 25445 DIR ITEM: PVE MNT EXP DATE 1-28-2009 ENDING DATE: 12-31-2011 PRODUCT DES: PAPERVISION ENTERPRISE ANNUAL PRICE: 257.13 FULL TERM 2.93 PRICE/UNITS:4 YEAR 1 3.008.42 ID 15952 DIR ITEM PVE MNT EXP DT: 3-9-2009 ENDING DT 12-31-2011 PRODUCT DES: PAPERVISION ENTERPRISE ANNUAL PRICE: 257.13 FULL TERM: 2.81 PRICE/UNIT 722.82 UNITS: 6 YEAR 1 4,336.93 ID 26409 PVE-RM-MNT EXP DATE: 2-23-2009 ENDING DATE: 12-31-2011 PRODUCT DES: PAPERVISION ENTERPRISE REPORT MANAGER ANNUAL PRICE: 1745.92 FULL TERM FULL TERM 2.86 PRICE/UNIT:4,985.57 UNITS:1 YEAR: 1 4,985.57 ID 25446 DIR ITEM: PFL MNT EXP DATE: 1-28-2009 ENDING DATE: 12-31-2011 PRODUCT DES: PAPERFLOW LITE ANNUAL PRICE: 349.18 FULL TERM 2.93 PRICE/UNIT 1,021.35 UNITS: 1 YEAR 1 1,021.35	.00	.00
1.00		ID 18559 DIR ITEM: PFL MNT EXP DT: 4-12-2009 PRODUCT DES: PAPERFLOW LITE ENDING DT: 12-31-2011 ANNUAL PRICE: 349.18 FULL TERM: 2.72 PRICE/UNIT: 949.58 UNITS: 4 YR: 949.58 ID 27509 DIR ITEM: PFL MNT EXP DT: 12-9-2009 ENDING DT: 12-31-2011 PRODUCT DES: PAPERFLOW LITE ANNUAL PRICE: 349.18 FULL TERM: 2.06 PRICE/UNIT: 719.70 YEAR 1 719.70 ID 27510 DIR ITEM: PFL MNT EXP DT: 12-9-2009 ENDING DT: 12-31-2011 PAPERFLOW LITE ANNUAL PRICE: 349.18 FULL TERM: 2.06 PRICE/UNIT: 719.70 UNITS: 1 YEAR 1 719.70 ID 27511 DIR ITEM: PFL MNT EXP DT: 12-9-2009 ENDING DT: 12-31-2011 349.18 FULL TERM: 2.06 PRICE UNIT: 719.70 UNITS: 1 YEAR 1 719.70 ID 21417 DIR ITEM: PF MNT EXP DT: 6-6-2009 ENDING DT: 12-31-2011 PRODUCT DES: PAPERFLOW OCR/BC ANNUAL PRICE 872.96 FULL TERM: 2.57 PRICE/UNIT 2,243.02 UNITS: 1 YEAR: 1 2,243.02 SOFTWARE MAINTENANCE FEES: \$18,703.96		.00
1.00		PROFESSIONAL SERVICES - CONFIGURED AS PER THE QUOTE REQ: PROSERV-PS2 ONLINE SUPPORT CALL FIRST 3 HOURS		.00

Authorized By: _____

Requisition

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x

Vendor: 355143
CASO DOCUMENT MANAGEMENT
3453 IH35-N
SAN ANTONIO TX 78219
FAX (210)222-9065

Ship To: TAX ASSESSOR-COLLECTOR
2804 S. BUS. HWY 281
EDINBURG TX 78539-6243

Contact:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		PRICE/UNIT: 1287 UNITS: 2 YEAR 2,574.00 ADDITIONAL HOURS: PRICE/UNIT: 154 UNITS 0 YEAR 1: - PROSERV-PS2 ONLINE SUPPORT: 10-HOUR BLOCK PRICE/UNIT 1540 UNITS: 1 YEAR: 1,540.00 ADDITIONAL HOURS: PRICE/UNIT: 154 UNITS: 0 YEAR: - TOTAL TO BRING CURRENT FOR THE REST OF 2011 AND THE ANNUAL COST FOR NEXT TWO YEARS...THRU 12-31-2011: \$22,817.96 TOTAL QUOTE # \$22,817.96 PROFESSIONAL SERVICES - STANDARD PRICING OPTION PROSERV-PS2 5-14 DAY BLOCK RATE (PER HOUR AND PER DAY) PRICE/UNIT: \$ 154.00 YEAR 1 \$ 1,232.00 PROSERV-PS3 15+DAYS BLOCK RATE (PER HOUR AND PER DAY) PRICE/UNIT: \$132.00 YEAR: 1 \$1,056.00 MISC PER TRIP CHARGE SAN ANTONIO/HIDALGO ROUND TRIP \$825		
		<u>Account No</u> 1-1246-415-15-140-003-0-336	<u>Encumbrance</u> 22,817.96	
			Freight	.00
			Total	22,817.96
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

097861

CASO Quote - Hidalgo County Tax #1

Digitelch Licenses

Quote Date: 6/22/2011
DIR Contract #: DIR-SDD-1429

Contact: Tim Peters
210.222.9124

ID	DIR Item	Expiration Date	Desired Ending Date	Product Description	Annual Price	Full Term	Price/Unit	Units	Year 1
25445	PVE MNT	1/28/2009	12/31/2011	PaperVision Enterprise	257.13	2.93	752.11	4	3,008.42
15952	PVE MNT	3/9/2009	12/31/2011	PaperVision Enterprise	257.13	2.81	722.82	6	4,336.93
26409	PVE-RM MNT	2/23/2009	12/31/2011	PaperVision Enterprise Report Manager	1745.92	2.86	4,985.57	1	4,985.57
25446	PFL MNT	1/28/2009	12/31/2011	PaperFlow Lite	349.18	2.93	1,021.35	1	1,021.35
18559	PFL MNT	4/12/2009	12/31/2011	PaperFlow Lite	349.18	2.72	949.58	1	949.58
27509	PFL MNT	12/9/2009	12/31/2011	PaperFlow Lite	349.18	2.06	719.70	1	719.70
27510	PFL MNT	12/9/2009	12/31/2011	PaperFlow Lite	349.18	2.06	719.70	1	719.70
27511	PFL MNT	12/9/2009	12/31/2011	PaperFlow Lite	349.18	2.06	719.70	1	719.70
21417	PF MNT	6/6/2009	12/31/2011	PaperFlow OCR/BC	872.96	2.57	2,243.02	1	2,243.02
									\$18,703.96

Software Maintenance Fees

Professional Services - Configured as per the Quote Request

ProServ-PS2	Onsite Support Call	First 3 hours	Additional Hours	Price/Unit	Units	Year 1
ProServ-PS2	Online Support	10-hour Block	Additional Hours	1287	2	2,574.00
					154	0
ProServ-PS2	Online Support	10-hour Block	Additional Hours	1540	1	1,540.00
					154	0

Total to bring current for the rest of 2011 and the annual cost for next two years...

THRU 12/31/2011: \$22,817.96

TOTAL QUOTE #1 \$22,817.96

Professional Services - Standard Pricing Option

ProServ-PS2	5-14 Day Block rate (per hour and per day)	\$	154.00	\$	1,232.00
ProServ-PS3	15+ Days Block Rate (per hour and per day)	\$	132.00	\$	1,056.00
MISC	Per Trip Charge		\$825		

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**CASO Document Management
Software Maintenance Agreement**

This Agreement is made and entered into this th day of June, 2011, by and between CASO Document Management, a Digitech Reseller with its principal offices at 3453 IH 35N, Suite 215, San Antonio, TX 78219 ("Service Provider"), and the company, person or entity executing this Agreement as the "Licensee" in the space provided below ("Licensee"):

NOW, THEREFORE, the parties mutually agree as follows:

1. **DEFINED TERMS.** The following terms shall have the meanings set forth below for all purposes of this Agreement:

(a) Documentation. "Documentation" means electronic on-line material, including user manuals, provided by Digitech, Inc. for the Software and that relate to the functional, operational or performance characteristics of the Software.

(b) Error. "Error" means any defect or condition inherent in the Software that causes the Software to fail to perform in accordance with the current Documentation published by Digitech, Inc.

(c) EULA. "EULA" is defined in the recitals to this Agreement.

(d) Maintenance and Support Services. "Maintenance and Support Services" means all professional services provided under this Agreement by Service Provider.

(e) Software. "Software" means (1) the current released version of the computer software licensed by Licensee from Digitech, Inc. under the EULA and as listed on Exhibit A attached hereto, and (2) at any time after Service Provider has delivered to Licensee a new version of such computer software as an Upgrade and Enhancement under this Agreement, the released version of such computer software last released prior to the current released version; provided, that the Software will not include any prior released version of such computer software that has been superseded for more than two (2) years (as determined from the date that Digitech, Inc. first announced publicly, through its web site or otherwise, the general release of the next later version of such computer software) by any later released version of such computer software.

(f) Upgrades and Enhancements. "Upgrades and Enhancements" means any and all new versions, improvements, modifications, upgrades, updates, fixes and additions to the Software that Digitech, Inc. commercially releases to its end users generally during the term of this Agreement to correct deficiencies or enhance the capabilities of the Software, together with updates of the Documentation to reflect such new versions, improvements, modifications, upgrades, fixes or additions; provided, however, that the foregoing shall not include new, separate product offerings, new modules, re-platformed Software or new functionality. Professional Services (installing upgrades, production support, etc.) is billable and not included in the annual software agreement.

**CASO Document Management
Software Maintenance Agreement**

2. MAINTENANCE AND SUPPORT SERVICES - ALSO SEE EXHIBIT A

Generally. Service Provider shall: (1) use its commercially reasonable efforts to correct any properly reported Error(s) in the Software that are confirmed by Digitech, Inc. Maintenance and Support Services generally will be available during the hours of 8 a.m. to 5 p.m., CT Time, Monday through Friday, excluding holidays, or as otherwise provided by Service Provider to its end users purchasing continuing Maintenance and Support Services in the normal course of its business, by on-line connectivity, telephonically or both.

(a) Support provided for installation of upgrades, internal hardware issues or re-installation of software are not included in this agreement and are handled on a time and material or block of professional services hours basis.

(b) On-Site Services. Upon the reasonable request of Licensee, and submission of a purchase order for such services agreeing to pay for such services on a time and materials basis in accordance with Section 5(a)(4), Service Provider may provide on-site Maintenance and Support Services at Licensee's facilities in connection with the correction of any Error(s) involving a mission critical function of the Software that is not functioning in a production environment

(c) Exclusions. Service Provider is not responsible for providing, or obligated to provide, Maintenance and Support Services or Upgrades and Enhancements under this Agreement: (a) in connection with any Errors or problems that result in whole or in part from any alteration, revision, change, enhancement or modification of any nature of the Software, including any configuration of the Workflow modules of the Software that was not undertaken by Service Provider or Digitech Software, Inc. or authorized in writing in advance by Service Provider or Digitech, Inc.; (b) in connection with any Error if Service Provider (directly or through Digitech Software, Inc.) has previously provided corrections for such Error, which correction Licensee choose not to implement; (c) in connection with any Errors or problems that have been caused by errors, defects, problems, alterations, revisions, changes, enhancements or modifications in the database, operating system, third party software (other than third party software bundled with the Software by Digitech, Inc.), hardware or any system or networking utilized by Licensee; (d) if the Software or related software or systems have been subjected to abuse, misuse, improper handling, accident or neglect; or (e) if any party other than Service Provider or Digitech, Inc. has provided any services in the nature of Maintenance and Support Services to Licensee with respect to the Software

3. UPGRADES AND ENHANCEMENTS. Service Provider will provide to Licensee, in accordance with Digitech, Inc.'s then current policies, all Upgrades and Enhancements to the Software released by Digitech, Inc. during the term of this Agreement. Licensee acknowledges and agrees that Digitech, Inc. has the right, at any time, to change the specifications and operating characteristics of the Software and Digitech, Inc.'s policies respecting Upgrades and

CASO Document Management Software Maintenance Agreement

Enhancements and the release thereof to its end users. Any Upgrades and Enhancements to the Software and Documentation shall remain proprietary to Digitech, Inc. and the sole and exclusive property of Digitech, Inc., and shall be subject to all of the restrictions, limitations and protections of the EULA. All applicable rights to patents, copyrights, trademarks, other intellectual property rights, applications for any of the foregoing and trade secrets in the Software and Documentation and any Upgrades and Enhancements are and shall remain the exclusive property of Digitech, Inc.

4. LICENSEE'S RESPONSIBILITIES.

(a) Operation of the Software. Licensee acknowledges and agrees that it is solely responsible for the operation, supervision, management and control of the Software, including but not limited to providing training for its personnel, instituting appropriate security procedures and implementing reasonable procedures to examine and verify all output before use. In addition, Licensee is solely responsible for its data, its database and for maintaining suitable backups of the data and database to prevent data loss in the event of any hardware or software malfunction. Service Provider and Digitech, Inc. shall have no responsibility or liability for data loss regardless of the reasons for said loss. Service Provider and Digitech, Inc. shall have no responsibility or liability for Licensee's selection or use of the Software or any hardware, third party software or systems.

(b) Licensee's Implementation of Error Corrections and Upgrades and Enhancements. In order to maintain the integrity and proper operation of the Software, Licensee agrees to implement, in the manner instructed by Service Provider, all Error corrections and Upgrades and Enhancements of the Software as provided in this Section 4(b) shall relieve Service Provider of any responsibility or liability whatsoever for any failure or malfunction of the Software, as modified by a subsequent Error correction or Upgrade and Enhancement, but in no such event shall Licensee be relieved of the responsibility for the payment of fees and charges otherwise properly invoiced during the term hereof.

(c) Notice of Errors; Documentation of Errors. Licensee shall provide prompt notice of any Errors in the Software discovered by Licensee, or otherwise brought to the attention of Licensee, in accordance with Service Provider's then current policies for reporting of Errors. Proper notice may include, without limitation, prompt telephonic and written notice to Service Provider of any alleged Error. If requested by Service Provider, Licensee agrees to provide written documentation of Errors to substantiate the Errors and to assist Service Provider in the detection and correction of said Errors.

(d) Access to Premises and Systems. Licensee shall make available reasonable access to and use of Licensee's premises, computer hardware, peripherals, Software and other software as Service Provider deems necessary to diagnose and correct any Errors or to otherwise provide Maintenance and Support Services. In addition, Licensee acknowledges and agrees that Digitech, Inc. may be retained by Service Provider to provide Error corrections or other Maintenance and Support Services directly to Licensee and, accordingly, Licensee shall

**CASO Document Management
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provide such same access directly to Digitech, Inc. Such right of access and use shall be provided at no cost or charge to Service Provider or Digitech, Inc.

5. FEES, PAYMENTS, CURRENCY AND TAXES - SEE EXHIBIT B AND C

(a) Annual Maintenance Fees. Licensee shall pay to Service Provider annual maintenance fees in the amounts invoiced by Service Provider as per Exhibit B and C.

(1) Initial Software. The table on Exhibit A attached hereto sets forth the aggregate invoice amounts for initial annual maintenance fees for each Software module initially licensed, and for all Software modules initially licensed in the aggregate. Licensee shall be required to submit a purchase order for this Agreement, in the amount of the initial annual maintenance fees due hereunder, simultaneously with Licensee's submission of its purchase order for the license of the Software under the EULA.

(2) Additional Software. Service Provider shall invoice Licensee for annual maintenance fees for all Software modules that Licensee additionally licenses under the EULA promptly upon acceptance of Licensee's purchase order for the purchase of Maintenance and Support Services for such Software.

(3) Renewal Periods. Service Provider shall invoice Licensee for annual maintenance fees for renewal terms at least forty-five (45) days prior to the end of the then-current term of this Agreement. In the event that any term of this Agreement for which annual maintenance fees are payable is a period of less than twelve (12) calendar months, the annual maintenance fees for such term will be prorated based upon the number of calendar months in such period (including the calendar month in which such term of this Agreement commences).

(a) (4) Time and Materials Charges. Notwithstanding anything to the contrary, if Licensee requests (1) Maintenance and Support Services that Service Provider is not obligated to provide because of the provisions of Section 2(c), and Service Provider agrees to provide such requested Services notwithstanding the provisions of Section 2(c), (2) on-site Maintenance and Support Services in accordance with Section 2(b), or (3) any other services in the nature of Maintenance and Support Services that Service Provider is not obligated to provide, or is not obligated to provide in the manner requested, and Service Provider agrees to provide the requested Maintenance and Support Services, then in any such case Licensee agrees that such Maintenance and Support Services shall not be covered by the annual maintenance fees under Section 5(a) and Licensee agrees to pay for such Maintenance and Support Services at Service Provider's standard time and materials charges payable by end users who have not purchased a continuing Software Maintenance Agreement from Service Provider. Service Provider shall invoice Licensee for all time and materials charges hereunder.

(b) Incidental Costs and Expenses. Licensee shall be responsible for all incidental costs and expenses incurred by Service Provider in connection with the performance of this Agreement. Examples of incidental costs and expenses include, without limitation, all costs and expenses for tools, supplies, accessories, media and other expendables purchased or otherwise used by Service Provider, on-line connection charges and out-of-pocket expenses

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CASO Document Management Software Maintenance Agreement

incurred at Licensee's request, including but not limited to travel, meals and lodging expenses for on-site Maintenance and Support Services. Service Provider shall invoice Licensee for all incidental costs and expenses hereunder.

(c) Payments; Remedies.

(1) Annual Maintenance Fees. Licensee shall pay all invoices for annual maintenance fees in full on or before the last day of the then-current term of this Agreement.

(2) Other Payments. Licensee shall pay all other invoices hereunder in full net thirty (30) days from the date of invoice.

(3) Remedies. All past due amounts shall bear interest at the rate of one and one-half percent (1.5%) per month (or, if lower, the maximum rate lawfully chargeable) from the date due through the date that such past due amounts and such accrued interest are paid in full. In the event of any default by Licensee in the payment of any amounts due hereunder, which default continues un-remedied for at least ten (10) calendar days after the due date of such payment, Service Provider shall have the right to cease to provide any Maintenance and Support Services and Upgrades and Enhancements to Licensee unless and until such default, and any and all other defaults by Licensee under this Agreement, shall have been cured.

6. LIMITED WARRANTY.

(a) Limited Warranty of Services. Service Provider warrants that the Maintenance and Support Services shall be performed in a good and workmanlike manner and substantially according to industry standards. In order to assert any claim that any Maintenance and Support Services fail to conform to this limited warranty, Licensee must notify Service Provider in writing of such claim within thirty (30) days after the date the alleged non-conforming Services are completed. If, after such timely notice from Licensee, the Maintenance and Support Services in question are determined not to conform to this limited warranty, Service Provider's sole obligation, and Licensee's sole remedy, shall be for Service Provider to use commercially reasonable efforts to re-perform the nonconforming Services in an attempt to correct the nonconformity. If Service Provider is unable to correct such nonconformity after a reasonable period of time, Licensee's sole and exclusive remedy shall be termination of this Agreement in accordance with Section 8(b)(3)(B). This warranty specifically excludes non-performance issues caused as a result of any circumstances described in Section 2(c) or (d), incorrect data or incorrect procedures used or provided by Licensee or a third party or failure of Licensee to perform and fulfill its obligations under this Agreement or the EULA.

(b) No Warranty of Upgrades and Enhancements. The EULA shall govern any limited warranty or disclaimers relating to Upgrades and Enhancements of the Software provided to Licensee under this Agreement, and no warranty is given under this Agreement with respect to Upgrades and Enhancements.

7. TERM, RENEWAL AND TERMINATION.

(a) Term. Subject to the early termination provisions of Section 8(b), the initial term of this Agreement (the "Initial Term") shall commence on the day that Service Provider issues to

CASO Document Management Software Maintenance Agreement

Licensee license codes for the Software modules licensed by Licensee under the EULA and shall expire on the first annual anniversary of such date; and, except as otherwise provided in Section 8(c)(3) below, the term of this Agreement shall be renewed: (1) at the end of the Initial Term, for a period from the first day after the end of the Initial Term through December 31 of the calendar year in which the Initial Term ends; and (2) thereafter, annually on a calendar year by calendar year basis.

(b) Early Termination.

(1) Automatic. This Agreement shall terminate automatically, without any other or further action on the part of either of the parties, immediately upon any termination of the EULA.

(2) By Service Provider For Cause. Service Provider shall be entitled to give written notice to Licensee of any breach by Licensee or other failure by Licensee to comply with any material term or condition of the EULA or this Agreement, specifying the nature of such breach or non-compliance and requiring Licensee to cure the breach or non-compliance. If Licensee has not cured, or commenced to cure (if a cure cannot be performed within the time period set forth below), the breach or non-compliance within (A) in the case of non-payment, any breach of Section 1 of the EULA or any breach of Section 3 of this Agreement, ten (10) calendar days after receipt of such written notice, or (B) in the case of any other breach or non-compliance, twenty (20) business days after receipt of such written notice, Service Provider shall be entitled, in addition to any other rights it may have under this Agreement, or otherwise at law or in equity, to immediately terminate this Agreement.

(3) By Licensee.

(A) For Convenience. Licensee may terminate this Agreement at any time, for any reason or for no reason, upon not less than sixty (60) days advance written notice to Service Provider.

(B) For Cause. Licensee shall be entitled to give written notice to Service Provider of any breach by Service Provider or other failure by Service Provider to comply with any material term or condition of this Agreement, specifying the nature of such breach or non-compliance and requiring Service Provider to cure the breach or non-compliance. If Service Provider has not cured, or commenced to cure (if a cure cannot be performed within the time period set forth below), the breach or non-compliance within twenty (20) business days after receipt of written notice, Licensee shall be entitled, in addition to any other rights it may have under this Agreement, or otherwise at law or in equity, to immediately terminate this Agreement; and thereafter, so long as Licensee has complied in all material respects with its obligations under the EULA and this Agreement and is current on all payment obligations under the EULA and this Agreement, Licensee shall be entitled to a refund from Service Provider of the "unused portion of the annual maintenance fees" for the then-current term of this Agreement. For these purposes, the "unused portion of the annual maintenance fees" shall mean that portion of the annual maintenance fees paid by Licensee under Section 5(a) with respect to the term of this Agreement during which such termination of this Agreement is effective, equal to the total of such annual maintenance fees multiplied by a fraction, the numerator of which shall be the

**CASO Document Management
Software Maintenance Agreement**

number of calendar months during the then-current term of this Agreement that remain until the end of such then-current term, commencing with the calendar month after the calendar month in which such termination is effective, and the denominator of which shall be the total number of calendar months in such then-current term determined without regard to such termination.

(C) Non-Renewal. Licensee may elect not to renew this Agreement at the end of the then-current term of this Agreement by written notice to Service Provider on or prior to the date payment is due under Section 5(c)(1) of Service Provider's invoice for annual maintenance fees for the next succeeding renewal term of this Agreement.

(4) By Either Party in Accordance with Section 9. Either party may terminate this Agreement in accordance with the procedures set forth in Section 9.

IN WITNESS WHEREOF, the parties have executed this Agreement by their duly authorized representatives:

Hidalgo County Tax

CASO Document Management

Service Provider

Business Address:

By: _____

By: _____

Print Name: _____

Print Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

**CASO Document Management
Software Maintenance Agreement**

Exhibit B – Scope of Contract

- CASO is and shall remain a Digitech Systems vendor in good standing with a local presence in SW Texas.
- This contract includes two annual visits to Tax Office, three hours each, to perform assigned tasks dealing with PaperVision System. CASO will also provide additional services based on an hourly rate. The trip charge and per diem for the 1st day is included. Additional hours will be provided on an hourly rate as required, along with additional days beyond the 1st at the per diem of \$125 per day.
- This contract includes 10 hours annually for Phone and Online support to Tax Office from 8am-5pm, and from Monday-Friday, except national holidays. Online support includes remote monitoring and remote login support at request of Tax Office. Additional hours will be provided on an hourly rate if requested.
- This contract renews all existing Digitech Licenses thru 12/31/2013. The existing license will be retroactively brought current thru 12/31/2011 and then renewed for another two full years thru 12/31/2013 including:
 - PaperVision Enterprise, directory manager included (10 Seats)
 - PaperVision Enterprise Report Management (Single Entity)
 - PaperFlow Lite (5 licenses)
 - PaperFlow OCR/BC (1 License)
 - DataFlow is no longer applicable (1 License > 0 Licenses)

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CASO DIR PRICE LIST
As of April 15, 2011

CASO DIR

*** CONFIDENTIAL ***

Line Qty	Part Number	Product	List Price	MFC Price	DIR Price
1	PVE	PaperVision Enterprise (view software, concurrent license, includes MS SQL Express 2005 database, Directory Manager for automated importing of electronic docs, Web Server module for browser connectivity, browser-based administration, data replication capabilities, Retention Manager for records retention, Message Manager for email archiving, Directory Manager for monitored file imports).	1,800.00	1,620.00	1,428.48
SOFTWARE					
2	PVE MNT	Annual software maintenance - PVE	324.00	291.60	257.13
1A	PVE 25-49	PaperVision Enterprise 25-49 Licenses Volume Discount	1,664.49	1,498.04	1,320.94
2A	PVE 25-49 MNT	Annual software maintenance - PVE	299.61	269.65	237.77
1B	PVE 50-74	PaperVision Enterprise 50-74 Licenses Volume Discount	1,503.41	1,353.07	1,193.11
2B	PVE 50-74 MNT	Annual software maintenance - PVE	270.61	243.55	214.76
1C	PVE 75-99	PaperVision Enterprise 70-99 Licenses Volume Discount	1,353.07	1,217.76	1,073.79
2C	PVE 75-99 MNT	Annual software maintenance - PVE	243.55	219.20	193.28
1D	PVE 100-249	PaperVision Enterprise 100-249 Licenses Volume Discount	1,288.64	1,159.77	1,022.66
2D	PVE 100-249 MNT	Annual software maintenance - PVE	231.95	208.76	184.08
3	PVE-WF	Workflow (per user, requires appropriate number of PaperVision concurrent clients).	400.00	360.00	317.44
4	PVE-WF MNT	Annual software maintenance - PVE-WF	100.00	90.00	79.36
5	PVE WORKFLOW TOOLKIT	ActiveX toolkit enabling the integration of the PaperVision Enterprise Workflow "Workstep Tasks", "My Worksteps", and "Worksteps Waiting in Queue" GUI interfaces into third-party applications.	3,000.00	2,700.00	2,380.80
6	PVE WF TOOLKIT MNT	PVE Workflow Toolkit annual maintenance	600.00	540.00	476.16
7	PVE-DA	PaperVision Distribution Assistant embeds a simple viewer for distribution media to enhance the portability of data (allows for self-contained CDs). Licensed per entity.	3,800.00	3,420.00	3,015.68
8	PVE-DA MNT	Annual software maintenance - PVE-DA	1,200.00	1,080.00	952.32
9	PVE-RM	PaperVision Enterprise Report Manager - COLD processing application to convert ASCII / EBCDIC print spool files for automatic import into PaperVision. Single Entity License	8,800.00	7,920.00	6,983.68
10	PVE-RM MNT	Annual software maintenance - PV-ERM	2,200.00	1,980.00	1,745.92
11	PVE-RM-Enterprise	PaperVision Enterprise Report Manager - COLD processing application to convert ASCII / EBCDIC print spool files for automatic import into PaperVision. Unlimited Entity License	44,000.00	39,600.00	34,918.40
12	PVE-RMEnt MNT	Annual software maintenance - PVE-RMEnt	11,000.00	9,900.00	8,729.60
13	PVX	PaperVision Express - concurrent user license for basic document retrieval. Uses the Microsoft SQL Express 2005 database. No Web client access.	1,000.00	900.00	793.60
14	PVX MNT	Annual software maintenance - PVX	200.00	180.00	158.72
15	PVC SCAN NAMED	Scan and import documents into batches. Required during any batch step (manual or automated) that scans or imports documents. Named Seat license	1,400.00	1,260.00	1,111.04
16	PVC SCAN N-MNT	PVC Scan Named Seat Annual maintenance	252.00	226.80	199.99
17	PVC SCAN CONCUR	Scan and import documents into batches. Required during any batch step (manual or automated) that scans or imports documents. Concurrent User license	2,800.00	2,520.00	2,222.08
18	PVC SCAN C-MNT	PVC Scan Concurrent User Annual maintenance	504.00	453.60	399.97
19	PVC INDEX NAMED	Hand-key index value population and validation within batches. Required during any batch step that performs hand-key indexing of documents. Named Seat license.	1,400.00	1,260.00	1,111.04
20	PVC INDEX N-MNT	PVC Index Named Seat Annual maintenance	252.00	226.80	199.99
21	PVC INDEX CONCUR	Hand-key index value population and validation within batches. Required during any batch step that performs hand-key indexing of documents. Concurrent User license.	2,800.00	2,520.00	2,222.08
22	PVC INDEX C-MNT	PVC Scan Concurrent User Annual maintenance	504.00	453.60	399.97

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Item #	Item Name	Description	1,400.00	1,260.00	1,111.04
23	PVC IMG PROC NAMED	Color and bitonal (black and white) image processing to perform image manipulation and cleanup. Also enables automatic page deletion based on criteria such as page dimensions, color content, and blank pages. Required during any step where documents are being scanned or imported for jobs defined to include image processing. Named Seat license	1,400.00	1,260.00	1,111.04
24	PVC IMG PROC N-MNT	PVC Image Processing Named Seat Annual maintenance	252.00	226.80	199.99
25	PVC IMG PROC CONCUR	Color and bitonal (black and white) image processing to perform image manipulation and cleanup. Also enables automatic page deletion based on criteria such as page dimensions, color content, and blank pages. Required during any step where documents are being scanned or imported for jobs defined to include image processing. Concurrent User license	2,800.00	2,520.00	2,222.08
26	PVC IMG PROC C-MNT	PVC Image Processing Concurrent User Annual maintenance	504.00	453.60	399.97
27	PVC Barcode 1D NAMED	One-dimensional (1D) barcode recognition for index value population and document break insertion. Recognition can be performed as images or captured or as a separate automated process. Required during any step where documents are being scanned or imported for jobs defined to include 1D barcode recognition. Named Seat license.	1,400.00	1,260.00	1,111.04
28	PVC Barcode 1D N-MNT	PVC Barcode 1D annual maintenance, Named Seat	252.00	226.80	199.99
29	PVC Barcode 1D CONCUR	One-dimensional (1D) barcode recognition for index value population and document break insertion. Recognition can be performed as images or captured or as a separate automated process. Required during any step where documents are being scanned or imported for jobs defined to include 1D barcode recognition. Concurrent User license.	2,800.00	2,520.00	2,222.08
30	PVC Barcode 1D C-MNT	PVC Barcode 1D annual maintenance, Concurrent User.	504.00	453.60	399.97
31	PVC Barcode 2D NAMED	Two-dimensional (2D) barcode recognition for index value population and document break insertion. Recognition can be performed as images or captured or as a separate automated process. Required during any step where documents are being scanned or imported for jobs defined to include 2D barcode recognition. Named Seat License	1,400.00	1,260.00	1,111.04
32	PVC Barcode 2D N-MNT	PVC Barcode 2D annual maintenance, Named Seat	252.00	226.80	199.99
33	PVC Barcode 2D CONCUR	Two-dimensional (2D) barcode recognition for index value population and document break insertion. Recognition can be performed as images or captured or as a separate automated process. Required during any step where documents are being scanned or imported for jobs defined to include 2D barcode recognition. Concurrent User license.	2,800.00	2,520.00	2,222.08
34	PVC Barcode 2D C-MNT	PVC Barcode 2D annual maintenance, Concurrent User.	504.00	453.60	399.97
34.1	PVC OCR NAMED	Optical Character Recognition (OCR) for index value population and document break insertion as an automated process. Required during any step where documents are being scanned or imported for jobs defined to include optical character recognition (OCR). Available with Nuance or Open Text OCR Engines.	1,400.00	1,260.00	1,111.04
34.2	PVC OCR N-MNT	PVC OCR annual maintenance, Named Seat	252.00	226.80	199.99
39	PVC OT Zonal OCR NAMED	Open Text Zonal Optical Character Recognition (OCR) for index value population and document break insertion as an automated process. Required during any step where documents are being scanned or imported for jobs defined to include optical character recognition (OCR). Named Seat license.	1,400.00	1,260.00	1,111.04
40	PVC OT Zonal OCR N-MNT	PVC OT Zonal OCR annual maintenance - Named Seat	252.00	226.80	199.99
41	PVC OT Zonal OCR CONCUR	Open Text Optical Character Recognition (OCR) for index value population and document break insertion as an automated process. Required during any step where documents are being scanned or imported for jobs defined to include optical character recognition (OCR).	2,800.00	2,520.00	2,222.08
42	PVC OT Zonal OCR C-MNT	PVC OT Zonal OCR annual maintenance - Concurrent User	504.00	453.60	399.97

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Item #	Description	1,400.00	1,260.00	1,111.04
35	PVC Full-Text OCR NAMED	1,400.00	1,260.00	1,111.04
36	PVC Full-Text OCR N-MINT	252.00	226.80	199.99
36.1	PVC OT Full-Text OCR NAMED	1,400.00	1,260.00	1,111.04
36.2	PVC OT Full-Text OCR N-MINT	252.00	226.80	199.99
36.3	PVC OT Full-Text OCR CONCUR	1,400.00	1,260.00	1,111.04
36.4	PVC OT Full-Text OCR C-MINT	252.00	226.80	199.99
37	PVC OCR TTS	200.00	180.00	158.72
38	PVC OCR TTS N-MINT	50.00	45.00	39.68
43	PVC Handwriting NAMED	2,800.00	2,520.00	2,222.08
44	PVC Handwriting N-MINT	504.00	453.60	399.97
45	PVC-Handwriting-CONGUR			
46	PVC-Handwriting-C-MINT			
47	PVC QC Manual - named	1,400.00	1,260.00	1,111.04
48	PVC QC Manual - N-mnt	252.00	226.80	199.99
49	PVC QC Manual - Concurrent	2,800.00	2,520.00	2,222.08
50	PVC QC Manual - C-mnt	504.00	453.60	399.97
51	PVC QC Auto - named	1,400.00	1,260.00	1,111.04
52	PVC QC Auto - N-mnt	252.00	226.80	199.99
53	PVC QC Auto - Concurrent	2,800.00	2,520.00	2,222.08
54	PVC QC Auto - C-mnt	504.00	453.60	399.97
55	PFPP	8,000.00	7,200.00	6,348.80
56	PFPP MNT	1,600.00	1,440.00	1,269.76
57	PF	5,500.00	4,950.00	4,364.80
58	PF MNT	1,100.00	990.00	872.96
59	PFL	2,200.00	1,980.00	1,745.92
60	PFL MNT	440.00	396.00	349.18
61	OCRFLOW	2,800.00	2,520.00	2,222.08
62	OCRFLOW MNT	560.00	504.00	444.42

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Item #	Description	3,400.00	3,060.00	2,698.24
63	EXTOCR Add-on to OCRFlow that adds 7 OCR engines to provide recognition of items such as dot matrix, Optical Mark Recognition, Numerical ICR, Handprint ICR, Braille, MICR, Dot-Digit and Dash-Digit formats. Requires a PaperFlow with OCRFlow license.	3,400.00	3,060.00	2,698.24
64	EXTOCR MNT Annual software maintenance - EXTOCR	680.00	612.00	539.65
65	QCFLOW QCFlow -- perform quality control processes on PaperFlow Data Groups in both attended and unattended sessions. Support marking erroneous documents in Data Groups to interfaces with PaperFlow	2,800.00	2,520.00	2,222.08
66	QCFLOW MNT Annual software maintenance - QCFLOW	560.00	504.00	444.42
67		-	-	-
68		-	-	-
69	LF-DIGITECH-3 FREWO LIVE FORMS PURCHASED One-time purchase for users with Digitech's PVE or Images Silo ONLY. 3 Concurrent Users. Unlimited forms, digital signatures (unlimited concurrent users include with purchases made by 9-30-10)	4,800.00	4,320.00	3,936.00
70	LF-OPEN-15 One-time purchase for non-Digittech users. 15 Concurrent Users. Unlimited forms, submissions, digital signatures	7,200.00	6,480.00	5,904.00
71	LF-ADD USER-PURC Additional concurrent user license	275.00	247.50	225.50
72	LF-OPEN-UNLIMITED One-time purchase for non-Digittech users. Unlimited Concurrent Users. Unlimited forms, submissions, digital signatures	19,200.00	17,280.00	15,744.00
73	LF-ANNUAL MAINT 20% of license fee per year, including year one	-	-	-
74		-	-	-
75		-	-	-
76	LF-DIGITECH-3-SaaS FREWO LIVE FORMS SaaS Monthly License for users with Digitech's PVE or Images Silo only. 3 Concurrent Users. Unlimited forms, submissions, digital signatures (unlimited concurrent users include with purchases made by 9-30-10)	240.00	216.00	196.80
77	LF-OPEN-15-SaaS Monthly License for users with Digitech's PVE or Images Silo only. 15 Concurrent Users. Unlimited forms, submissions, digital signatures	360.00	324.00	295.20
78	LF-ADD USER-SaaS Additional concurrent user license - SaaS	25.00	22.50	20.50
79	LF-OPEN-UNLIMITED-SaaS Monthly License for users with Digitech's PVE or Images Silo only. Unlimited Concurrent Users. Unlimited forms, submissions, digital signatures.	960.00	864.00	787.20
187				
188	ProServ-HR Professional Services hourly rate, 1-7 hours, per hour (\$206.80)	235.00	220.90	206.80
189	ProServ-PS1 Professional Services daily rate, 1-4 days, per day (\$180)	1,640.00	1,541.60	1,443.20
190	ProServ-PS2 Professional Services daily rate, 5-14 days, per day (\$154)	1,400.00	1,316.00	1,232.00
191	ProServ-PS3 Professional Services daily rate, 15+ days, per day (\$132)	1,200.00	1,128.00	1,056.00
192	ProServ-PSA Advanced Professional Services to include workflow, clustering, replication, system-to-system integration (API) and other advanced solutions.	Rate Plus 25%	Rate Plus 25%	Rate Plus 25%

TERMS: 50% with order, balance upon installation.