

May 19, 2011

The Honorable Judge Ramon Garcia
Hidalgo County Judge's Office
100 East Cano, 2nd Floor
Edinburg, TX 78539

RECEIVED
MAY 31 2011
COUNTY JUDGE



Judge Garcia:

This letter is to walk you through the 2012 renewal process for the VINE (Victim Information & Notification Everyday) program. Your original service period will end as of August 31, 2011.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2012. **We would like to have all Service Agreement Renewals back to our office no later than July 29, 2011, so we have plenty of time to process.** In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- **Exhibit R-08 Maintenance Renewal.** This item shows the Total Renewal Amount that the OAG agrees to cover. The OAG has received a copy of this document and has confirmed the dollar amounts and expiration date.
- **Service Agreement Renewal.** This agreement is between Appriss and Hidalgo County. The cost of the renewal should agree with Exhibit R-08. Please sign the enclosed documents and return one copy to Appriss at the above address, one copy to Chris Gersbach at the Texas Attorney General's Office – MC-004 at P.O. Box 12548, Austin, TX 78711-2548 and retain one copy for your records.

Note: Invoices for the fiscal year 2012 will not be mailed to the County until September 1, 2011.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Sincerely,
Appriss Inc.

A handwritten signature in blue ink, appearing to read "Colleen G. Heslin".

Colleen G. Heslin
Account Specialist

Enclosures

**Exhibit R-08 Maintenance Renewal
Automated Victim Notification Services
Hidalgo County**

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this Exhibit R-08 Schedule of Payments shall describe the payments that Customer shall pay to Appriss.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2012.

Jail Maintenance Amount	District Court Maintenance Amount	Annual Maintenance Amount (12 Months)	# of Months Through 8/31/12	Total Maintenance Amount Due
\$26,333	\$4,377	\$30,710	12 Months	\$30,710

Maintenance Amount as indicated above does not include “3rd Party Vendor Fees”¹ include booking system vendors, IT staff or other work that is associated with any booking system change not covered under the Vendor Certification. These services are considered additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the “3rd Party Vendor” may not be reimbursed by the OAG’s SAVNS grant program.

Vendor Certification Verbiage

Pricing Model for FY 2011, and if Vendor Certification extended, Pricing Model for FY 2012 and FY 2013

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, contains a 2% increase from the Pricing Model for FY 2010.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, covers “Annual Standard Maintenance Fee” and “Standard Maintenance Work” done by the Certified Vendor related to an entity changing their booking system from their existing VINE-supported booking system to a new VINE-supported booking system. “Standard Maintenance Work” includes interface installation, setup, configuration, testing and documentation. A VINE-supported booking system is one for which an interface already exists. The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, also includes the “Out of Scope Costs”, as identified in this Part.

Booking systems that are “Not Yet VINE-supported” include those without an existing interface. They are not considered “Standard Maintenance Work” and are subject to the hourly contract rates for “Out of Scope Costs” as identified in this Part.

The Pricing Model for FY 2011, and if the Vendor Certification is extended, for FY 2012 and FY 2013, does not include “3rd Party Vendor Fees” -- which are additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the “3rd Party Vendor Fees” may not be reimbursed by the OAG’s SAVNS grant program.

“3rd Party Vendor Fees” include booking system vendors, IT staff or other work that is associated with any booking system changes not covered under this Vendor Certification. These fees are paid directly to the vendor by either the entity or by the Certified Vendor.

¹ based on Response Part 4: for 3rd party Vendor Fees for county changes in the Pricing Model Section of the Vendor Certification.

R-08 Service Agreement Renewal Notice



10401 Linn Station Road
Louisville, KY 40223-3842
502-561-8463 800-816-0491
www.appriss.com

DATE: March 28, 2011

CUSTOMER NAME: Hidalgo County

LOCATION: 100 East Cano, 2nd Floor
Edinburg, TX 78539

PROJECT TYPE: Hidalgo County VINE Service

ORIGINAL SERVICE AGREEMENT DATE: September 27, 2004

SERVICE AGREEMENT RENEWAL DATE: September 1, 2011

SERVICE AGREEMENT RENEWAL TERM: 12 Months

NEXT SERVICE AGREEMENT RENEWAL DATE: August 31, 2012

PROJECT PRICING: \$30,710

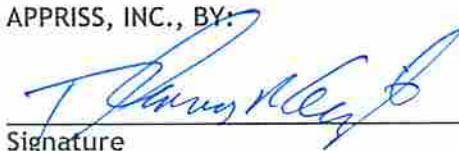
This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

Contract Changes: None

Special Note: Please refer to the "3rd Party Vendor Fees" referenced in the attached Exhibit R-07 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:



04/05/11
Date

Signature

Thomas R. Seigle
President
Public Safety Group

CUSTOMER BY:

Signature

Date

Title

Name

R-08 Service Agreement Renewal Notice Appriss Copy



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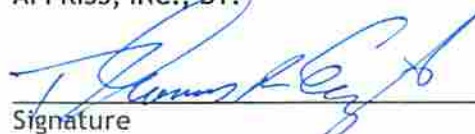
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Signature _____ Date 04/05/11

Thomas R. Seigle
President
Public Safety Group

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Signature _____ Date _____

Title _____ Name _____

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