

**AI-27587**  
**Annual Agreement**  
**CC CONSENT**

Date: 07/26/2011  
Submitted By: Blanca Mayorga, PURCHASING DEPT.  
Submitted For: Marty Salazar  
Department: PURCHASING DEPT.  
Agenda Category: Purchasing Department

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Information

CAPTION

**Tax Office:**

Requesting authority to continue Customer Care Services with American Business Forms Inc. dba American Solutions For Business through requisition #199182 in the amount of \$190.00/yr for the Hidalgo County Tax Bookkeeping and Automobile Department, effective 5/15/11 thru 5/15/12;

BACKGROUND

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Fiscal Impact

FISCAL YEAR: 2011	ACCT. #: 11100415151400010336
FUNDS AVAILABLE Y/N?: Y	MATCHING FUNDS Y/N?: Y
BUDGETARY IMPACT:	

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Attachments

Link: [Tax-199182](#)

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Form Routing/Status

Form Started By: Blanca Mayorga Started On: 07/19/2011 10:08 AM

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# Requisition

Req # 00199182

PO #

Date: 07/14/11

# 27587  
Consent  
7/26/11

Bill To: x  
x

Vendor : 334154

AMERICAN BUSINESS FORMS INC.  
D/B/A AMERICAN SOLUTIONS FOR  
BUSINESS  
NW#7794  
P.O. BOX 1450

Ship To: TAX ASSESSOR-COLLECTOR  
2804 S. BUS. HWY 281  
EDINBURG TX 78539-6243

Contact: TAX OFFICE  
956-289-7472

Contract No:

Special Instructions:  
C-153

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	DO NOT DUPLICATE ORDER W501000 ENHANCED ASB/MINDGATE CUSTOMER CARE (YEARLY SUPPORT FEE). EFFECTIVE DATES: SUPPORT BEGINS 05/15/11 SUPPORT EXPIRES 05/15/2012. THIS PRINTCHEF SUPPORT RENEWAL IS FOR THE ACCOUNTING AND AUTOMOBILE DEPT - USED TO ADD THE SIGNATURE TO THE CHECKS. Account No _____ 1-1100-415-15-140-001-0-336	190.00	190.00
			<u>Encumbrance</u>	
			190.00	
			Freight	.00
			Total	190.00
		DO NOT DUPLICATE ORDER		

Authorized By: \_\_\_\_\_



Sean D. McCown, Rep. #224  
 Authorized Representative  
**American Solutions for Business**  
 16 Kingston Road - Unit #8 - Exeter, NH 03833

**ORDER  
 CONFIRMATION**

Phone: 603-778-8083 - eFax: 775-924-7964 - Email: smccown@americanbus.com

Date	Order #
07/14/11	224-071411-8

**Sold To:** Hidalgo County Tax Office  
 Mary Garcia  
 100 E. Cano 1st Floor  
 Edinburg, TX 78539  
  
**Phone:** (956)318-2159  
**Fax:**

**Ship To:** Hidalgo County Tax Office  
 Mary Garcia  
 100 E. Cano 1st Floor  
 Edinburg, TX 78539  
  
**Phone:** (956)318-2159  
**Fax:**

THIS IS NOT AN INVOICE. PLEASE DO NOT  
 PAY FROM THIS CONFIRMATION. TAX AND  
 SHIPPING AMOUNTS MAY VARY.

Terms	Rep	P.O. Number	Ship Via
NET 10	smccown		E-mail

Ln #	Qty	Description	Unit Price	Ext. Price
1	1	W501000 Enhanced ASB/MindGate Customer Care (yearly support fee). Effective Dates: Support Begins 05/15/11 Support Expires 05/15/12.	\$190.00 ea	\$190.00

Pricing is based on payment by company check. 3% handling fee for credit card payments. Payment by credit card must be arranged when order is placed.

SubTotal	\$190.00
Sales Tax	\$0.00
Shipping	\$0.00
<b>Total</b>	<b>\$190.00</b>

Reg # 199182

07/19/12

Mary Garcia  
Hidalgo County Tax Office  
100 E. Cano 1st Floor  
Edinburg, TX 78539

Mary,

Support for PrintChef does not involve a contract or that any agreement be signed.

**Enhanced Support Renewal**  
**1 Annual Customer Care ASBW501000 \$190.00**

Entitles you to:

1. Free downloads of all the latest software.
2. Free modifications to any existing recipe.
3. Re-registration of the software as a result of reinstallation
4. Free technical support from **MindGate.com** via toll-free number **(800)648-6840**.
5. First call technical support from American Solutions for Business.
6. Reinstallation and technical support from American Solutions for Business via Webex on-line meetings with remote control.
7. Free technical support from both **American Solutions for Business and MindGate.com** via toll-free number **(888) 968-3030**.

**Effective Dates:**

**Support Begins 05/15/11**  
**Support Expires 05/15/12**

Sincerely,



Sean McCown