



5 Grogans Park, Suite 211
The Woodlands, Texas 77380

Phone: 281.296.0465
Fax: 509.272.2799
www.CyberEvidence.com

SERVICE LEVEL AGREEMENT

1. Purpose of Agreement. This Service Level Agreement (“SLA”) sets forth the scope of the computer forensic professional services to be performed by CyberEvidence, Inc. (“CE”) on behalf of and at the specific request of **Hidalgo County, TX** as “Client.” It is entered into and effective as of **August 1, 2011** (“Effective Date”).

2. Computer Forensics Master Professional Services Agreement. This SLA is ancillary to and subject to all the terms, conditions and covenants of the CyberEvidence Master Professional Services Agreement (“Master Agreement”) previously executed by and between CE and Client. This SLA incorporates as if fully set forth herein all the terms, conditions and covenants of the Master Agreement including, but not limited to, the rate sheet attached to the Master Agreement as Exhibit “A,” and any addendums thereto.

3. Scope of Services: By executing this SLA, Client retains CE to provide computer forensic professional services more specifically described as: 1) forensically image one computer hard drive in the CE Digital Forensics Laboratory (CEDFL), 2) analysis of the image will proceed as requested by Client. Estimated costs for the forensic imaging are \$525. A separate estimate for the analysis phase will be provided to Client once the details of the matter have been discussed.

I have read and understand the foregoing terms and provisions and agree to them as of the date CyberEvidence, Inc. first provided services outlined in the Scope of Services herein. I sign below as a duly authorized representative of the Client listed below.

Client Address

Signature

City, State, Zip

Name

Date

Title

