

198852

Matilde Faz

From: Darwin Katan [DKatan@mcsdet.com]
Sent: Thursday, October 20, 2011 2:54 PM
To: Matilde Faz
Cc: Joe.Ochoa@jpd.co.hidalgo.tx.us
Subject: Hidalgo - Edinburg - Security and Control System Service Agreement Program

Maty, as per our conversation the Service Agreement is a custom program designed specific for this facility. Each facility that we do uses similar but different components and the software is programmed specific for only your facility. This is not a "proprietary system" because all components are available on the market, but the integration and programming talents to make all of the systems work together is what we specialize in..For the Detention and Corrections Industry – Nationwide. This request is for a Service and Maintenance Agreement and not for a specific component that can be purchased "off the shelf".

The Service Agreement in question, is for MCS to have a technician onsite to perform calibration testing and adjustments to the system so that it stays compliant with the rules and regulations. We test and service the system, repair items that are in need, recommend the necessary upgrades and then with that your components for the year are at a reduced cost.

Thank you, please do not hesitate to call me for any more information or further assistance.

Darwin Katan

Director of Technical Services



12906 Flagship Drive - San Antonio , TX - 78247

Ph - 210.495.5245 ext.2938 Fax - 210.798.2984

Email - dkatan@mcsdet.com

www.metroplex-control.com

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JUDGE MARIO E. RAMIREZ, JR. JUVENILE JUSTICE CENTER

JUVENILE PROBATION DEPARTMENT
DETENTION FACILITY • BOOT CAMP FACILITY
1001 N. DOOLITTLE RD. • P.O. BOX 267
EDINBURG, TEXAS 78542-0267
(956) 587-6200 Fax (956) 383-4280



ISRAEL "BUDDY" SILVA, JR.
DIRECTOR
CHIEF JUVENILE PROBATION OFFICER

October 20, 2011

Absolute Services
I/O Sergio Garcia
4129 N. 22nd Street, Suite 10
McAllen, Texas, 78504

Mr. Garcia,

I am requesting a proposal for a service and preventative maintenance agreement from a security integrator company for our facility's Metroplex Control System OneFab Security Electronic system. Our facility is The Judge Mario E. Ramirez, Jr. Justice Juvenile Justice Center Detention Facility located at 1001 N. Doolittle, Edinburg, Texas, 78542. The proposal shall include the following services:

- A qualified technician for a two (2) day period to perform a complete system test and inspection. The system test and inspection shall include:
- A commissioning report on the facility's current electronic security systems operational and control Status;
- Recommended changes, repairs and upgrades based on the results produced;
- Recommended preventative maintenance program for devices and systems;
- Check, clean and test each control station on the system (8 stations/VRS/ADS);
- Control and Operational testing of the door control system (This does not include cleaning or repairing door and locking hardware);
- Control and Operational testing of CCTV switching systems and DVR configurations located in the security electronics room and the video review station control and operational testing of intercom and audio paging systems;
- Control and Operational testing of auxiliary controlled systems (lighting, duress, tv, etc.);
- Test and verify headend cabinet location for proper ventilation (heat dissipation) and power circuit voltage levels to include cabinet power supplies, circuits and fusing;
- Check and verify the PLC processors operations and controls;
- Clean electronic components with UL rated spray;
- Make minor repairs and adjustments as needed

Proposal shall also include the technician to provide a detailed system status report to the facility to include any anomalies and troubles found. Upon completion of the Commissioning System test, the technician will perform minor operational repairs within the facility on the components identified. Any component or devices found needing replacements or repairs will be documented in the report. The report will also include recommendations for any additional services or upgrades if needed.

HIDALGO COUNTY JUVENILE BOARD

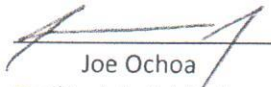
MARIO E. RAMIREZ, JR., OVERSEER
JUDGE, 332ND DISTRICT COURT

RICARDO P. RODRIGUEZ, JR. RUDY DELGADO JR. "BOBBY" FLORES ROSE GUERRA REYNA JUAN R. PARTIDA RAMON GARCIA NOE GONZALEZ LEITTY LOPEZ AIDA SALINAS FLORES ISRAEL RAMON, JR. JESSE CONTRERAS
JUDGE, 32ND DC JUDGE, 50TH DC JUDGE, 139TH DC JUDGE, 206TH DC JUDGE, 275TH DC COUNTY JUDGE JUDGE, 370TH DC JUDGE, 389TH DC JUDGE, 388TH DC JUDGE, 430TH DC JUDGE, 449TH DC

Proposal shall also include one (1) preventative maintenance service call and a minimum of one (1) emergency service call.

Please call me with any questions or concerns regarding this matter at (956) 587-6200 ext. 7111 or joe.ochoa@jpd.co.hidalgo.tx.us

Sincerely,



Joe Ochoa
Facility Administrator



4
Metroplex Control Systems
12903 Delivery Drive
San Antonio, Texas 78247
www.metroplex-control.com
Phone 210.495.5245
Fax 210.495.9863

Sincerely,
Metroplex Control Systems - Detention Division

Darwin Katan

Darwin Katan
Director of Technical Services



12906 Flagship Drive - San Antonio, TX - 78247
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[TX MAS] # 9-84060 Texas Multiple Award Schedule Contract Number:
[GSA # GS-07F-0078]
Company Contacts: Kathryn Losinecki



1
Metroplex Control Systems
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September 30, 2011

Judger Mario E. Ramirez, JR.
Juvenile Justice Center
Attn: Joe Ochoa
Detention Superintendent
1001 N. Doolittle Road
Edinburg, Texas, 78541
(956) 587-6200 ext. 7111

RE: Edinburg – Juvenile Service & Preventive Maintenance Agreement Proposal

Proposal No.# 70-2011-252

Mr. Ochoa:

Thank you for allowing Metroplex Control Systems the opportunity to provide a service and preventive maintenance agreement for your facility. Metroplex Controls – ISI Detention and Security Division was selected during the construction and design phase of the Justice Center and has worked intimately with your design team to provide a system of high level security and control management. As the **Sole Providing** entity for the Security Electronic system in place at your facility, we will remain to provide the level of confidentiality to the documents and design aspects of this facility. We are pleased to offer a service agreement which continues to provide the maintenance and management of your systems, and to provide you the upgrades and support necessary to maintain the level of security needed for the Edinburg – Juvenile Justice Center.

The following is a written description of the services that will be performed and supplied by Metroplex Control Systems:

Commission Testing and Preventive Maintenance Program:

MCS will supply one qualified technicians for a two (2) day period to perform a complete system test and inspection. The system test and inspection shall include the following:

System Reports:

- Commissioning Report on your current Electronic Security systems operational and control status
- Recommended changes, repairs and upgrades based on the results produced
- Recommended Preventive Maintenance Program for devices and systems



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Testing and Verifications:

- Check, Clean and test each Control Station on the system [8 Stations/VRS/ADS]
- Control and Operational Testing of the door control system
(this does not include cleaning or repairing door and locking Hardware)
- Control and Operational Testing of CCTV switching systems and DVR configurations located in the Security Electronics Room and the Video Review Station Control and Operational Testing of Intercom and Audio Paging systems
- Control and Operational Testing of Auxiliary Controlled Systems (lighting, Duress, TV, etc)
- Test and Verify Headend cabinet location for proper ventilation (heat dissipation) and power circuit voltage levels (includes cabinet power supplies, Circuits and fusing)
- Check and verify the PLC processors operations and controls.
- Clean electronic components with UL rated spray
- Make minor repairs and adjustments as needed

Repairs and Service:

MCS will provide a detailed system status report to the facility including any anomalies and troubles found. Upon completion of the Commissioning System test the technician will perform minor operational repairs within the facility on the components identified. Any component or devices found needing replacements or repairs will be documented in the report. Should the facility decide to replace or repair noted items, please call or email a request for quote on equipment or repairs and installation. The report will also include recommendations for any additional services or upgrades if needed.

Emergency Service:

MCS may also provide emergency service calls as part of this agreement. All labor provided during normal working hours and expenses related to these service calls will be covered by your service agreement.

All materials needed for repairs will be supplied from facility stock or purchased separately.

Preferred Customer Benefits:

All additional service calls will be provided on a time and material plus expenses basis at a discounted rate.

All materials purchased during the term of the service agreement will be available at a **10%** discount off our regular prices.

Discounts available during the term of the service agreement.



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Annual Preventative Maintenance – Security Electronics and Control System

MCS will provide one (1) Preventive Maintenance service call and a maximum of one (1) Emergency service calls. All materials needed for repairs will be supplied from facility stock or purchased separately.

The price of this agreement for the term of one (1) year is **\$ 3,759.00**

Option: Lock and Detention Maintenance

ISI will provide one (1) Detention and Lock Technician to go through all of the detention locks in the facility to properly lubricate, repair, adjust and clean over a 3 day duration. If any additional hardware or components are needed or found defective during the detention service and maintenance they will be purchased at a discounted rate of 10% off of regular price (or use owners stock). This service includes locks, doors, pass thru's, closures, hinges and detention grade products installed at your facility. An assessment at the end of the scheduled maintenance and service will be turned over to the facility to document the results.

The price of this agreement for the term of one (1) year is **\$ 2,999.00**

Complete: Combined Electronic Security and Detention Maintenance Package

The price of this agreement for the term of one (1) year is **\$ 5,997.00**

NOTE: THE SERVICE AGREEMENT PRICES LISTED ABOVE, WILL BE RENEWABLE ANNUALLY AT THE QUOTED PRICE. AFTER THE 3RD YEAR (2012-2013-2014) THE SERVICE AGREEMENT WILL BE RE-EVALUATED AND RE-QUOTED.

Sincerely,
Metroplex Control Systems - Detention Division

Darwin Katan

Darwin Katan
Director of Technical Services



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