

# Requisition

Req # 00204840

PO #

Date: 10/21/11

Bill To: x  
x

Vendor : 380709  
TANGUMA, JOSE  
DBA CTCR SOLUTIONS  
1011 W. HARRISON  
HARLINGEN TX 78550  
FAX (956)423-9981

Ship To: TAX ASSESSOR-COLLECTOR  
2804 S. BUS. HWY 281  
EDINBURG TX 78539-6243

Contact: TAX OFFICE  
956-289-7472

Contract No:

Special Instructions:  
C-202

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	CONTRACT: 112081-02 DO NOT DUPLICATE ORDER MAINTENANCE SERVICE CONTRACT AGREEMENT FOR CASH REGISTERS AND VALIDATORS AT THE FOLLOWING LOCATIONS PERIOD START DATE: OCTOBER 19, 2011 PERIOD END DATE: OCTOBER 18, 2012	1,050.00	1,050.00
.00	EACH	MICROS EQUIP/EPSON PRINTER NUMBER: EQ105869 SERIAL: J9LF017607 LOCATION: PHARR OFFICE 300 W HALL ACRES STE C	.00	.00
.00	EACH	NUMBER: EQ105870 SEIRAL: J9LF017608 LOCATION: EDINBURG AUTO LICENSE DEPT 2804 S BUS HWY 281	.00	.00
.00	EACH	NUMBER: EQ105958 SERIAL: A8D0045492 LOCATION: EDINBURG TAX COLLECTION DEPT 2804 S BUS HWY 281	.00	.00
.00	EACH	NUMBER: EQUI105959 SERIAL: A8D0162082 LOCATION: WESLACO OFFICE 1902 JOE STEPHENS	.00	.00
.00	EACH	NUMBER: EQ105960 SERIAL: AD01663606 LOCATION: ALAMO OFFICE 1429 S TOWER RD	.00	.00
.00	EACH	NUMBER: EQ105961 SERIAL: AD0168436 LOCATION: MISSION OFFICE 722 N BREYFOGGLE	.00	.00
.00	EACH	NUMBER: EQ105962 SERIAL: J9KF000824 LOCATION: SAN JUAN OFFICE 509 E EARLING RD	.00	.00
.00	EACH	OTHER EQUIP/SAM4 CASH REGISTER FOR FOLLOWING LOCATIONS:	.00	.00
.00	EACH	NUMBER: EQ105867 SERIAL: 0910260072 LOCATION: EDINBURG AUTO LICENSE DEPT	.00	.00

Authorized By: \_\_\_\_\_

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EDINBURG TX 78539-6243

Contact:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
.00	EACH	2804 S BUS HWY 281 NUMBER: EQ105868 SERIAL: 0910260176 LOCATION: PHARR OFFICE 300 W HALL ACRES STE C	.00	.00
.00	EACH	NUMBER: EQ105953 SERIAL: 970310027 LOCATION: EDINBURG TAX COLLECTION DEPT 2804 S BUS HWY 281	.00	.00
.00	EACH	NUMBER: EQ105954 SERIAL: 9702100434 LOCATION: WESLACO OFFICE 1902 JOE STEPHENS	.00	.00
.00	EACH	NUMBER: EQ105955 SERIAL: 9703100277 LOCATION: ALAMO OFFICE 1429 S TOWER RD	.00	.00
.00	EACH	NUMBER: EQ105956 SERIAL: 0306530165 LOCATION: MISSION OFFICE 722 N BREYFOGLE	.00	.00
.00	EACH	NUMBER: EQ105957 SERIAL: 07092600824 LOCATION: SAN JUAN OFFICE 509 E EARLING RD	.00	.00
		Account No	Encumbrance	
		1-1100-415-15-140-001-0-432	1,050.00	
			Freight	.00
			Total	1,050.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: \_\_\_\_\_

# CTCR Solutions Inc.

DBA: COLE'S THE CASH REGISTER CO.

PHONE: 423-4195 ----- FAX: 423-9981

1011 W HARRISON AVE

HARLINGEN, TX 78550

## MAINTENANCE AGREEMENT

Between:

Name COUNTY OF HIDALGO

Address 2804 S BUS HWY 281

City EDINBURG, TX 78538-6243

And:

CTCR SOLUTIONS

1011 W. HARRISON AVE.

HARLINGEN, TX. 78550

Hereinafter referred to as the **USER** or **CUSTOMER**

Hereinafter referred to as the **COMPANY** or **DEALER**

Service coverage:

8:00 a.m. to 5:00 p.m. Monday through Friday ( office hours )

8:00 a.m. to 12:00 noon Saturday ( office hours )

Holidays and after office hour calls are not included.

Cole's The Cash Register Co. agrees to furnish maintenance services to the Customer, and the customer agrees to accept and pay therefore, with respect to the Equipment listed below during the effective periods, at the below listed rates, and subject to the terms set forth in paragraphs 1 through 37.

Make	Model	Serial Numbers	Location	Annual Rate	CO.
SAMSUNG	ER-550	970310027	EDINBURG	\$ 150.00	H
EPSON PRINTER	TM-295	A8D0045492			H
SAMSUNG	ER-550	9702100434	WESLACO	\$ 150.00	H
EPSON PRINTER	TM-295	A8D0162082			H
SAMSUNG	ER-550	9703100277	ALAMO	\$ 150.00	H
EPSON PRINTER	TM-295	AD01663606			H
SAMSUNG	ER-550	306530165	MISSION	\$ 150.00	H
EPSON PRINTER	TM-295	AD0168436			H
SAMSUNG	ER-550	7092600824	SAN JUAN	\$ 150.00	H
EPSON PRINTER	TM-295	J9KF000824			H
SAMSUNG	ER-550	910260072	EDINBURG	\$ 150.00	H
EPSON PRINTER	TM-295	J9LF017608			H
SAMSUNG	ER-550	910260176	PHARR	\$ 150.00	H
EPSON PRINTER	TM-295	J9LF017607			H

SUB TOTAL **\$ 1,050.00**

TAX **\$ -**

TOTAL **\$ 1,050.00**

User or Customer:

Name \_\_\_\_\_

Signed here and initialed in six places.

Date \_\_\_\_\_

Company or Dealer:

Name Jose Tanguma

Signed here and initialed in six places.

Date \_\_\_\_\_

SERVICE COMMENCEMENT DATE

10/19/2011

**6. RENEWAL:** This agreement will renew itself automatically each year at the rate in effect at the time of renewal unless cancelled in writing by either party on thirty (30) days notice prior to the annual renewal date.

**7. INITIAL CONDITION OR STATUS OF EQUIPMENT:** If the Equipment has been operated by the Customer prior to the Service Commencement Date under circumstances so that the Dealer has not had complete responsibility for maintenance thereof, performance by the Dealer of maintenance services hereunder is contingent upon the Equipment meeting standard performance tests of the Manufacturer and minimum voltage margin specifications. In addition, unauthorized modifications or attachments to the Equipment must be removed before the Service Commencement Date. The Dealer will examine the Equipment, perform tests and make necessary measurements and, based upon this work, will furnish to the Customer an estimate of the cost of placing the Equipment in the required conditions. The Customer shall either consent that such work be performed or this Agreement shall be terminated. The Customer will be billed for any such work and necessary parts at the Dealer's then current rates. In addition, the Customer will provide engineering documentation for all modifications and additions to the Equipment and will provide all engineering information and prints required for maintenance of any such alterations and additions which are not required to be removed.

**8. ADDITIONAL COVERED EQUIPMENT:** Performance by the Dealer of maintenance services hereunder is contingent upon the inclusion in the Equipment of all units in the Customer's System of a similar nature and manufactured by the Manufacturer. Additional units acquired by the Customer during the term hereof will be added to the Equipment and the annual charge (prorated for Equipment included for less than a full year) will be appropriately increased. In addition, the Customer may request the addition of other components to the Equipment to be maintained hereunder. Upon acceptance by the Dealer, any such additional Equipment shall thereafter be maintained by the Dealer pursuant to the terms hereof at an annual charge (prorated for Equipment included for less than a full year) to be mutually agreed upon between the Dealer and the Customer.

**9. DAMAGES:** In no event shall Dealer be liable for special, indirect or consequential damages in connection with or arising out of the furnishing, performance or use of any product covered by this agreement or customer neglects to maintain a current back-up of all data and software.

**10. FURTHER OBLIGATIONS OF THE CUSTOMER:** The Customer will:

- A. Provide environmental and installation conditions and A.C. power for the Equipment in accordance with Manufacturer's requirements.
- B. Provide adequate working space within reasonable distance of the Equipment for use by the Dealer's personnel in providing service hereunder.
- C. Provide full and immediate access to the Equipment for Dealer's personnel (subject to customer's reasonable rules relating to security). If Dealer's personnel are required to wait more than (15) minutes for access to the Equipment, Customer will be billed by the Dealer for any such excess waiting time at his prevailing hourly rate.
- D. Properly render routine Customer attention to the Equipment (e.g., proper loading of paper and ribbons).
- E. Customer shall maintain a source of power to equipment at all times unless Dealer gives consent in writing.

**11. LOCATION OF EQUIPMENT:** The maintenance services covered by this Agreement shall be rendered at the respective installation locations specified on page one of this Agreement, unless prior written consent to any relocation of Equipment is obtained from Dealer. Customer understands that the total annual charge for maintenance service under this Agreement does not include charges associated with relocation and reinstallation of any item of Equipment and related retraining service.

**12. CONDITIONS OF MAJOR OVERHAUL:** When Equipment reaches a usage point that will require excessive expense to the Customer to repair or maintain, the Customer will be informed. This will include the printer on any electronic piece of gear. He may then elect to do one of the following: A. Purchase new or reconditioned equipment or system to replace the worn equipment (old equipment may be traded in on either new or reconditioned equipment); B. Recondition or replace the component or entire piece of equipment at User's expense and continued on Service Agreement; or C. Cancel the Maintenance Agreement on