

## Matilde Faz

---

**From:** Edna Kirby [edna.kirby@co.hidalgo.tx.us]  
**Sent:** Monday, January 23, 2012 3:41 PM  
**To:** 'Matilde Faz'  
**Subject:** FW: Contract Renewal

**Importance:** High

FYI. This is the response from OFFICE COMM. SYSTEMS REQ 208384

SEE BELOW.....

Regards,  
Edna Kirby  
[edna.kirby@co.hidalgo.tx.us](mailto:edna.kirby@co.hidalgo.tx.us)  
Administrative Assistant II  
100 E Cano 4th Floor  
Edinburg, Texas 78539  
p. 956.292.7010 Ext. 6017  
f. 956.318.2152  
Hidalgo County, Texas

-----Original Message-----

From: Ruben Flores [mailto:ruben.flores@co.hidalgo.tx.us]  
Sent: Monday, January 23, 2012 3:33 PM  
To: edna.kirby@co.hidalgo.tx.us  
Subject: Fwd: Contract Renewal

----- Forwarded Message -----

From: "Michael Sund" <Michael.Sund@tbs.toshiba.com>  
To: "ruben flores" <ruben.flores@co.hidalgo.tx.us>  
Sent: Monday, January 23, 2012 3:21:25 PM  
Subject: Re: Contract Renewal

Hello Mr. Flores.

I will see what I can do. But, please note that this form was provided to us via our corporate office in a digital format that cannot be altered. I do not believe there is a section to add comments to this document.

However, the Terms and Conditions state in paragraph 2 that, "This contract will remain in force for one (1) year form the Effective Date (Renewal Date)...". Your contract has a renewal date of March 29, 2012.

I'm sending a request to our Service VP about this issue. It may take a little time for our corporate people to get the changes made.

Mike Sund  
Toshiba Business Solutions of Texas  
Ph: (210) 357-2644  
Fax: (210) 805-0867  
[michael.sund@tbs.toshiba.com](mailto:michael.sund@tbs.toshiba.com)

Inactive hide details for Ruben Flores ---01/18/2012 09:26:42 AM---Ruben Flores  
<[ruben.flores@co.hidalgo.tx.us](mailto:ruben.flores@co.hidalgo.tx.us)>Ruben Flores ---01/18/2012 09:26:42 AM---Ruben Flores  
<[ruben.flores@co.hidalgo.tx.us](mailto:ruben.flores@co.hidalgo.tx.us)>

Ruben Flores <[ruben.flores@co.hidalgo.tx.us](mailto:ruben.flores@co.hidalgo.tx.us)>

01/18/2012 09:23 AM

To  
Michael Sund <[michael.sund@tbs.toshiba.com](mailto:michael.sund@tbs.toshiba.com)>

cc  
[norma.mendez@tbs.toshiba.com](mailto:norma.mendez@tbs.toshiba.com)

Subject

Contract Renewal Mr. Sund: We received the contract renewal (customer# 514041/15,id# 33585, sn# cda617958) forms but the purchasing dept is asking for a notation on contract of the period of service that contract will cover. Please e-mail me ms-1.0.0 form indicating the period covered by this contract.

Thanks,  
Ruben

This message (and any attached files) is secret, confidential and proprietary and is intended solely for specific addressee(s). If the reader of this message is not the intended recipient, please notify the sender immediately by reply email and delete it and all backup copies immediately.