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ACT/
APPRAISAL & COLLECTION TECHNOLOGIES, LLC ★

911 Central Parkway North, Suite 200 · San Antonio, TX 78232
(210) 403-8670 · FAX (210) 403-8905
www.texasetr.com · www.acttax.com

April 12, 2012

Ms. Mary Garcia
Hidalgo County Tax Office
P.O. Box 178
Edinburg, TX 78540-0178

Dear Ms. Garcia:

I am writing you to confirm the following:

- The Truth-in-Taxation Software constitutes a one (1) time annual purchase and no contract is required.
- In April 2010, Appraisal & Collection Technologies, LLC purchased the Truth-in-Taxation Software from Kavoussi & Associates.
- The 2012 Truth-in-Taxation software is effective from April 15, 2012 through December 31, 2012.
- The program is provided to clients under the terms and conditions of the enclosed license agreement.
- Appraisal & Collection Technologies, LLC will provide appropriate technical support by telephone or e-mail for the use of the program.
- On-site visits are not available for the Truth-in-Taxation Software.

If you have any questions regarding the above information please let me know and I would be happy to assist you

Sincerely,

Blair K. Riley

Blair K. Riley
Director - Truth-in-Taxation

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TRUTH-IN-TAXATION SOFTWARE LICENSE AGREEMENT

The Truth-in-Taxation software is provided to you by Appraisal & Collection Technologies (ACT) under the terms and conditions set forth below. Please read all the terms and conditions of this agreement before using the software. Use of the program indicates your acceptance of these terms and conditions.

1. License

This license confers to a single user the right to access and use the Truth-in-Taxation Software. You may use the program from more than one computer, provided that the program(s) is used by only one user. You may not distribute copies of the program or documentation to others.

You may not copy, modify, disassemble or transfer the program or documentation except as expressly provided in this agreement.

2. Copyright

The program and its related documentation are copyrighted. You may not copy the program except for backup purposes. All other copies of the program and its documentation are violations of this Agreement.

3. Terms

This license agreement is effective until January 1, 2013. You may terminate the license agreement at any time prior to January 1, 2013 by contacting ACT and terminating your log-in information. ACT may terminate this agreement if you fail to comply with the terms and conditions.

4. Transfer

If you transfer possession of the programs or any copy thereof to another party, the license is automatically terminated.

5. Limited Warranty

The program is provided "as is" without warranty of any kind. You assume responsibility for determining the suitability of the program for your use and for results obtained. ACT does not warrant, guarantee, or make any representations regarding the use of the program in terms of correctness, accuracy, reliability, or currentness. Your use of the program and results are solely at your own risk. **Except as specifically set forth herein, ACT disclaims all warranties, express or implied, arising out of or relating to the program or any use thereof, including (without limitation) any warranty whatsoever as to the fitness for a particular use or the merchantability of the program.** In no event shall ACT or anyone who has been involved in the creation or production of this product be liable for any direct, indirect, incidental, special or consequential damages (including without limitation, damages for loss of business profits, business expense, business interruption, loss of business information, other pecuniary loss, or damages caused by any deficiency, defect, error, or malfunction) arising out of the use of or inability to use this product, even if ACT has been advised of the possibility of such damages. ACT does not warrant the functions contained in these programs will meet your requirements or that the programs will be uninterrupted or ~~or~~ free.

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Truth-in-Taxation Software TNT 2012 Order Form

SECTION 1: CONTACT INFORMATION

| | | | |
|--|------------------------|---|---|
| Name of Taxing Unit: HIDALGO COUNTY TAX OFFICE | | | |
| Contact Name: PAUL VILLARREAL JR. | | Contact Title: CHIEF OF OPERATIONS - ATTN: RUDY/PAUL | |
| Shipping Address: 2804 S BUS HWY 281 «BusinessStreet» | | City: EDINBURG | State: Zip: Texas 78539 |
| Phone: (956) 289-7472 | Fax: (956) 318-2733 | E-Mail (please include to receive updates): paul.villarreal@hidalgocountytax.org | |
| Name of Person Receiving Invoice: MARY GARCIA-JACKSON | | Title of Person Receiving Invoice: ADMINISTRATIVE ASSISTANT | |
| Billing Address: P. O. BOX 178 | | Billing City: EDINBURG | State: Billing Zip: Texas 78540-0178 |

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SECTION 2: ORDER INFORMATION PLEASE INDICATE YOUR ORDER PREFERENCES

Are you interested in ordering both TNT2012 & TNT2013?
 I want to order TNT2012 & TNT2013 to lock in this year's early bird price.
 I want to order only TNT2012.

TNT will be used to calculate for how many taxing entities?
 1 - 3 entities 4 - 9 entities 10 or More entities

Which Windows Operating System do you currently use?
 Windows XP Windows Vista Windows 7 Other _____

SECTION 3: GENERAL TNT INFORMATION

| <u>TNT2012 Price Schedule</u> | | | <u>Sending your Order</u> |
|-------------------------------|---|---|--|
| TNT Used for: | <u>Order and Payment Sent by May 15, 2012</u> | <u>Order and/or Payment Sent after May 15, 2012</u> | Fax: (210) 403-8905 E-mail: TNThelp@lgbs.com Mail Order Form & Payment to: Appraisal & Collection Technologies Truth-in-Taxation Software Department 911 Central Parkway North, Suite 200 San Antonio, TX 78232 |
| 1-3 Taxing Entities | \$298.00 | \$388.00 | |
| 4-9 Taxing Entities | \$578.00 | \$748.00 | |
| 10 or More Entities | <u>\$998.00</u> | \$1,298.00 | |

*TNT 2012 Requires Internet Explorer 8.0 or higher