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From: Ijelu, Natalie [mailto:Natalie.Ijelu@oce.com]
Sent: Wednesday, April 04, 2012 7:29 AM
To: edna.kirby@co.hidalgo.tx.us
Cc: stan.ramos@co.hidalgo.tx.us; mariano.manzano@co.hidalgo.tx.us; Thompson, Leslie
Subject: RE: QUOTE FOR MAINTENANCE

Good morning Edna,

The maintenance service contract is separate from your lease contract – the contract is set up to automatically renew every year unless Océ receives written notification to cancel the service contract. Currently, the contract is set to renew every July 1st, billing monthly for service. I have attached 2 quotes for your reference – the renewal period pricing from July 1st 2011 – June 30th 2012 and July 1st 2012 – June 30th 2013.

I also included the service pricing for your TCS4 Scanner Serial # 451004875 in the quote; this scanner is used with your TCS500 color printer as well as the renewal increase letter notification that will be mailed out this week.

Please let me know if you require anything additional.

Regards,

Natalie Ijelu
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-----Original Message-----

From: Koch, Hope
Sent: Tuesday, April 03, 2012 9:53 AM
To: Edna Kirby; Polhemus, Brian
Cc: stan.ramos@co.hidalgo.tx.us; mariano.manzano@co.hidalgo.tx.us
Subject: RE: QUOTE FOR MAINTENANCE
Importance: High

Good Morning Edna,

I have copied Brian on this...Maybe he can help...

Thanks!

Hi Brian
Can you assist on this? See e-mail below...

Thanks

Hope Koch