

Stenograph®

Stenograph, L.L.C.
596 W. Lamont Road
Elmhurst, IL 60126

August 2, 2012

Hidalgo County Courthouse
County Court at Law #5
100 N. Closner, 2nd Floor
Edinburg, TX 78539

Renew your support today for continued access to great new software features and a first rate technical support team.

Dear Stenograph Customer,

Your Case CATalyst support is about to expire. Your success as a professional is determined by a number of factors including continuous, optimal performance of your software. To ensure on-going access to valuable software updates so that you're on the most current version, as well as access to our support team, you will want to renew your annual support agreement. **When you need help, our unparalleled support team will be there for you.**

Please remember that support via telephone and email is available for the current integer version and previous integer version. Renew today to ensure you have the latest version of software.

There are various plan options available. This letter reflects your current plan and serial number(s). Multiple unit prices and STAR membership advantages have been applied where applicable. To learn more about STAR benefits and support plan options, please visit www.stenograph.com.

To complete your renewal, log in at www.stenograph.com and renew your plan online; see enclosed sheet for online instructions. You can also complete the form below and fax or mail it to us. For additional information on our various plans or to make any changes to your support plan, please call **800-323-4247, press 1 then 2**, from 7:30 a.m. to 6:00 p.m. Central time, Monday through Friday or email us at sales@stenograph.com.

Tear off bottom of this sheet to return with payment.

Customer No.:	88154	E-mail:	
Name:	Hidalgo County Courthouse		
Contract No.	SQ078463	Agreement Dates :	08/21/12 - 08/20/13
Number & Type of Support Covered:	1	Software Support	
Type of Support:	Unique Identifier:	Begin Date:	Amount:
BUSINESS HR SUPPORT	0000WX4H54	08/21/12	842.00

Four easy ways to renew your support agreement !

Online at www.stenograph.com	88154: SQ078463
Call 1-800-323-4247 (Credit Card Payment)	Total: 842.00
Fax to 1-630-532-5700 (Credit Card Payment)	Tax: 0.00
Mail a check in the enclosed envelope	Total Amount: 842.00

<input type="checkbox"/> Check Enclosed (Make Check for \$ 842.00 payable to Stenograph, L.L.C.)	
<input type="checkbox"/> Visa <input type="checkbox"/> American Express <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover	
Card #: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Exp. Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Signature: <input type="text"/>	Date: <input type="text"/>

Renewal price reflects a \$100 discount off of the contract list price. Any plan renewed after the contract or warranty expiration date will be subject to the full list price and any reactivation fees. Certain terms and conditions apply.

Your payment of this invoice indicates acceptance of and renews the terms of your Original Support Agreement.

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR CANCELLATIONS ARE ACCEPTED.