

STATE OF TEXAS - DEPARTMENT OF INFORMATION RESOURCES - TELECOMMUNICATIONS DIVISION
P.O. Box 13564, Austin, TX 78711-3564

Metro Ethernet Circuit Order Form

After completing the form, save as a MS Word file and send the form as an e-mail attachment to: telecom.solutions@dir.texas.gov
Please call 877-472-4848 option 4 for assistance.

BEFORE Ordering Service please go to:
<http://www.dir.texas.gov>

- 1) Search products and Services
- 2) Type in Tex-AN NG in the search field in contract number field to pull up all of our current contracts

I accept the terms and conditions represented in one of the Customer Service Agreements sited above. Please note, we cannot place or process orders with any vendor unless this box is checked.

1) AGENCY INFORMATION

Agency Name: **Hidalgo County Sheriffs Office** Agency Code:
Division Name: **Sheffs Weslaco Substation** Division Code: 000 is the default
Division Code:

Order Submitted By: **Mike Garza**
Phone Number: **956-457-4862** ext. E-mail: **michael.garza@hidalgo.org**
Date of this Request: **07/26/2012** (mm/dd/yyyy) Requested Due Date: **11/26/2012** (mm/dd/yyyy)
Expedite Request: YES NO (If yes, customer agrees to pay expedite charges.)

2) TYPE OF REQUEST Install New Circuit Disconnect Circuit Change Circuit

For a change or a disconnect, a CKR and/or circuit identifier is required: CKR Circuit identifier
If a change is requested, please explain change

3) PROVIDER AND PRICING

Provider (select one): AT&T DIR-TEX-AN-NG-CTSA-005 (24 month term) TW Telecom DIR-TEX-AN-NG-CTSA-006
 Level 3 DIR-TEX-AN-NG-CTSA-007 Time Warner Cable DIR-TEX-AN-NG-CTSA-008
Pricing (select one): TEX-AN NG HB 2128 ISG
Term agreement (in months): **36**

4) CIRCUIT INFORMATION

Port Speed: Select one: 1.5M 2M 4M 5M 8M 10M 20M 30M 40M 50M 60M
 70M 80M 90M 100M 200M 300M 400M 500M 600M 1 G
Other

5) REMARKS provide any special requests and additional information.

Notes: Time Warner Cable will provision a full Gigabit Ethernet PORT and 200 Mb CIR at (Hub) with a Layer 2 ADVA 825 Switch at the customer premise. Space and power will be needed for the switch and UPS. The handoff will be a RJ45 copper connection at the customer premise. EPL (Ethernet Private Line) over Fiber.

6) MASTER LOCATION INFORMATION

Port Speed **10Mbps** Access/CIR **10**
Connection Type: Electrical Optical
Name of Location: **Hidalgo County HUB** Building Name or Number:
Street Address: **100 Closner Blvd.** City: **Edinburg**, State: **TX**, Zip: **78539**
Name of Primary On-Site Contact: **Mike Garza** Primary's Phone Number: **956-457-4862**, ext.
Primary's e-Mail Address: **michael.garza@hidalgo.org** Primary's Cell Number: **956-457-4371**
Alternate's Name and Phone: **Juan DeLeon** Alternate's Cell Number: **956-207-9204**
Alternate's Email Address:

7) 2nd LOCATION INFORMATION

Port Speed **1Gb** Access/CIR **10Mb**
Connection Type: Electrical Optical
Name of Location: **New Weslaco Substation** Building Name or Number: Port Speed **10Mbps** Access/CIR **10**

Connection Type: Electrical ----- Optical

Name of Location: **Hidalgo County Sheriff's Office**

Building Name or Number: Administration Rm. 322

Street Address: **3003 E. Mile 11**

City: **Weslaco**, State: **TX**, Zip: **78569**

Name of Primary On-Site Contact: **Mike Garza**

Primary's Phone Number: **956-457-4862**, ext.

Primary's e-Mail Address: **michael.garza@hidalgo.org**

Primary's Cell Number **956-457-4371**

Alternate's Name and Phone: **Juan DeLeon**

Alternate's Cell Number **956-207-9204**

Alternate's Email Address:

Yvette Islas

From: Gaylor, Walter [Walter.Gaylor@dir.texas.gov]
Sent: Tuesday, August 28, 2012 1:46 PM
To: yvette.islas@co.hidalgo.tx.us
Subject: TWC contract

Yvette,

There is no contract for TW Cable service between Hidalgo County and TW Cable. The master contract that Hidalgo County is purchase service under is between DIR and TW Cable.

Let me know if you need any more information, I am also including the link that has the TW Cable contract with DIR.

<http://www.dir.texas.gov/cts/texan/Pages/Contract-DIR-Tex-AN-NG-CTSA-008.aspx/cts/texan/Pages/Contract-DIR-Tex-AN-NG-CTSA-008.aspx>

Walter

Walter J Gaylor Jr
Solutions Design
Communications Technology Services Division
1001 West North Loop
Austin, TX 78756
Phone: 512-475-0855 or 877.472.4848 option 4
Fax: 512-463-3304
Email: Walter.Gaylor@dir.texas.gov

Visit us on our website <http://www.dir.texas.gov>

Service Catalog <https://c3.dir.texas.gov/catalog/>

In an effort to assess the quality of our service; we at DIR are seeking assistance from our customers. Please help us to better serve you by taking a minute to fill out our online Telecom Survey Form.<https://www.surveymonkey.com/s/XPDLJQ8>

Thank you for your help!

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 12%

INTERNET FIBER PRICING				
Access Rate	MRC	MRC Description	NRC	NRC Description
1.5m	\$168.00	Internet Access	\$560.00	Installation Charge
10m	\$582.40	Internet Access	\$840.00	Installation Charge
20m	\$952.00	Internet Access	\$840.00	Installation Charge
30m	\$1,176.00	Internet Access	\$840.00	Installation Charge
40m	\$1,400.00	Internet Access	\$840.00	Installation Charge
50m	\$1,624.00	Internet Access	\$840.00	Installation Charge
60m	\$1,848.00	Internet Access	\$840.00	Installation Charge
70m	\$2,072.00	Internet Access	\$840.00	Installation Charge
80m	\$2,296.00	Internet Access	\$840.00	Installation Charge
90m	\$2,520.00	Internet Access	\$840.00	Installation Charge
100m	\$2,744.00	Internet Access	\$840.00	Installation Charge
200m	\$4,032.00	Internet Access	\$840.00	Installation Charge
300m	\$5,286.40	Internet Access	\$840.00	Installation Charge
400m	\$6,540.80	Internet Access	\$840.00	Installation Charge
500m	\$7,616.00	Internet Access	\$840.00	Installation Charge
1Gig	\$11,200.00	Internet Access	\$840.00	Installation Charge
10Gig	ICB	Internet Access	ICB	Installation Charge

Pricing above is applicable to on-net buildings, off-net will be priced on an ICB

MRC includes cost of equipment required for services and maintenance.

Term commitment for this service is a minimum of 12 months, but will not exceed 36 months.

**PRICING WITHOUT DIR COST RECOVERY FEE (CRF)
(PRICE TO DIR)**

INTERNET FIBER PRICING				
Access Rate	MRC	MRC Description	NRC	NRC Description
1.5m	\$150.00	Internet Access	\$500.00	Installation Charge
10m	\$520.00	Internet Access	\$750.00	Installation Charge
20m	\$850.00	Internet Access	\$750.00	Installation Charge
30m	\$1,050.00	Internet Access	\$750.00	Installation Charge
40m	\$1,250.00	Internet Access	\$750.00	Installation Charge
50m	\$1,450.00	Internet Access	\$750.00	Installation Charge
60m	\$1,650.00	Internet Access	\$750.00	Installation Charge
70m	\$1,850.00	Internet Access	\$750.00	Installation Charge
80m	\$2,050.00	Internet Access	\$750.00	Installation Charge
90m	\$2,250.00	Internet Access	\$750.00	Installation Charge
100m	\$2,450.00	Internet Access	\$750.00	Installation Charge
200m	\$3,600.00	Internet Access	\$750.00	Installation Charge
300m	\$4,720.00	Internet Access	\$750.00	Installation Charge
400m	\$5,840.00	Internet Access	\$750.00	Installation Charge
500m	\$6,800.00	Internet Access	\$750.00	Installation Charge
1Gig	\$10,000.00	Internet Access	\$750.00	Installation Charge
10Gig	ICB	Internet Access	ICB	Installation Charge

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MRC includes cost of equipment required for services and maintenance.

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INTERNET DOCSIS PRICING				
Access Rate	MRC	MRC Description	NRC	NRC Description
10Mbps x 1 Mbps	\$110.82	Internet Access, High Speed Data, includes 1 static IP	\$200.00	Installation Charge
15 Mbps x 2 Mbps	\$241.86	Internet Access, High Speed Data, includes 1 static IP	\$200.00	Installation Charge
35 Mpps x 5 Mbps	\$322.56	Internet Access, Wideband, includes 5 static IPs	\$200.00	Installation Charge
50 Mbps x 5 Mbps	\$388.08	Internet Access, Wideband, includes 5 static IPs	\$200.00	Installation Charge

MRC includes cost of equipment required for services and maintenance.

Term commitment for this service is a minimum of 12 months.

INTERNET DOCSIS PRICING				
Access Rate	MRC	MRC Description	NRC	NRC Description
10Mbps x 1 Mbps	\$98.95	Internet Access, High Speed Data, includes 1 static IP	\$200.00	Installation Charge
15 Mbps x 2 Mbps	\$215.95	Internet Access, High Speed Data, includes 1 static IP	\$200.00	Installation Charge
35 Mpps x 5 Mbps	\$288.00	Internet Access, Wideband, includes 5 static IPs	\$200.00	Installation Charge
50 Mbps x 5 Mbps	\$346.50	Internet Access, Wideband, includes 5 static IPs	\$200.00	Installation Charge

MRC includes cost of equipment required for services and maintenance.

Term commitment for this service is a minimum of 12 months.

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 12%

METRO ETHERNET PRICING		
Access	MRC	NRC
1.5m Port	\$196.00	\$560.00
2m Port	\$196.00	\$560.00
5m Port	\$224.00	\$840.00
10m Port	\$308.00	\$840.00
20m Port	\$392.00	\$840.00
30m Port	\$476.00	\$840.00
40m Port	\$560.00	\$840.00
50m Port	\$672.00	\$840.00
60m Port	\$756.00	\$840.00
70m Port	\$840.00	\$840.00
80m Port	\$924.00	\$840.00
90m Port	\$1,008.00	\$840.00
100m Port	\$1,176.00	\$840.00
200m Port	\$1,456.00	\$840.00
300m Port	\$1,904.00	\$840.00
400m Port	\$2,240.00	\$840.00
500m Port	\$2,576.00	\$840.00
1Gig Port	\$5,152.00	\$840.00
10Gig Port	ICB	ICB

Pricing above is applicable to on-net buildings. off-net will be priced on an ICB
Term commitment for this service is a minimum of 12 months, but will not exceed 36 months.

**PRICING WITHOUT DIR COST RECOVERY FEE (CRF)
(PRICE TO DIR)**

METRO ETHERNET PRICING		
Access	MRC	NRC
1.5m Port	\$175.00	\$500.00
2m Port	\$175.00	\$500.00
5m Port	\$200.00	\$750.00
10m Port	\$275.00	\$750.00
20m Port	\$350.00	\$750.00
30m Port	\$425.00	\$750.00
40m Port	\$500.00	\$750.00
50m Port	\$600.00	\$750.00
60m Port	\$675.00	\$750.00
70m Port	\$750.00	\$750.00
80m Port	\$825.00	\$750.00
90m Port	\$900.00	\$750.00
100m Port	\$1,050.00	\$750.00
200m Port	\$1,300.00	\$750.00
300m Port	\$1,700.00	\$750.00
400m Port	\$2,000.00	\$750.00
500m Port	\$2,300.00	\$750.00
1Gig Port	\$4,600.00	\$750.00
10Gig Port	ICB	ICB

Pricing above is applicable to on-net buildings. off-net will be priced on an ICB
Term commitment for this service is a minimum of 12 months, but will not exceed 36 months.



Agency Name	Hidalgo County DIR-TEX-AN-CTSA-008		
Agency Number	H56	TASK #	
Date	08/07/12	Pricing by	Arturo Garcia

TW Cable Fiber Metro Ethernet				
Itemized Service Charges	QTY	Rate	Total Monthly Rate	Installation Charges
10 MB ETHERNET Access			\$0.00	
10Mb Port 3003 E.Mile Westaco Tx	1	\$308.00	\$308.00	
10Mb Port 100 Closner Blvd Edinburg	1	\$308.00	\$308.00	\$840.00
Total			\$616.00	\$840.00

Pricing subject to change without notice.