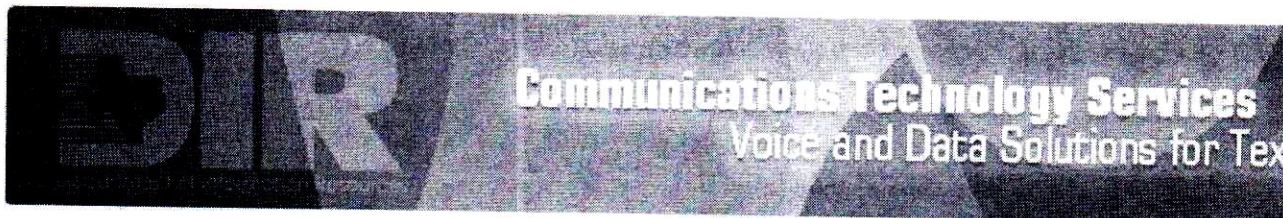


All

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- Internet Services
- Metro Ethernet Services
- Small Office/Home Office (SOHO) Services

Information [about file formats](#).**How to Order**

For product and pricing information, Customer can access the Vendor [ng.com/index](http://timewarnercable-tex-an-ng.com/index) or contact Time Warner Cable representative at: (469) 469-1234 or [brian.beresford@twcable.com](mailto:brian.beresford@twcable.com).

**For Internet and Metro Ethernet Services:**

- When Customer is ready to place an order, Customer will call 1-800-484-8484, option 4 or send an email to the [telecom.solutions@dir](mailto:telecom.solutions@dir)
- DIR will then place the order with the Vendor. DIR will invoice

**For Small Office/Home Office (SOHO) Services:**

- When Customer is ready to place an order, Customer will get **Warner Entertainment – Advance/Newhouse Partner d Region**. You must reference the DIR Contract Number **DIR-1**