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Tex-AN NG Contract: DIR-TEX-AN-NG-CTSA-005

Vendor: AT&T Corporation

Vendor ID: 1134924710302

Vendor URL: <http://www.texanng.com>

Contract Term End Date: 07/01/2016

Services Offered:

- Data Services
- Internet Services
- Local Voice Services
- Long Distance
- Metro Ethernet Services
- Small Office/Home Office (SOHO) Services
- Voice Over IP (VOIP) Services

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How to Order

For product and pricing information, Customer can access the Vendor Website at: <http://www.texanng.com> or contact an AT&T representative, [Marcus Montemayor](#) at: (512) 421-5160 or via email at: texanng@att.com.

For Metro Ethernet, Internet, Long Distance and Data Services:

- When Customer is ready to place an order, Customer will contact DIR Telecommunications at (877) 472-4848, option 4 or send an email to the telecom.solutions@dir.texas.gov.
- DIR will then place the order with the Vendor. DIR will invoice the Customer and will pay the Vendor.

For Local Voice, Voice Over IP (VOIP), and SOHO Services:

- When Customer is ready to place an order, Customer will generate a purchase order, made payable to **AT&T Corp.**. You must reference the DIR Contract Number **DIR-TEX-AN-NG-CTSA-005** on your purchase order.
- Email or Fax your purchase order and quote form to your designated vendor sales representative.

Contract Documents:

- [Contract: DIR-TEX-AN-NG-CTSA-005](#) - PDF (4.25 MB)
 - [Amendment 1 to DIR-TEX-AN-NG-CTSA-005](#) - PDF (71 KB) - Updated 04/20/2012
 - [Amendment 2 to DIR-TEX-AN-NG-CTSA-005](#) - PDF (67 KB) - Added 05/30/2012
- [Attachment C-1 to Exhibit C – Pricing](#) - PDF (4.21 MB) - Updated 01/01/2013
- [Attachment D-1 to Exhibit D – Service Level Agreement](#) - PDF (184 KB)
- [Attachment F-1 Network to Network Plan](#) - PDF (320 KB)
- [Attachment F-2 Capacity Management Plan Attachment](#) - PDF (205 KB)
- [Attachment F-3 Disaster Recovery Plan](#) - PDF (101 KB)
- [Attachment F-7 Service Delivery Implementation Plan](#) - PDF (185 KB)
- [Attachment F-8 Marketing Plan](#) - PDF (233 KB)
- [Attachment F-9 Service Delivery Management Plan](#) - PDF (118 KB)
- [Attachment F-10 Order Process Implementation Plan](#) - PDF (344 KB)
- [Attachment F-11 Order Process Management Plan](#) - PDF (169 KB)

- [Attachment F-12 Change Management Implementation Plan](#) - PDF (111 KB)
- [Attachment F-13 Change Management Plan](#) - PDF (129 KB)
- [Attachment F-14 Inventory Management Implementation Plan](#) - PDF (112 KB)
- [Attachment F-15 Ongoing Inventory Management Plan](#) - PDF (130 KB)
- [Attachment F-16 Help Desk Management Plan](#) - PDF (130 KB)
- [Attachment F-17 Ongoing Help Desk Management Plan](#) - PDF (111 KB)
- [Attachment F-18 Billing Plan](#) - PDF (442 KB)
- [Attachment F-19 Program Management Plan](#) - PDF (342 KB)
- [Attachment F-20 Ongoing Program Management Plan](#) - PDF (204 KB)
- [Appendix C-1 to Exhibit H, CSA, Letter of Authorization](#) - PDF (204 KB)
- [Exhibit I – HUB Subcontracting Plan](#) - PDF (474 KB)

AT&T CorporationContact: [Marcus Montemayor](#)

Phone: (512) 421-5160

Fax: (512) 870-4388

DIR Contact:Contact: [Skip Bartek](#)

Phone: (512) 936-9876

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