



Billing Date: 02/28/13 Page 1 of 4  
 Telephone Number : 956 969-4700 071029  
 Account Number: 10 5492 2821135867 03  
 How to Reach Us : See page 2

COUTNY OF HIDALGO

**Account Summary**

<b>Previous Charges</b>	\$ 158.54
No Payment Received	.00
<b>Past Due Charges (please pay now)</b>	<b>\$ 158.54</b>
<b>New Charges</b>	
Verizon (page 3)	\$ 158.54
<b>Total New Charges Due Mar 25, 2013</b>	<b>\$ 158.54</b>
To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Mar 30, 2013.	
<b>Total Due</b>	<b>\$ 317.08</b>

**RECEIVED**

MAR 05 2013

*Hidalgo County Human Services*

Invoice Received by:	Alicia	Date	3-5-13
Goods/Services Received by:	Dy Iren	Date	2-28-13 to 3-27-13
	13	-1100-444-00-240-001-0-	5.31
Payment Amount \$	158.54		
PO#	Pending		

Reg # 00231977  
 Dairin Jument

**Mail Payments To:**

VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

**Change of billing address?**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2821135867 03

**New Charges Due: Mar 25, 2013**

**Total Due: \$ 317.08**

210\*HBRDA1  
 00002126 3S0000013253  
 10-TX 5492  
 9569694700 20071029

**022813**

Amount Paid :

\$

00002126 01 AB 0.384 SW022811 0012

COUTNY OF HIDALGO

EDINGENT

1304 S. 25TH AVENUE

EDINBURG TX 78542-7205



VERIZON SOUTHWEST

PO BOX 920041

DALLAS TX 75392-0041

10 5492 2821135867 03N00000015854 00000031708 10



Billing Date: 02/28/13 Page 2 of 4  
 Telephone Number : 956 969-4700 071029  
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 How to Reach Us : See below

How to Reach Us			
Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

### For Your Information

#### Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

#### Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

#### Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

#### Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

#### TX Slamming & Cramming

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

#### Consumer Information

For important consumer information see the Customer Guide in your Verizon White pages.

#### Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**MONTHLY LOCAL SERVICE - REGULATED (Feb 28 to Mar 27)**  
**BASIC LOCAL SERVICE CHARGE**

Description	Qty	Unit Rate	
1 Federal Access Recovery Charge	3	.86	2.58
2 Business Line	3	33.95	101.85
3 Federal Subscriber Line Charge	3	7.38	22.14
		<b>Subtotal</b>	<b>126.57</b>

**OPTIONAL SERVICE CHARGE**

Description	Qty	Unit Rate	
4 Call Forwarding	2	8.75	17.50
5 Line hunt service	2	3.00	6.00
		<b>Subtotal</b>	<b>23.50</b>
<b>Total</b>			<b>\$ 150.07</b>

**REGULATED SERVICE TAXES AND SURCHARGES**

6 Cost of service surcharge			.22
7 9-1-1 Equalization Fee			.18
8 9-1-1 Fee			1.50
9 Federal Universal Service Fee			6.57
<b>Total</b>			<b>\$ 8.47</b>

*Verizon regulated charges*

**\$ 158.54**

**Total Verizon charges**

**\$ 158.54**

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 969-4700                      956 969-8071                      956 969-8268

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

**For Your Information**

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

**Customer Proprietary Network Information (CPNI) Notice**

CPNI is information that relates to the type, quantity, destination, technical configuration, location, and amount of use of telecommunications services that you purchase from us, and related billing information. The protection of your CPNI is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you the full range of Verizon services that are different from the services you purchase, such as video, wireless, Internet, and local or long distance voice services. Visit [verizon.com](http://verizon.com) for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling 1 866 554-5575 at any time. When you call, please have your bill and account number available. Your decision will not affect our provision of services to you, and does not eliminate all marketing contacts by Verizon.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

