



Billing Date: 01/16/13 Page 1 of 4  
 Telephone Number : 956 973-1606 121018  
 Account Number: 10 5492 2826441184 06  
 How to Reach Us : See page 2

HIDALGO COUNTY SHERIFF'S OFC

**Account Summary**

Previous Charges	\$ 754.21
No Payment Received	.00
Past Due Charges (please pay now)	\$ 754.21

**New Charges**

Verizon (page 3)	\$ 212.75
<b>Total New Charges Due Feb 10, 2013</b>	<b>\$ 212.75</b>

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To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Feb 15, 2013.

**Total Due \$ 966.96**

P.O. #: nk

Invoice Received By: VRODND on: 1-30-13

Good/Services Received By: VRODND on: 1-16-13 to 2-15-13

3-1100-423-21-280-036-0-531

*Supra*

**Mail Payments To:**

VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

**Change of billing address?**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2826441184 06

210\*HBRDA1  
 00001917 350000012639  
 10-TX 5492  
 9569731606 20121018

New Charges Due: Feb 10, 2013

Total Due: \$ 966.96

011613

Amount Paid :

\$

00001917 01 MB 0.404 SW011611 0010  
 HIDALGO COUNTY SHERIFF'S OFC  
 1902 JOE STEPHENS AVE  
 WESLACO TX 78596-3700



VERIZON SOUTHWEST  
 PO BOX 920041  
 DALLAS TX 75392-0041

## How to Reach Us

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

### Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

### Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

### Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

### Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

### TX Slamming & Cramming

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

### Consumer Information

For important consumer information see the Customer Guide in your Verizon White pages.

## Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**MONTHLY LOCAL SERVICE - REGULATED (Jan 16 to Feb 15)**  
**BASIC LOCAL SERVICE CHARGE**

Description	Qty	Unit Rate	
1 Federal Access Recovery Charge	4	.86	3.44
2 Business Line	4	33.95	135.80
3 Federal Subscriber Line Charge	4	7.38	29.52
		Subtotal	168.76
<b>Total</b>			<b>\$ 168.76</b>

**MISCELLANEOUS CHARGES AND CREDITS**

4 Late payment charge on \$203.30			10.17
<b>Total</b>			<b>\$ 10.17</b>

**REGULATED SERVICE TAXES AND SURCHARGES**

5 Federal Excise Tax			5.25
6 TX State Sales Tax			11.48
7 Cost of service surcharge			.24
8 Texas Universal Service			5.85
9 9-1-1 Equalization Fee			.24
10 9-1-1 Fee			2.00
11 Federal Universal Service Fee			8.76
<b>Total</b>			<b>\$ 33.82</b>

*Verizon regulated charges* **\$ 212.75**

**Total Verizon charges** **\$ 212.75**

Your local toll provider is SBC Long Distance.

You have selected SBC Long Distance as your long distance provider.

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 973-1606      956 973-1629      956 973-1634      956 973-1704

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

**For Your Information**

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**Important Pricing Changes Concerning Your Verizon Telephone Service**

Effective on or after March 16, 2013, monthly rates will increase by \$ 3.00 for the following services provided on a month to month and term basis: Business Single and Multi Exchange lines, Manual and Automatic Trunk services, CustoPAK<sup>SM</sup>, Remote Call Forwarding, CentraNet<sup>SM</sup> Feature Package 1000, 2000, and 3000, Inside Wire Maintenance plan and Freedom Feature Packages 1, 2 and 3, Call Waiting, Call Forwarding, Call Waiting ID, Caller ID, Caller ID with Anonymous Block, Complete Block and Speed Call 30 will each increase by \$ 0.50 per month. Anonymous Call Block, Call Forwarding Busy-fixed, Call Forwarding No Answer, Call Forwarding Multipath, Distinctive Ring, and Select Call Forwarding will each increase by \$1.00 per month.

Services currently part of a package or bundle will not be affected by the rate increase. Customers currently on a term agreement will not be affected by the rate increase until their term expires.

**Verizon Surcharges**

Verizon's Surcharges include (i) a Federal Subscriber Line and Access Recovery Charge applicable to local services that helps pay for the costs of providing and maintaining the local phone network; (ii) a Federal Universal Service Charge applicable to interstate and international services to ensure that

## **For Your Information**

the government to support universal service, and; (iii) a Carrier Cost Recovery Charge applicable to long distance customers that helps defray various charges we pay, including those for government number administration, local number portability, regulatory fees, and charges we or our agents must pay to terminate calls on other networks. Please note that these are Verizon charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit [Verizon.com](http://Verizon.com) or call the number listed on your bill.

### **Telephone Sales Calls. Know The Facts**

Under the Federal Telephone Consumer Protection Act, telemarketers must identify the individual or business they represent and the purpose of the call. Telemarketers are prohibited from making unsolicited sales calls between the hours of 9 pm and 8 am.

From time to time, Verizon calls its customers to inform them about special promotions or new products and services. For those customers who indicate that they do not wish to receive sales calls, you can request to be added to Verizon's do-not-call list. Being on the federal list does not prevent sales calls to existing customers.

Certain organizations (such as political groups, not-for-profits and telephone surveys) are exempt from the do-not-call registry. In addition, federal law exempts calls made to parties with whom the caller has an established business relationship, and calls for which the calling party has received the called party's prior express invitation or permission. Consumers may follow the same procedure to revoke their registration for the federal do-not-call list.

To place your number on the Federal do-not-call registry, call 1-888-382-1222 (Voice) or 1-866-290-4236 (TTY), or visit the website at [www.donotcall.gov](http://www.donotcall.gov). To learn more about telephone sales calls, see the Protection Tips section of the Customer Guide in your Verizon Directory.

### **Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

### **Important Changes to Verizon's Operator Services.**

Effective April 6, 2013, Verizon will discontinue services commonly referred to as Busy Line Verification and Busy Line Interrupt. Verizon's Operators will no longer verify a busy line condition or interrupt a conversation at the calling party's request. These services are now rarely used and cannot be performed on the large number of lines with call waiting, voicemail or call forwarding.

The Public Utility Commission has assigned Control Number 40765 to this application. Persons who wish to formally participate in the commission's proceedings concerning this application, or who wish to express their comments concerning this application should contact the Public Utility Commission of Texas, Office of Consumer Protection, PO Box 3326, Austin, Texas 78711-3326, or call the Public Utility Commission's Office of Consumer Protection at (512) 936-7120 or, toll free, at (888) 782-8477.

Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or reach the commission's toll free number through Relay Texas at (800) 735-2988. Requests to participate in the proceedings and comments should reach the commission no later than March 4, 2013.

### **You Can Block Third Party Billing to Your Verizon Bill.**

For more information, visit [verizon.com/blocking](http://verizon.com/blocking) or call us at the number listed on your bill.