



Billing Date: 02/16/13 Page 1 of 4  
 Telephone Number : 956 973-1606 121018  
 Account Number: 10 5492 2826441184 06  
 How to Reach Us : See page 2

HIDALGO COUNTY SHERIFF'S OFC

**Account Summary**

<b>Previous Charges</b>	<b>\$ 966.96</b>
No Payment Received	.00
Adjustments	- 36.40
<b>Past Due Charges (please pay now)</b>	<b>\$ 930.56</b>
<b>New Charges</b>	
Verizon (page 3)	\$ 212.71
<b>Total New Charges Due Mar 13, 2013</b>	<b>\$ 212.71</b>
To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Mar 18, 2013.	
<b>Total Due</b>	<b>\$ 1,143.27</b>

P.O. #: nk  
 Invoice Received By: VRidmke2 on: 2-24-13  
 Good Services Received By: VRidmke2 on: 2-16 to 3-15  
 1100-423-21-280-036-0-531

*Juan Tapia*

Mail Payments To:  
 VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

Change of billing address?  
 Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2826441184 06 210\*HBRDA1  
 00001857 350000011107  
 10-TX 5492  
 9569731606 20121018

**New Charges Due: Mar 13, 2013**

**Total Due: \$ 1,143.27** **021613**

Amount Paid :

\$

00001857 01 MB 0.405 SW021611 0008  
 HIDALGO COUNTY SHERIFF'S OFC  
 ATTN: JUAN TAPIA  
 711 EL CIBOLO ROAD  
 EDINBURG TX 78542-0471



VERIZON SOUTHWEST  
 PO BOX 920041  
 DALLAS TX 75392-0041

## How to Reach Us

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

## For Your Information

### Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

### Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

### Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

### Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

### TX Slamming & Cramming

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7,136.

### Consumer Information

For important consumer information see the Customer Guide in your Verizon White pages.

## Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing.

To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**BILLING ADJUSTMENTS**

1 Feb 1	Late payment charge adjustment		CR 36.40
	Adjustment(s) applied to previous charges.	<b>Total</b>	<b>CR \$ 36.40</b>

**MONTHLY LOCAL SERVICE - REGULATED (Feb 16 to Mar 15)**  
**BASIC LOCAL SERVICE CHARGE**

Description	Qty	Unit Rate	
2 Federal Access Recovery Charge	4	.86	3.44
3 Business Line	4	33.95	135.80
4 Federal Subscriber Line Charge	4	7.38	29.52
		<b>Subtotal</b>	<b>168.76</b>
<b>Total</b>			<b>\$ 168.76</b>

**MISCELLANEOUS CHARGES AND CREDITS**

5	Late payment charge on \$202.58	10.13
	<b>Total</b>	<b>\$ 10.13</b>

**REGULATED SERVICE TAXES AND SURCHARGES**

6	Federal Excise Tax	5.25
7	TX State Sales Tax	11.48
8	Cost of service surcharge	.24
9	Texas Universal Service	5.85
10	9-1-1 Equalization Fee	.24
11	9-1-1 Fee	2.00
12	Federal Universal Service Fee	8.76
	<b>Total</b>	<b>\$ 33.82</b>

*Verizon regulated charges* **\$ 212.71**

**Total Verizon charges** **\$ 212.71**

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 973-1606                      956 973-1629                      956 973-1634                      956 973-1704

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

**For Your Information**

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

**Customer Proprietary Network Information (CPNI) Notice**

CPNI is information that relates to the type, quantity, destination, technical configuration, location, and amount of use of telecommunications services that you purchase from us, and related billing information. The protection of your CPNI is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you the full range of Verizon services that are different from the services you purchase, such as video, wireless, Internet, and local or long distance voice services. Visit [verizon.com](http://verizon.com) for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling 1 866 554-5575 at any time. When you call, please have your bill and account number available. Your decision will not affect our provision of services to you and does not eliminate all marketing contacts by Verizon.

**For Your Information**

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Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

**You Can Block Third Party Billing to Your Verizon Bill.**

For more information, visit [verizon.com/blocking](http://verizon.com/blocking) or call us at the number listed on your bill.