



600 Ash Ave  
P.O. Drawer 3097  
McAllen, Texas 78501

Tel. (956) 682-6005  
Fax (956) 213-1179

State License B4881 Fire License ACR-86318-816

Reg # 23049

Invoice	
Invoice Number 428972	Date 2/12/2013
Customer Number 553478	Due Date 2/12/2013

To: Hidalgo County Elections Office  
P.O. Box 659  
Edinburg, TX 78539

Remit To: Superior Alarms  
PO Box 3097  
McAllen, TX 78502

Amount Enclosed: \_\_\_\_\_ Net Due: \$112.95

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	PO Number	Invoice Date	Due Date
Hidalgo County Elections Office	553478	1	2/12/2013	2/12/2013

Quantity	Description	Rate	Amount
1.00	Minimum Service Call Charge	85.00	85.00
1.00	12V 7AH Battery	27.95	27.95
	Tax		0.00
	Payments/Credits Applied		0.00
	<b>Subtotal:</b>		<b>\$112.95</b>
	<b>Invoice Balance Due:</b>		<b>\$112.95</b>

2013 MAR 11 PM 3 15  
COUNTY AUDITOR  
RECEIVED BY  
112.95

Invoice rec'd by: [Signature] on 3/6/13  
Goods/Services Rec'd by [Signature] on 3/6/13  
3-1100-414-00-130-001-0-  
P.O.# 688798

413 - \$85.  
601 - \$27.95  
Total \$ 112.95

Date	Invoice #	Description	Amount	Balance Due
2/12/2013	428972	Service Call (104261)	\$112.95	\$112.95

Reconfigured WINDSX for access control. Replaced battery for access control. Tested codes and access control panel.

### Superior Alarms

600 Ash Avenue  
McAllen, TX 78501

*428972*

## Service Ticket

Ticket Number <b>104261</b>	Appointment <b>2/8/2013 1:15:00 PM</b>	Technician <b>Ricardo Andrade</b>
Problem Code <b>Check Access</b>	System Account <b>553478</b>	System Type <b>Burglar Alarm</b>
Panel Type <b>Unknown</b>	Panel Location	Monitored By <b>Superior Alarms</b>
Service Level <b>Unknown</b>	Warranty Level <b>None</b>	Keys on File <b>No</b>
Secondary Account	Panel Phone #	CS Phone #

To: **553478**  
**Hidalgo County Elections Office**  
101 S 10th Street  
Edinburg, TX 78539  
(956) 318-2570

*1011*



msanchez  
on 2/8/2013 @ 01:27:08 PM

Contact:  
Melanie (956) 318-2570

*A standard Labor charge of \$0.00 applies, additional labor is billed in 15 minute increments after the first 0 minutes.*

**Comments:**  
Customer said that maglock is not locking the door & keypad is not picking up code. Requesting service 2/8 before 5pm. Advised of fees.

#### Appointment Information:

Technician	Date	Arrived	Completed	Time On Site	Billable Time	Labor	Labor Fee
Ricardo Andrade	02/08/2013						

#### Parts Used:

Part	Location	Quantity	Rate	Price
1270	DST system	1	27.95	

#### Service Performed:

*Check maglock in the back door it wasn't working. There running with DST system. The maglock was force open. Went into the door configuration and put a time zone. Also notice the battery in DST system where load. Replaced battery DST system. Tested all the codes. Access control is working properly at this time.*

#### Service Charges:

Service Call	\$ <u>85.00</u>	Amount Paid: \$	Check #:
Labor	\$	CC Type	CC #
Materials	\$ <u>27.95</u>		Exp
Other	\$	Name on Card	
Subtotal	\$ <u>112.95</u>	<i>Jur C.</i>	<u>2-8-13</u>
Tax	\$	Customer Signature	Date
Total:	\$ <u>112.95</u>		

### Superior Alarms

600 Ash Avenue  
McAllen, TX 78501

*PA*

