



Billing Date: 03/28/13 Page 1 of 4  
 Telephone Number : 956 969-4700 071029  
 Account Number: 10 5492 2821135867 03  
 How to Reach Us : See page 2

COUTNY OF HIDALGO

**Account Summary**

<b>Previous Charges</b>	<b>\$ 317.08</b>
Payment(s) received. Thank you.	- 317.08
<b>Balance</b>	<b>\$ .00</b>

**New Charges**

Verizon (page 3)	\$ 168.56
<b>Total New Charges Due Apr 22, 2013</b>	<b>\$ 168.56</b>

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Apr 27, 2013.

**Total Due \$ 168.56**

**RECEIVED**

APR 05 2013

*Hidalgo County Human Services*

**Mail Payments To:**

VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

**Change of billing address?**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2821135867 03

New Charges Due: Apr 22, 2013

Total Due: \$ 168.56

210\*HBRDA1  
 00002076 3S0000012433  
 10-TX 5492  
 9569694700 20071029

032813

Amount Paid :

\$

00002076 01 AB 0.384 SW032811 0012  
 COUTNY OF HIDALGO  
 EDINGENT  
 1304 S. 25TH AVENUE  
 EDINBURG TX 78542-7205



VERIZON SOUTHWEST  
 PO BOX 920041  
 DALLAS TX 75392-0041

10 5492 2821135867 03N00000000000 00000016856 05



Billing Date: 03/28/13 Page 2 of 4  
 Telephone Number : 956 969-4700 071029  
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**How to Reach Us**

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

**For Your Information**

**Previous Payments**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

**Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

**Past Due Amounts**

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

**Service Suspension for Non-Payment**

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

**TX Slamming & Cramming**

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

**Consumer Information**

For important consumer information see the Customer Guide in your Verizon White pages.

**Automatic Bill Payment Enrollment for Account:**

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



**Go Green! Go Paperless Billing! Pay Electronically!**



**PAYMENTS**

1 Payment Received on Mar 11.	CR 158.54
2 Payment Received on Mar 27.	CR 158.54
Payment(s) applied to previous charges.	<b>Total CR \$ 317.08</b>

**MONTHLY LOCAL SERVICE - REGULATED (Mar 28 to Apr 27)**  
**BASIC LOCAL SERVICE CHARGE**

Description	Qty	Unit Rate	
3 Federal Access Recovery Charge	3	.86	2.58
4 Business Line	3	36.95	110.85
5 Federal Subscriber Line Charge	3	7.38	22.14
		<b>Subtotal</b>	<b>135.57</b>

**OPTIONAL SERVICE CHARGE**

Description	Qty	Unit Rate	
6 Call Forwarding	2	9.25	18.50
7 Line hunt service	2	3.00	6.00
		<b>Subtotal</b>	<b>24.50</b>
<b>Total</b>			<b>\$ 160.07</b>

**REGULATED SERVICE TAXES AND SURCHARGES**

8 Cost of service surcharge			.24
9 9-1-1 Equalization Fee			.18
10 9-1-1 Fee			1.50
11 Federal Universal Service Fee			6.57
<b>Total</b>			<b>\$ 8.49</b>

*Verizon regulated charges*

**Total Verizon charges**

**\$ 168.56**

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 969-4700      956 969-8071      956 969-8268

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

**For Your Information**

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

**You Can Block Third Party Billing to Your Verizon Bill.**

For more information, visit [verizon.com/blocking](http://verizon.com/blocking) or call us at the number listed on your bill.

