

**From:** [Lee Pena](#)  
**To:** [Nora Cruz](#)  
**Subject:** Fwd: AT&T Situation  
**Date:** Wednesday, May 01, 2013 10:43:19 AM  
**Attachments:** [800\\_Switched Toll Free Order Form TEX-AN NG.doc](#)

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FYI... I'm working on the form and will be sending it to Mr. Gaylor today.

"Lee" Leonila Pena | Technical Services Manager | Information Technology  
County of Hidalgo, Texas | Tel: 956.292.7000 x6031 | [lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)

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From: "Walter Gaylor" <[Walter.Gaylor@dir.texas.gov](mailto:Walter.Gaylor@dir.texas.gov)>  
To: "Lee Pena" <[lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)>  
Sent: Tuesday, April 30, 2013 7:32:29 AM  
Subject: RE: AT&T Situation

Yes, toll free service can be added, I'm attaching the order form to move the number over to DIR billing.

Walter

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**From:** Lee Pena [<mailto:lee.pena@co.hidalgo.tx.us>]  
**Sent:** Monday, April 29, 2013 5:15 PM  
**To:** Gaylor, Walter  
**Subject:** Fwd: AT&T Situation

Mr. Gaylor,

Will you please review the attached bill. Can this type of Long Distance service be added to the Long Distance DIR contract? The 956-383-1026 number is already on the DIR contract, however this bill shows long distance charges for this number, am I correct in assuming that the charges are for the 800 number (800-638-8239) that the dept. has?

I'd greatly appreciate your help on this or you pointing me in the right direction.

Thank you,

"Lee" Leonila Pena | Technical Services Manager | Information Technology  
County of Hidalgo, Texas | Tel: 956.292.7000 x6031 | [lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)

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From: "Walter Gaylor" <[Walter.Gaylor@dir.texas.gov](mailto:Walter.Gaylor@dir.texas.gov)>  
To: "Renan Ramirez" <[renan.ramirez@co.hidalgo.tx.us](mailto:renan.ramirez@co.hidalgo.tx.us)>  
Cc: "Gris Salazar" <[gris.salazar@co.hidalgo.tx.us](mailto:gris.salazar@co.hidalgo.tx.us)>, "Lee Peña" <[lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)>, [nlcruz@ag.tamu.edu](mailto:nlcruz@ag.tamu.edu)  
Sent: Wednesday, April 10, 2013 3:56:44 PM  
Subject: RE: AT&T Situation

Renan,

I'm attached the DIR PIC request form that will need to be filled out the move the departments phone numbers of to the DIR long distance rates.

Walter

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**From:** Renan Ramirez [[mailto:renan\\_ramirez@co.hidalgo.tx.us](mailto:renan_ramirez@co.hidalgo.tx.us)]  
**Sent:** Wednesday, April 10, 2013 3:53 PM  
**To:** Gaylor, Walter  
**Cc:** Gris Salazar; Lee Peña; [nlcruz@ag.tamu.edu](mailto:nlcruz@ag.tamu.edu)  
**Subject:** Fwd: AT&T Situation

Walter,

On a different note, the attached bill belongs to a department. They want their account to be on the DIR long distance rates. I don't know how that is being billed right now.

Can you assist?

Thanks!

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**Renán Ramirez**

Chief Information Officer  
County of Hidalgo, Texas  
956-289-7444

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From: "Gris Salazar" <[gris.salazar@co.hidalgo.tx.us](mailto:gris.salazar@co.hidalgo.tx.us)>  
To: "Renan Ramirez" <[renan\\_ramirez@co.hidalgo.tx.us](mailto:renan_ramirez@co.hidalgo.tx.us)>, "Lee Pena" <[lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)>  
Sent: Wednesday, April 10, 2013 3:46:49 PM  
Subject: Fwd: AT&T Situation

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From: "Nora Cruz" <[nlcruz@ag.tamu.edu](mailto:nlcruz@ag.tamu.edu)>  
To: "gris guerra" <[gris.guerra@co.hidalgo.tx.us](mailto:gris.guerra@co.hidalgo.tx.us)>  
Sent: Tuesday, March 26, 2013 10:11:48 AM  
Subject: AT&T Situation

Good Morning Ms. Griselda!

Attached is the information you will need to create an agenda item for our department to be approved by Commissioner's Court. We need for you to request our department be approved to participate in the Long Distance DIR pool (to formerly be added to contract). Please let me know if I can help you with

anything to expedite this process. I have been back and forth with Purchasing and Auditor's office and need to get our bills paid starting January, 2013. Also, if you can please send me a copy of the Agenda Item # for my records, I would greatly appreciate it.

Thank you,

***Nora Linda Cruz***

*Administrative Assistant II*

*Texas AgriLIFE Extension Service*

*Hidalgo County*

*Office: (956) 383-1026*

*Fax: (956) 383-1735*

***HAVE A FANTASTIC DAY!***