



Billing Date: 03/28/13 Page 1 of 6  
 Telephone Number : 956 488-0500 070821  
 Account Number: 10 5475 2895143324 03  
 How to Reach Us : See page 2

RIO GRANDE CITY WIC CLINIC

**Account Summary**

<b>Previous Charges</b>	\$ 718.94
No Payment Received	.00
<b>Past Due Charges (please pay now)</b>	\$ 718.94
<b>New Charges</b>	
Verizon (page 3)	\$ 334.80
Verizon Long Distance (page 4)	37.45
<b>Total New Charges Due Apr 22, 2013</b>	<b>\$ 372.25</b>

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before Apr 27, 2013.

**Total Due \$ 1,091.19**

Your business line/trunk term commitment has expired. You can save money on your month-to-month line or trunk rate by calling the toll-free number on your bill to renew.

RECEIVED BY  
 COUNTY AUDITOR  
 2013 APR 16 PM 11 11

FOOD/SERVICES RECEIVED BY:

4-5-13

INVOICE RECEIVED BY:

Gene Hernandez

INVOICE NO. 3-28-13 ACCT NO. 105475 28951

4-27-13

4332403

P.O. NO. 690482

ACCT. NO. 3-1292-441.00.350.00T-3-531

AMOUNT DUE: \$ 356.36 (P) 4-9-13

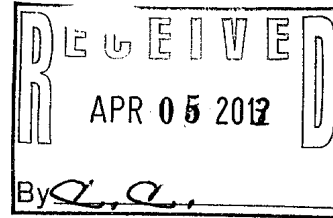
APPROVED BY:

Norma S. Lopez NW

Mail Payments To:  
 VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

Change of billing address?

Go to verizon.com/billingaddress or call us.



▼ Detach & return payment slip with your check, payable to Verizon.

Account: 10 5475 2895143324 03

210\*HBRDA1  
 00002070 35000012381  
 10-TX 5475  
 9564880500 20070821

New Charges Due: Apr 22, 2013

Total Due: \$ 1,091.19

032813

Amount Paid :

\$ [ ] [ ] [ ] [ ] [ ] [ ]



00002070 01 AB 0.384 SW032811 0012  
 RIO GRANDE CITY WIC CLINIC  
 3105 STATE HIGHWAY 107  
 EDINBURG TX 78539-9406



VERIZON SOUTHWEST  
 PO BOX 920041  
 DALLAS TX 75392-0041

10 5475 2895143324 03N00000071894 00000109119 09



**How to Reach Us**

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

**For Your Information**

**Previous Payments**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

**Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned

**Past Due Amounts**

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

**Service Suspension for Non-Payment**

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required

**TX Slamming & Cramming**

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120, (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

**Consumer Information**

For important consumer information see the Customer Guide in your Verizon White pages.

**Automatic Bill Payment Enrollment for Account:**

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**MONTHLY LOCAL SERVICE - REGULATED (Mar 28 to Apr 27)**  
**BASIC LOCAL SERVICE CHARGE**

Description	Qty	Unit Rate	
1 CustopAK line - flat rate	3	48.00	144.00
2 Single line business - 1 year term	3	22.00	66.00
3 Federal Access Recovery Charge	3	.15	.45
4 Federal Access Recovery Charge	3	.86	2.58
5 Federal Subscriber Line Charge	6	7.38	44.28
		Subtotal	257.31
<b>Total</b>			<b>\$ 257.31</b>

**MISCELLANEOUS CHARGES AND CREDITS**

6 Late payment charge on \$317.81			15.89
<b>Total</b>			<b>\$ 15.89</b>

**REGULATED SERVICE TAXES AND SURCHARGES**

7 Federal Excise Tax			8.36
8 Cost of service surcharge			.37
9 9-1-1 Equalization Fee			.36
10 9-1-1 Fee			3.00
11 Expanded Local Calling/Surcharge			21.00
12 Federal Universal Service Fee			.22
13 Federal Universal Service Fee			1.77
14 Federal Universal Service Fee			6.57
<b>Total</b>			<b>\$ 41.65</b>
<i>Verizon regulated charges</i>			<b>\$ 314.85</b>

**MONTHLY SERVICE - NON-REGULATED (Mar 28 to Apr 27)**

Description	Qty	Unit Rate	
15 Voice Messaging - Mailbox	1	19.95	19.95
<b>Total</b>			<b>\$ 19.95</b>
<i>Verizon non-regulated charges **</i>			<b>\$ 19.95</b>

**\*\*Non-payment of non-regulated service charges WILL NOT result in the disconnection of your local telephone service.**

**Total Verizon charges \$ 334.80**

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 488-0500	956 488-8320	956 488-8324	956 488-8352
956 488-8356	956 488-8391		

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.



## Verizon Long Distance

### LONG DISTANCE HELPFUL NUMBERS

Billing/customer service questions 1-800-483-5000  
 Repair 1-800-483-8494  
 Visit our Website at verizonLD.com

### SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Domestic	Calls	Minutes	Amount
Direct Dialed	8	35.0	2.24
<b>Total usage</b>	8	35.0	\$ 2.24
<b>Total Long Distance calls</b>			<b>\$ 2.24</b>
Other Charges and/or Credits			30.98
Taxes and Surcharges			4.23
<b>Total Verizon Long Distance Charges</b>			<b>\$ 37.45</b>

Your calling plan(s): FirmRate Advantage Plan

#### FirmRate Advantage Plan

For 956 488-0500

#### Direct Dialed Calls

Date	Time	Place called	Number called	Min
1 Mar 21	1:10 pm	SanAntonio TX	956 286-6094	0.3
				<b>Subtotal</b>
				.02

For 956 488-8324

#### Direct Dialed Calls

Date	Time	Place called	Number called	Min
2 Mar 12	1:35 pm	SanAntonio TX	956 286-6094	6.7
3 Mar 12	1:42 pm	SanAntonio TX	956 286-6094	10.2
4 Mar 21	1:11 pm	SanAntonio TX	956 286-6094	10.1
5 Mar 21	1:25 pm	SanAntonio TX	956 286-6094	4.7
				<b>Subtotal</b>
				2.03

For 956 488-8356

#### Direct Dialed Calls

Date	Time	Place called	Number called	Min
6 Mar 8	10:18 am	Mattoon IL	217 234-2522	1.4
7 Mar 15	9:01 am	Pharr TX	956 782-0695	0.6
8 Mar 20	8:52 am	Jollyville TX	512 514-4214	1.0
				<b>Subtotal</b>
				.19

#### Summary of FirmRate Advantage Plan

9 Plan calls	2.24
<b>Total</b>	<b>\$ 2.24</b>
<b>Total Long Distance calls</b>	<b>\$ 2.24</b>

Thank you for using Verizon Long Distance.



## Verizon Long Distance

### MONTHLY PLAN CHARGES

1	Qualifying Long Distance Charges \$2.24		
2	FirmRate Advantage Shortfall Charge		7.76
	Your Long Distance qualifying charges this month are \$2.24.		
	When your long distance charges are less than \$10.00, the		
	Short Fall charge is the difference between those charges and \$10.00.		
	All long distance charges except for taxes and surcharges are included.		
	<b>Total</b>		<b>\$ 7.76</b>

### MISCELLANEOUS CHARGES AND CREDITS

3	Long Distance Access Charge	3 at 3.85	11.55
4	Long Distance Access Charge	3 at 1.85	5.55
5	Long Distance Administrative Charge	6 at .74	4.44
6	Carrier Cost Recovery Charge	6 at .28	1.68
	<b>Total</b>		<b>\$ 23.22</b>

### TAXES AND FEES ON SERVICES

7	Federal Universal Service Fee - Verizon LD		4.23
	<b>Total</b>		<b>\$ 4.23</b>

**Verizon Long Distance charges** **\$ 37.45**

**Total Verizon Long Distance Charges** **\$ 37.45**

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

### For Your Information

#### Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

#### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).