



Billing Date: 04/28/13 Page 1 of 4
 Telephone Number : 956 969-4700 071029
 Account Number: 10 5492 2821135867 03
 How to Reach Us : See page 2

COUTNY OF HIDALGO

Account Summary

Previous Charges	\$ 168.56
Payment Received on Apr 29.	- 168.56
Balance	\$.00

New Charges

Verizon (page 3)	\$ 168.32
Total New Charges Due May 23, 2013	\$ 168.32

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before May 28, 2013.

Total Due \$ 168.32

RECEIVED

MAY 06 2013

Hidalgo County Human Services

Invoice Received by: anet Date 5-6-13
 Goods/Services Received by: Dallen Date 4-28-13
 13 - 1100-444-00-240-001-0-531
 Payment Amount \$ 168.32
 PO# N/A

Daren Gummer

Mail Payments To:

VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2821135867 03

210*HBRDA1
 00002071 350000013527
 10-TX 5492
 9569694700 20071029

New Charges Due: May 23, 2013

Total Due: \$ 168.32

042813

Amount Paid :

\$

00002071 01 AB 0.384 SW042811 0012
 COUTNY OF HIDALGO
 EDINGENT
 1304 S. 25TH AVENUE
 EDINBURG TX 78542-7205



VERIZON SOUTHWEST
 PO BOX 920041
 DALLAS TX 75392-0041

10 5492 2821135867 03N00000000000 00000016832 08



Billing Date: **04/28/13** Page 2 of 4
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How to Reach Us

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

For Your Information

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

TX Slamming & Cramming

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

Consumer Information

For important consumer information see the Customer Guide in your Verizon White pages.

Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



Billing Date: 04/28/13 Page 3 of 4
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MONTHLY LOCAL SERVICE - REGULATED (Apr 28 to May 27)
BASIC LOCAL SERVICE CHARGE

Description	Qty	Unit Rate	
1 Federal Access Recovery Charge	3	.86	2.58
2 Business Line	3	36.95	110.85
3 Federal Subscriber Line Charge	3	7.38	22.14
		Subtotal	135.57

OPTIONAL SERVICE CHARGE

Description	Qty	Unit Rate	
4 Call Forwarding	2	9.25	18.50
5 Line hunt service	2	3.00	6.00
		Subtotal	24.50
			\$ 160.07

Total

REGULATED SERVICE TAXES AND SURCHARGES

6 Cost of service surcharge	.24
7 9-1-1 Equalization Fee	.18
8 9-1-1 Fee	1.50
9 Federal Universal Service Fee	6.33
Total	\$ 8.25

Verizon regulated charges

\$ 168.32

Total Verizon charges

ITEMIZATION OF TELEPHONE NUMBERS:

Listed below are the telephone numbers included with this billing:

956 969-4700

956 969-8071

956 969-8268

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

For Your Information

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Verizon Surcharges

Verizon's Surcharges include (i) a Federal Universal Service Charge applicable to local services that helps pay for the costs of providing and maintaining the local phone network; (ii) a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state to state and international calling; (iii.) a Federal Universal Service Charge applicable to interstate and international services to recover fees imposed on us by the government to support universal service, and; (iv) a Carrier Cost Recovery Charge applicable to long distance customers that helps defray various charges we pay for state to state and international calling such as those for government number administration, local number portability, regulatory fees, and charges we or our agents must pay to terminate calls on other networks. Please note that these are Verizon charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.



For Your Information

April is National Safe Digging Month

Call before you dig! 811 is the FREE nationwide number designated to protect diggers from hitting an underground utility line. Call 811 several days before digging to have underground utilities marked to avoid disrupted service, serious injury or possible fines.

Important Information Regarding Telecommunications Relay Service (TRS)

TRS provides an operator to telephone users who use text telephones (TTY) or web capable devices (WCD) because they are deaf, hard of hearing, or speech disabled. From payphones, TRS local calls are free; toll calls must be billed to calling cards, prepaid cards (PPC), collect or third party billing. PPC information is available online at fcc.gov/cgb/consumerfacts/prepaidcards.html. Available TRS methods are explained below. TRS is provided 24 hours a day, 365 days per year with no time limits. For further information call TRS, visit TRS web site, or read the explanation available in telephone books.

1. To call a TTY user, dial TRS at 711. A Communications Assistant (CA) will place your call and type your spoken words for the TTY user. The CA will read to you the messages the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users for TTY, regular phone charges do apply.
2. Speech-to-Speech Service (STS) is another form of TRS available by calling 711. The CA can assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls.
3. IP Relay Service is a form of TRS which relays calls from a WCD. A CA follows the TTY call guidelines.
To use IP Relay:
 - (a) connect a WCD to an Internet Service Provider;
 - (b) type in your TRS IP Internet address;
 - (c) enter your 10 digit presubscribed number; and
 - (d) select your preferred relay operator's icon.
4. Video Relay Service (VRS) relays calls for those using sign language. VRS information is available at fcc.gov/guides/video-relay-services or by calling TRS.
5. Some TRS providers offer Captioned Telephone Service (CTS) which is accessed with a captioned telephone and available for persons with some residual hearing.

You Can Block Third Party Billing to Your Verizon Bill.

For more information, visit verizon.com/blocking or call us at the number listed on your bill.