



Billing Date: 05/01/13 Page 1 of 4
 Telephone Number : 956 968-7541 711217
 Account Number: 10 5492 2863047639 10
 How to Reach Us : See page 2

COUNTY OF HIDALGO

Account Summary

Previous Charges	\$ 285.26
No Payment Received	.00
Past Due Charges (please pay now)	\$ 285.26
New Charges	
Verizon (page 3)	\$ 285.26
Total New Charges Due May 26, 2013	\$ 285.26

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before May 31, 2013.

Total Due \$ 570.52

Mail Payments To:
 VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392-0041

Change of billing address?
 Go to verizon.com/billingaddress or call us.

RECEIVED
 Hidalgo County Health
 & Human Services Department

MAY 10 2013

1304 S. 25th Ave.
 Edinburg, Texas 78542

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2863047639 10
 New Charges Due: May 26, 2013
 Total Due: **\$ 570.52**

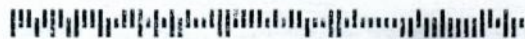
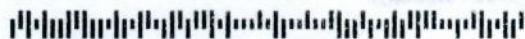
210*HBRDA1
 00001120 3S0000006449
 10-TX 5492
 9569687541 19711217

050113

Amount Paid :

\$

00001120 01 AB 0.384 SW050111 0007
 COUNTY OF HIDALGO
 1304 S. 25TH
 EDINBURG TX 78542-7205



VERIZON SOUTHWEST
 PO BOX 920041
 DALLAS TX 75392-0041

10 5492 2863047639 10N00000028526 00000057052 00



Billing Date: 05/01/13 Page 2 of 4
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 How to Reach Us : See below

How to Reach Us

Billing Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-483-6000	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-888-875-4144	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-F

* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

For Your Information

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

TX Slamming & Cramming

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

Consumer Information

For important consumer information see the Customer Guide in your Verizon White pages.

Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



MONTHLY LOCAL SERVICE - REGULATED (May 1 to May 31)
BASIC LOCAL SERVICE CHARGE

Description	Qty	Unit Rate	
1 Federal Access Recovery Charge	1	.15	.15
2 Federal Access Recovery Charge	5	.86	4.30
3 CentraNet access line	6	29.00	174.00
4 Feature package 1000	6	2.75	16.50
5 Federal Subscriber Line Charge	6	7.38	44.28
6 CentraNet Subscriber Line Credit	6	3.0803	CR 18.48
		Subtotal	220.75

OPTIONAL SERVICE CHARGE

Description	Qty	Unit Rate	
7 Premium Calling Plan	1	50.00	50.00
		Subtotal	50.00
Total			\$ 270.75

REGULATED SERVICE TAXES AND SURCHARGES

8 Cost of service surcharge			.39
9 9-1-1 Equalization Fee			.36
10 9-1-1 Fee			3.00
11 Federal Universal Service Fee			.21
12 Federal Universal Service Fee			10.55
Total			\$ 14.51

Verizon regulated charges **\$ 285.26**

Total Verizon charges **\$ 285.26**

ITEMIZATION OF TELEPHONE NUMBERS:

Listed below are the telephone numbers included with this billing:

956 968-7541 956 968-0085 956 968-7542 956 969-8332
 956 969-8470 thru 956 969-8471

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

For Your Information

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Federal Subscriber Line and Access Recovery Charges

Effective on or about July 2, 2013, the Federal Subscriber Line Charge (SLC) and Access Recovery Charge (ARC) will be changed on primary and additional phone lines. The Federal Access Recovery Charge (ARC) is included in the SLC or may appear as a separate line item on the bill. The Subscriber Line Charge helps pay for the costs of providing and maintaining the local phone network. The ARC is a charge that carriers are permitted to assess related to changes to the federal rules for the rates charged between carriers to carry telecommunications traffic.

You Can Block Third Party Billing to Your Verizon Bill.

For more information, visit verizon.com/blocking or call us at the number listed on your bill.



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MONTHLY LOCAL SERVICE - REGULATED (May 1 to May 31)	
Description	Qty
1 Federal Access Recovery Charge	1
2 Federal Access Recovery Charge	2
3 Contracted Service Fee	3
4 Feature Charge (0.00)	4
5 Federal Subscriber Line Charge	5
6 Contracted Subscriber Line Charge	6
Subtotal	220.75
1 Premium Calling Plan	1
Subtotal	20.00
Total	2,270.75

REGULATED SERVICE TAXES AND SURCHARGES	
Description	Amount
1 Federal Universal Service Fee	10.55
2 Federal Universal Service Fee	3.00
3 9-1-1 Identification Fee	3.00
4 Cost of Service Surcharges	3.00
Total	2,287.30

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