

HIDALGO CO HEALTH DEPT  
MCALLEN OFFICE  
1304 S 25TH AVE  
EDINBURG TX 78542 - 7205

Page 1 of 2  
Account Number 956 682-0824 728 8  
Billing Date May 7, 2013  
Web Site att.com



# Monthly Statement

Bill-At-A-Glance	
Previous Bill	3,963.83
Payment Received 4-19	2,541.43CR
Adjustments	.00
Past Due - Please Pay Immediately	1,422.40
Current Charges	124.70CR
<b>Total Amount Due</b>	<b>\$1,297.70</b>
Current Charges Due in Full by	May 30, 2013

## Billing Summary

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

Plans and Services	1	124.70CR
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
<b>Total Current Charges</b>		<b>124.70CR</b>

RECEIVED  
Hidalgo County Health  
& Human Services Department  
MAY 17 2013  
1304 S. 25th Ave.  
Edinburg, Texas 78542

Invoice Received by: Janete Date 5.17.13  
 Goods/Services Received by: DAVID Date 5.17.13  
 -1100-444-00-240-001-0-531  
 Payment Amount \$ 124.707  
 PO# 688501

*David Summer*

## News You Can Use Summary

- PREVENT DISCONNECT
  - LONG DIST. PROVIDERS
  - IMPORTANT NOTICE
  - NOTICE OF SETTLEMENT
- See "News You Can Use" for additional information

## Plans and Services

Monthly Service - May 7 thru Jun 6	
<b>Charges for 956 682-0824</b>	
1. Monthly Charges	1.30
2. Basic Local Service - Business	20.85
Total Charges for 956 682-0824	22.15
<b>Charges for 956 682-1473</b>	
3. Monthly Charges	1.30
4. Basic Local Service - Business	20.85
Total Charges for 956 682-1473	22.15
<b>Charges for 956 682-2016</b>	
5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
Total Charges for 956 682-2016	22.15
<b>Total Monthly Service</b>	<b>66.45</b>

## Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	Quantity	Monthly Rate	Amount Billed
<b>Activity on May 1, 2013</b>			
<b>Order No. C782920</b>			
<b>CKT No. 38.DHXS.430559..SW</b>			
<b>Services Removed</b>			
(Monthly Charges were Billed in Advance and are Prorated from May 2, 2013 through May 6, 2013)			
7. Mileage - MegaLink® Digital Interoffice Facility @ 1.544M	8	562.20CR	93.70CR
8. Mileage-Digital Local Ch @1.5M	2	693.00CR	115.50CR
9. Clear Channel Capability	2	60.00CR	10.00CR
Total CKT No. 38.DHXS.430559..SW			219.20CR
Total Order No. C782920			219.20CR
<b>Total Additions and Changes to Service</b>			<b>219.20CR</b>

Surcharges and Other Fees	
10. Federal Subscriber Line Charge	16.47
11. 911 Fee	1.68
12. Federal Universal Service Fee	2.85
13. Municipal right-of-way Fee	7.05
<b>Total Surcharges and Other Fees</b>	<b>28.05</b>

Taxes	
14. Federal	.00

Return bottom portion with your check in the enclosed envelope.

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.  
GO GREEN - Enroll in paperless billing.

Printed on Recyclable Paper



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Page 2 of 2  
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**Plans and Services**

**Taxes - Continued**

1. State and Local	.00
<b>Total Taxes</b>	<b>.00</b>

**Total Plans and Services** **124.70CR**

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$1296.02. Also, neglecting payment for other charges, such as long distance, voice mail, InLine@, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**IMPORTANT NOTICE**

**INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING**

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)

**NOTICE OF SETTLEMENT**

If your postal mailed bill envelope contains a yellow Class Action Settlement Notice, or if your e-bill contains an insert entitled "Third-Party Billing Class Action - Notice & Forms", that means that AT&T's records indicate that in the past you were charged for Third Party Charges that are the subject of a Class Action Settlement. You should read the Notice carefully to find out about obtaining a settlement payment if you did not authorize the charges. If you have any questions about the Settlement, go to [www.ATTthirdpartybillingsettlement.com](http://www.ATTthirdpartybillingsettlement.com), email [info@ATTthirdpartybillingsettlement.com](mailto:info@ATTthirdpartybillingsettlement.com), or call 1.866.242.0603.

**Terms and Conditions**

**CARRIER QUESTIONS**

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

