



Billing Date: 04/16/13 Page 1 of 4  
 Telephone Number : 956 973-1606 121018  
 Account Number: 10 5492 2826441 184 06  
 How to Reach Us : See page 2

HIDALGO COUNTY SHERIFF'S OFC

**Account Summary**

|                                 |               |
|---------------------------------|---------------|
| <b>Previous Charges</b>         | \$ 1,261.29   |
| Payment(s) received. Thank you. | - 1,261.29    |
| <b>Balance</b>                  | <b>\$ .00</b> |

**New Charges**

|   |                  |
|---|------------------|
| Verizon (page 3)                          | \$ 207.99        |
| <b>Total New Charges Due May 11, 2013</b> | <b>\$ 207.99</b> |

To avoid a late payment charge of 5.0% or \$5.00, whichever is greater, payment must be received before May 16, 2013.

|                  |                  |
|------------------|------------------|
| <b>Total Due</b> | <b>\$ 207.99</b> |
|------------------|------------------|

P.O. #: n/c

Invoice Received By: V Rodriguez on: 4-29-13

Goods/Services Received By: V Rodriguez on: 4-16 to 5-15  
3-1100-423-21-280-00360-531

*[Handwritten Signature]*

**Mail Payments To:**

VERIZON SOUTHWEST, PO BOX 920041, DALLAS TX 75392 0041

**Change of billing address?**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 10 5492 2826441 184 06

210\*HBRDA1  
 00001823 350000011559  
 10-TX 5492  
 9569731606 20121018

**New Charges Due: May 11, 2013**

**Total Due: \$ 207.99**

**041613**

Amount Paid :

\$

00001823 01 MB 0.405 SW041611 0008

HIDALGO COUNTY SHERIFF'S OFC

ATTN: JUAN TAPIA

711 EL CIBOLO ROAD

EDINBURG TX 78542-0471



VERIZON SOUTHWEST

PO BOX 920041

DALLAS TX 75392-0041

10 5492 2826441184 06N00000000000 00000020799 05



Billing Date: 04/16/13 Page 2 of 4  
 Telephone Number : 956 973-1606 121018  
 Account Number: 10 5492 2826441184 06  
 How to Reach Us : See below

**How to Reach Us**

|                            |                              |                |                       |
|----------------------------|------------------------------|----------------|-----------------------|
| Billing Questions          | enterprisecenter.verizon.com | 1-800-483-6000 | 8:30 am - 5 pm M-F    |
| Order Questions            | enterprisecenter.verizon.com | 1-800-483-6000 | 8:30 am - 5 pm M-F    |
| Online billing and payment | enterprisecenter.verizon.com |                | 24 hours a day        |
| Repair                     | enterprisecenter.verizon.com | 1-888-875-4144 | 24 hours a day        |
| Pay By Phone Service*      | (third party fee applies)    | 1-800-345-6563 | 24 hours a day        |
| Payment Arrangements       |                              | 1-800-440-8052 | 7:00am-6:00pm CST M-F |

\* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

**For Your Information**

**Previous Payments**

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

**Returned Payment**

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

**Past Due Amounts**

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

**Service Suspension for Non-Payment**

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

**TX Slamming & Cramming**

If you think you have been slammed, (your long distance service switched without your permission) or crammed (charged for services that you did not authorize), please contact us. If we do not resolve your problem, you may write the Public Utility Commission of Texas, c/o Office of Consumer Protection, PO Box 13326, Austin, TX 78711-3326, email at (customer@puc.state.tx.us) or call 512-936-7120 (toll free in Texas 1-888-782-8477). TTY service available on 512-936-7136.

**Consumer Information**

For important consumer information see the Customer Guide in your Verizon White pages.

**Automatic Bill Payment Enrollment for Account:**

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

2. Sign here

3. Put date here



4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**PAYMENTS**

|   |   |                       |
|---|---|-----------------------|
| 1 | Payment Received on Mar 25.             | CR 185.85             |
| 2 | Payment Received on Mar 25.             | CR 195.98             |
| 3 | Payment Received on Mar 25.             | CR 484.41             |
| 4 | Payment Received on Mar 29.             | CR 186.53             |
| 5 | Payment Received on Apr 18.             | CR 208.52             |
|   | Payment(s) applied to previous charges. |                       |
|   | <b>Total</b>                            | <b>CR \$ 1,261.29</b> |

**MONTHLY LOCAL SERVICE - REGULATED (Apr 16 to May 15)**

**BASIC LOCAL SERVICE CHARGE**

| Description                      | Qty | Unit Rate |                  |
|----------------------------------|-----|-----------|------------------|
| 6 Federal Access Recovery Charge | 4   | .86       | 3.44             |
| 7 Business Line                  | 4   | 36.95     | 147.80           |
| 8 Federal Subscriber Line Charge | 4   | 7.38      | 29.52            |
|                                  |     | Subtotal  | 180.76           |
| <b>Total</b>                     |     |           | <b>\$ 180.76</b> |

**MISCELLANEOUS CHARGES AND CREDITS**

|   |                                 |                |
|---|---------------------------------|----------------|
| 9 | Late payment charge on \$198.39 | 9.92           |
|   | <b>Total</b>                    | <b>\$ 9.92</b> |

**REGULATED SERVICE TAXES AND SURCHARGES**

|    |                               |                 |
|----|-------------------------------|-----------------|
| 10 | Cost of service surcharge     | .26             |
| 11 | Texas Universal Service       | 6.37            |
| 12 | 9-1-1 Equalization Fee        | .24             |
| 13 | 9-1-1 Fee                     | 2.00            |
| 14 | Federal Universal Service Fee | 8.44            |
|    | <b>Total</b>                  | <b>\$ 17.31</b> |

*Verizon regulated charges* **\$ 207.99**

**Total Verizon charges** **\$ 207.99**

**ITEMIZATION OF TELEPHONE NUMBERS:**

Listed below are the telephone numbers included with this billing:

956 973-1606      956 973-1629      956 973-1634      956 973-1704

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.

Your information

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts, they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

**Verizon Surcharges**

Verizon's Surcharges include (i) a Federal Universal Service Charge applicable to local services that helps pay for the costs of providing and maintaining the local phone network; (ii) a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state to state and international calling; (iii.) a Federal Universal Service Charge applicable to interstate and international services to recover fees imposed on us by the government to support universal service, and; (iv) a Carrier Cost Recovery Charge applicable to long distance customers that helps defray various charges we pay for state to state and international calling such as those for government number administration, local number portability, regulatory fees, and charges we or our agents must pay to terminate calls on other networks. Please note that these are



## For Your Information

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Verizon charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit [verizon.com](http://verizon.com) or call the number listed on your bill.

### April is National Safe Digging Month

Call before you dig! 811 is the FREE nationwide number designated to protect diggers from hitting an underground utility line. Call 811 several days before digging to have underground utilities marked to avoid disrupted service, serious injury or possible fines.

### Important Information Regarding Telecommunications Relay Service (TRS)

TRS provides an operator to telephone users who use text telephones (TTY) or web capable devices (WCD) because they are deaf, hard of hearing, or speech disabled. From payphones, TRS local calls are free; toll calls must be billed to calling cards, prepaid cards (PPC), collect or third party billing. PPC information is available online at [fcc.gov/cgb/consumerfacts/prepaidcards.html](http://fcc.gov/cgb/consumerfacts/prepaidcards.html).

Available TRS methods are explained below. TRS is provided 24 hours a day, 365 days per year with no time limits. For further information call TRS, visit TRS web site, or read the explanation available in telephone books.

1. To call a TTY user, dial TRS at 711. A Communications Assistant (CA) will place your call and type your spoken words for the TTY user. The CA will read to you the messages the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users for TTY, regular phone charges do apply.
2. Speech-to-Speech Service (STS) is another form of TRS available by calling 711. The CA can assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls.
3. IP Relay Service is a form of TRS which relays calls from a WCD. A CA follows the TTY call guidelines.

To use IP Relay:

- (a) connect a WCD to an Internet Service Provider;
- (b) type in your TRS IP Internet address;
- (c) enter your 10 digit presubscribed number; and
- (d) select your preferred relay operator's icon

4. Video Relay Service (VRS) relays calls for those using sign language. VRS information is available at [fcc.gov/guides/video-relay-services](http://fcc.gov/guides/video-relay-services) or by calling TRS. Some TRS providers offer Captioned Telephone Service (CTS) which is accessed with a special phone and available to persons with some residual hearing.

### You Can Block Third Party Billing to Your Verizon Bill.

For more information, visit [verizon.com/blocking](http://verizon.com/blocking) or call us at the number listed on your bill.