

Account Number: 956-787-1531 073 5

MAY charges being disputed

Charges Billed	Amount to Pay	Amount being disputed
\$2,306.09	\$706.72	\$1,599.37

**Monthly Service - May 9 thru Jun 8**

Service ID	Charge Group	Service Description	Service ID / Circuit ID	Charges Billed	Amount to Pay	Amount being disputed
956 787-1531	Recurring Charges	Monthly Charges	956 787-1531	\$1.56	\$1.56	\$0.00
956 787-1531	Recurring Charges	Basic Local Service - Business	956 787-1531	\$22.36	\$22.36	\$0.00
956 787-1531	Recurring Charges	Mileage - MegaLink DigitalInteroffice Facility @ 1.544M	38.DHXS.600727..SW	\$562.20	\$260.00	\$302.20
956 787-1531	Recurring Charges	Mileage-Digital Local Ch @1.5M	38.DHXS.600727..SW	\$693.00	\$0.00	\$693.00
956 787-1531	Recurring Charges	Clear Channel Capability	38.DHXS.600727..SW	\$60.00	\$0.00	\$60.00
956 702-4389	Recurring Charges	Monthly Charges	956 702-4389	\$1.30	\$1.30	\$0.00
956 702-4389	Recurring Charges	Basic Local Service - Business	956 702-4389	\$20.85	\$20.85	\$0.00
956 781-1176	Recurring Charges	Monthly Charges	956 781-1176	\$1.30	\$1.30	\$0.00
956 781-1176	Recurring Charges	Basic Local Service - Business	956 781-1176	\$20.85	\$20.85	\$0.00
956 783-6310	Recurring Charges	Monthly Charges	956 383-0373	\$1.30	\$0.00	\$1.30
956 783-6310	Recurring Charges	Basic Local Service - Business	956 383-0373	\$20.85	\$0.00	\$20.85
956 787-8031	Recurring Charges	Monthly Charges	956 383-0373	\$4.11	\$4.11	\$0.00
956 787-8031	Recurring Charges	Basic Local Service - Business	956 383-0373	\$22.36	\$110.00	-\$87.64
<b>TOTALS</b>				<b>\$1,432.04</b>	<b>\$442.33</b>	<b>\$989.71</b>

**Additions and Changes to Service - (Monthly charges are prorated from Apr 16, 2013 through May 8, 2013)**

Service ID	Charge Group	Service Description	Service ID / Circuit ID	Charges Billed	Amount to Pay	Amount being disputed
956 787-1531	Prorated Charges	MegaLink III Arrangement	38.DHXS.600727..SW	-\$199.33	\$0.00	-\$199.33
956 787-1531	Prorated Charges	Mileage - MegaLink DigitalInteroffice Facility @ 1.544M	38.DHXS.600727..SW	\$431.02	\$199.33	\$231.69
956 787-1531	Prorated Charges	Mileage-Digital Local Ch @1.5M	38.DHXS.600727..SW	\$531.30	\$0.00	\$531.30
956 787-1531	Prorated Charges	Clear Channel Capability	38.DHXS.600727..SW	\$46.00	\$0.00	\$46.00
<b>TOTALS</b>				<b>\$808.99</b>	<b>\$199.33</b>	<b>\$609.66</b>

**Other charges**

Service ID	Charge Group	Service Description	Service ID / Circuit ID	Charges Billed	Amount to Pay	Amount being disputed
Surcharges and Other Fees				\$65.06	\$65.06	\$0.00
<b>TOTALS</b>				<b>\$65.06</b>	<b>\$65.06</b>	<b>\$0.00</b>

COUNTY OF HIDALGO  
HEALTH DEPT  
PHARR CLINIC  
1304 S 25TH AVE  
EDINBURG TX 78542 - 7205

Page 1 of 2  
Account Number 956 787-1531 073 5  
Billing Date May 9, 2013

Web Site att.com



## Monthly Statement

INVOICE RECEIVED BY: Janette Palacios DATE 5/20/13  
GOODS/SERVICES RECEIVED BY: Palacios DATE 5/19-6/18/13  
3 -1100-441-00-340- 003 -0- 531  
PYMT AMOUNTS 706.72 PO# 688425  
APPROVED BY: \_\_\_\_\_

### Bill-At-A-Glance

Previous Bill	428.81
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	428.81
Current Charges	2,306.09

**Total Amount Due \$2,734.90**

Current Charges Due in Full by Jun 3, 2013

### Plans and Services

#### Monthly Service - May 9 thru Jun 8

##### Charges for 956 787-1531

1. Monthly Charges	1,316.76
2. Basic Local Service - Business	22.36
Total Charges for 956 787-1531	1,339.12

##### Charges for 956 702-4389

3. Monthly Charges	1.30
4. Basic Local Service - Business	20.85
Total Charges for 956 702-4389	22.15

##### Charges for 956 781-1176

5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
Total Charges for 956 781-1176	22.15

##### Charges for 956 783-6310

7. Monthly Charges	1.30
8. Basic Local Service - Business	20.85
Total Charges for 956 783-6310	22.15

##### Charges for 956 787-8031

9. Monthly Charges	4.11
10. Basic Local Service - Business	22.36
Total Charges for 956 787-8031	26.47
<b>Total Monthly Service</b>	<b>1,432.04</b>

#### Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	Quantity	Monthly Rate	Amount Billed
<b>Activity on Apr 18, 2013</b>			
<b>Order No. R908392</b>			
<b>CKT No. 38.DHXS.600727..SW</b>			
<b>Services Removed</b>			
(Monthly Charges were Billed in Advance and are Prorated from Apr 16, 2013 through May 8, 2013)			
11. MegaLink® III Arrangement	2	260.00CR	199.33CR
<b>Services Added</b>			
(Monthly Charges are Prorated from Apr 16, 2013 through May 8, 2013)			
12. Mileage - MegaLink® Digital Interoffice Facility @ 1.544M	8	562.20	431.02
13. Mileage-Digital Local Ch @1.5M	2	693.00	531.30
14. Clear Channel Capability	2	60.00	46.00
Total CKT No. 38.DHXS.600727..SW			808.99
Total Order No. R908392			808.99
<b>Total Additions and Changes to Service</b>			<b>808.99</b>

### Billing Summary

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	2,306.09
1 800 559-7928		
<b>Payment Arrangements:</b>		
1 800 924-1743		
<b>Service Changes:</b>		
1 800 321-2000		
<b>Repair Services:</b>		
1 800 286-8313		
<b>Total Current Charges</b>		<b>2,306.09</b>

RECEIVED  
Hidalgo County Health  
& Human Services Department  
MAY 20 2013  
1304 S. 25th Ave  
Edinburg, Texas 78542

### News You Can Use Summary

- PREVENT DISCONNECT
  - IMPORTANT NOTICE
  - LONG DIST. PROVIDERS
  - NOTICE OF SETTLEMENT
- See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



COUNTY OF HIDALGO  
 HEALTH DEPT  
 PHARR CLINIC  
 1304 S 25TH AVE  
 EDINBURG TX 78542 - 7205

Page 2 of 2  
 Account Number 956 787-1531 073 5  
 Billing Date May 9, 2013

INVOICE RECEIVED BY  
 DATE  
 GOODS SERVICES RECEIVED BY  
 DATE

**Plans and Services**

**Surcharges and Other Fees**

1. Federal Subscriber Line Charge	27.45
2. 911 Fee	2.80
3. State Cost-Recovery Fee	15.11
4. Federal Universal Service Fee	4.75
5. Municipal right-of-way Fee	14.95
<b>Total Surcharges and Other Fees</b>	<b>65.06</b>

**Taxes**

6. Federal	.00
7. State and Local	.00
<b>Total Taxes</b>	<b>.00</b>

**Total Plans and Services 2,306.09**

Amount Subject to Sales Tax: 15.11

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$2729.30. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**IMPORTANT NOTICE**

**INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING**

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)

**NOTICE OF SETTLEMENT**

If your postal mailed bill envelope contains a yellow Class Action Settlement Notice, or if your e-bill contains an insert entitled "Third-Party Billing Class Action - Notice & Forms", that means that AT&T's records indicate that in the past you were charged for Third Party Charges that are the subject of a Class Action Settlement. You should read the Notice carefully to find out about obtaining a settlement payment if you did not authorize the charges. If you have any questions about the Settlement, go to [www.ATTthirdpartybillingsettlement.com](http://www.ATTthirdpartybillingsettlement.com), email [info@ATTthirdpartybillingsettlement.com](mailto:info@ATTthirdpartybillingsettlement.com), or call 1.866.242.0603.

**Terms and Conditions**

**CARRIER QUESTIONS**

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

