

HDLGO CTY HLTH DEPT  
1304 S 25TH AVE  
EDINBURG TX 78542 - 7205

Page 1 of 2  
Account Number 956 383-0111 942 9  
Billing Date May 19, 2013

Web Site att.com



## Monthly Statement

### Bill-At-A-Glance

Previous Bill	203.18
Payment Received 5-13	100.93CR
Adjustments	.00
Past Due - Please Pay Immediately	102.25
Current Charges	108.77
<b>Total Amount Due</b>	<b>\$211.02</b>
Current Charges Due in Full by	Jun 13, 2013

### Billing Summary

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	108.77
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
<b>Total Current Charges</b>		<b>108.77</b>

RECEIVED  
Hidalgo County Health  
& Human Services Department

MAY 30 2013

1304 S. 25th Ave.  
Edinburg, Texas 78542

### Plans and Services

#### Monthly Service - May 19 thru Jun 18

##### Charges for 956 383-0111

1. Monthly Charges	1.30
2. Basic Local Service - Business	22.36
<b>Total Charges for 956 383-0111</b>	<b>23.66</b>

##### Charges for 956 383-0112

3. Monthly Charges	1.30
4. Basic Local Service - Business	22.36
<b>Total Charges for 956 383-0112</b>	<b>23.66</b>

##### Charges for 956 383-7351

5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
<b>Total Charges for 956 383-7351</b>	<b>22.15</b>

#### **Total Monthly Service**

**69.47**

#### Directory Assistance

##### 411

7. 6 Call(s) billed at \$1.99 each	11.94
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#### Local Toll

##### Charges for 956 383-0111

##### Directory Assistance Calls

Dialed 411:	5	555:	0
Operator Handled 411:	0	555:	0

##### Charges for 956 383-0112

##### Directory Assistance Calls

Dialed 411:	1	555:	0
Operator Handled 411:	0	555:	0

#### Surcharges and Other Fees

8. Federal Subscriber Line Charge	16.47
9. 911 Fee	1.68
10. Federal Universal Service Fee	2.85
11. Municipal right-of-way Fee	6.36
<b>Total Surcharges and Other Fees</b>	<b>27.36</b>

#### Taxes

12. Federal	.00
13. State and Local	.00
<b>Total Taxes</b>	<b>.00</b>

#### **Total Plans and Services**

**108.77**

### News You Can Use Summary

- PREVENT DISCONNECT
  - LONG DIST. PROVIDERS
  - IMPORTANT NOTICE
  - NOTICE OF SETTLEMENT
- See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$205.98. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected MCI or a company that resells their services as your primary local toll carrier and MCI or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**IMPORTANT NOTICE**

**INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING**

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)

**NOTICE OF SETTLEMENT**

If your postal mailed bill envelope contains a yellow Class Action Settlement Notice, or if your e-bill contains an insert entitled "Third-Party Billing Class Action - Notice & Forms", that means that AT&T's records indicate that in the past you were charged for Third Party Charges that are the subject of a Class Action Settlement. You should read the Notice carefully to find out about obtaining a settlement payment if you did not authorize the charges. If you have any questions about the Settlement, go to [www.ATTthirdpartybillingsettlement.com](http://www.ATTthirdpartybillingsettlement.com), email [info@ATTthirdpartybillingsettlement.com](mailto:info@ATTthirdpartybillingsettlement.com), or call 1.866.242.0603.

**Terms and Conditions**

**CARRIER QUESTIONS**

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

