



at&amp;t

ST OF TX-TXDOT  
 HIDALGO COUNTY TAX OFFC  
 722 N BREYFOGLE RD  
 MISSION TX 78572

Page 1 of 2  
 Account Number 956 584-7501 447 9  
 Billing Date Jun 7, 2013  
 Web Site att.com

INVOICE RECEIVED BY:

*Donna Sanchez* on 7/10/13

GOODS/SERVICES RECEIVED BY:

*Donna Sanchez* on \_\_\_\_\_

P.O.# \_\_\_\_\_

31100-415-15-140-001-0531

# Monthly Statement

## Bill-At-A-Glance

Previous Bill	80.95
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	80.95
Current Charges	20.22
<b>Total Amount Due</b>	<b>\$101.17</b>
Current Charges Due in Full by	Jul 1, 2013

## Billing Summary

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	20.22
1 800 773-4688		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 773-4688		
Repair Services:		
1 800 792-8725		
<b>Total Current Charges</b>		<b>20.22</b>

## Plans and Services

### Monthly Service - Jun 7 thru Jul 6

1. Business Line (Measured Rate)	.00
2. Basic Local Service - Business	12.48
3. Touchtone	1.30
<b>Total Monthly Service</b>	<b>13.78</b>

### Surcharges and Other Fees

4. Federal Subscriber Line Charge	5.49
5. Federal Universal Service Fee	.95
<b>Total Surcharges and Other Fees</b>	<b>6.44</b>

### Taxes

6. Federal	.00
7. State and Local	.00
<b>Total Taxes</b>	<b>.00</b>

### Total Plans and Services

20.22

## News You Can Use

### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$101.17. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

## News You Can Use Summary

- PREVENT DISCONNECT
- LONG DIST. PROVIDERS
- IMPORTANT NOTICE
- BUSINESS RATE CHANGE
- NOTICE OF SETTLEMENT

See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Printed on Recycled Paper

## Maria Garcia

---

**From:** Santos Castilleja  
**Sent:** Friday, May 10, 2013 4:49 PM  
**To:** Maria Garcia  
**Cc:** noah.lopez@co.hidalgo.tx.us; Neida Chavana; Ferny Cantu; Tomas Martinez; Rudy Flores (rudy.flores@hidalgocountytax.org); eva.mireles@taxoffice.co.hidalgo.tx.us; Irma Garcia  
**Subject:** FW: mission phone line

Mrs. Garcia,



The phone line from AT&T number 956-584-7501 does belong to our office. This number was set up so that the state can call and log onto their systems as needed. For some reason, the modem was not plugged in. This is why no one would answer when we would call the line. This number should have been moved over to the shoretel lines when that phone line system was implemented. Please make payment for the amount due. As stated below, we will need the County's IT department to change the modem line to a shoretel single line. After that is done, we will eliminate the need for the land line with AT&T. If you have any questions, please ask.

**Santos Castilleja III**  
Motor Vehicle Manager



Hidalgo County Tax Office  
Department of Auto License & Registration  
PO Box 178, 2802 S. Bus. Hwy. 281  
Edinburg, TX 78540-0178  
Tel: (956) 289-7458  
Fax: (956) 318-2191  
[santos.castilleja@hidalgocountytax.org](mailto:santos.castilleja@hidalgocountytax.org)

**CONFIDENTIALITY NOTICE:**

This E-mail and any attachments are confidential. If you are not the intended recipient, you do not have permission to disclose, copy, distribute, or open any attachments. If you have received this E-mail in error, please notify us immediately by returning it to the sender and delete this copy from your system.

---

**From:** Ferny Cantu  
**Sent:** Friday, May 10, 2013 4:38 PM  
**To:** Santos Castilleja  
**Subject:** mission phone line

Hi Santos,

Make sure you ask Noa to change the modem line (land line) to a shoretel single line like the way the faxes are set up. This will eliminate the need for a land line all together.

Thank you,

Fernando Cantu Jr., RTA  
Hidalgo County Tax Office  
(956) 289-7457  
[ferny@hidalgocountytax.org](mailto:ferny@hidalgocountytax.org)

## Maria Garcia

---

**From:** Edna Kirby [edna.kirby@co.hidalgo.tx.us]  
**Sent:** Wednesday, April 24, 2013 8:32 AM  
**To:** Maria Garcia  
**Subject:** FW: AT & T INVOICE

Mary,

This number has been reviewed and you will have to pay for it.



Thank you.

Regards,  
Edna Kirby  
[edna.kirby@co.hidalgo.tx.us](mailto:edna.kirby@co.hidalgo.tx.us)  
Administrative Assistant II  
100 E Cano 4th Floor  
Edinburg, Texas 78539  
p. 956.292.7010 Ext. 6017  
f. 956.318.2152  
[Hidalgo County, Texas](#)

---

**From:** Lee Pena [mailto:[lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)]  
**Sent:** Tuesday, April 23, 2013 5:05 PM  
**To:** Edna Kirby  
**Subject:** Re: AT & T INVOICE

Ms. Kirby,

This phone # does not appear on our phone bill or our ShoreTel system. I think that they should continue paying for it. It is not part of our consolidated bill.

"Lee" Leonila Pena | Technical Services Manager | Information Technology  
County of Hidalgo, Texas | Tel: 956.292.7000 x6031 | [lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)

---

**From:** "Edna Kirby" <[edna.kirby@co.hidalgo.tx.us](mailto:edna.kirby@co.hidalgo.tx.us)>  
**To:** "Lee Peña" <[lee.pena@co.hidalgo.tx.us](mailto:lee.pena@co.hidalgo.tx.us)>  
**Sent:** Tuesday, April 23, 2013 8:34:34 AM  
**Subject:** FW: AT & T INVOICE

Ms. Lee,

Did you have time to review this phone number?

Thank you,  
Edna K.

**From:** Maria Garcia [mailto:[maria.garcia@hidalgocountytax.org](mailto:maria.garcia@hidalgocountytax.org)]  
**Sent:** Tuesday, April 23, 2013 8:21 AM  
**To:** Edna Kirby  
**Subject:** at&t

Good morning Edna, please let me know the status on the AT&T invoices. These are pending since January.  
Thank you☺

*Mary Garcia - Jackson*  
*Administrative Assistant*  
*Hidalgo County Tax Office*  
*2804 S. Bus. Hwy 281*