

City of Pharr

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Billing & Online Payment

UTILITY BILLING DEPARTMENT

[PAY YOUR BILL HERE](#)

The Utility Billing Department's main responsibility is to bill and collect for water service, sewer service, sanitation service and provide quality customer service to the residents of Pharr.

The Utility Billing Department sends out bills once a month via mail. The residents may make payment at: City Hall, 118 S. Cage 1st floor, at our drive-thru at the same address, at a payment substation (listed at the bottom of this page) or mail in their payment to: Utility Department, PO Box 1729, Pharr, TX 78577.

NEW: Monthly Sanitation Service Rates Increase Effective March 1, 2013

Click link for more information and to read ordinance [Sanitation Service Rates O-2013-09](#)

Disconnection of Water Service

Disconnection of service can be made in person, by mail, fax or email. Just fill out the [Cut-Off Request](#) form and send it with a copy of a picture ID of the account holder. Please make sure to include a forwarding address in your request.

Mail to: City of Pharr – Billing, P.O. Box 1729 – Pharr, TX 78577

Fax to: (956) 784-7672

Email to: ylenia.villarreal@pharr-tx.gov



RESIDENTIAL UTILITY RATES

WATER

Base Fee

Water Rate

Meter Size	\$1.65 per 1000 gallons	0-19,999
5/8" or 3/4"	\$16.50	\$1.70 per 1000 gallons
1"	\$16.50	20,000+
1.5"	\$16.50	

2"	\$26.00
3"	\$36.00
4"	\$55.00
6"+	\$90.00

Sewer

Base Fee = \$15.00

Sewer Rate = \$0.98 per 1000 gallons as of 11/01/2008

Senior Citizens

	Base Fee	Rate
Water	\$7.50	\$1.49 per 1000 gallons
Sewer	\$6.50	\$0.61 per 1000 gallons

COMMERCIAL UTILITY RATES

Base Fee

Water Rate

Meter Size			
5/8" or 3/4"	\$22.50	\$1.70 per 1000 gallons	0-19,999
1"	\$22.50	\$1.85 per 1000 gallons	20,000+
1.5"	\$22.50		
2"	\$26.00		
3"	\$36.00		
4"	\$55.00		
6"+	\$90.00		

Sewer

Sewer Base Fee = \$22.97

Sewer Rate = \$1.30 per 1000 gallons as of 11/01/2008

Water Meters



5/8" or 3/4" = \$ 450.00

1" = \$ 700.00

1 1/2" = \$ 1,050.00

2" = \$ 2,000.00

3" = \$ 3,750.00

4" = \$ 5,300.00

6" = \$ 6,100.00

Water Meter Fees – Outside City Limits

Sewer Taps

Residential = \$ 550.00

Multi-family (duplex, triplex, fourplex)= \$ 1,500.00

Commercial = \$ 2,000.00

Apartment House = \$ 3,000.00

Sewer Tap Fees – Outside City Limits

Meter Deposit

Residential: \$ 100.00

Commercial: \$ 150.00

Renters: \$ 150.00

Traveling Meters

\$ 325.00 Deposit & \$ 30.00 installation fee

Office Hours:

Monday – Friday

8:00 a.m. – 5:00 p.m

Please refer to the [Staff Directory](#) for Finance Department staff.

Drive-Thru Hours:

Monday – Friday

7:30 a.m. – 6:00 p.m

Mailing Address:

Utility Dept.

PO Box 1729

Pharr, TX 78577

Tel:(956) 702-5300

Payment Substations:

Guzman’s Insurance

300 E Expressway 83 Suite D

Pharr, TX 78577

Monday – Friday

8:30 a.m. – 5:30 p.m

Junior’s Supermarket

6501 S Cage Blvd

Pharr, TX 78577

Monday-Sunday

700 a.m. – 10:00 p.m

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Phone: (956) 402-4000 · Fax: (956) 402-4001