

COUNTY OF HIDALGO
HIDALGO CLINIC
1304 S 25TH AVE
EDINBURG TX 78542 - 7205

Page 1 of 2
Account Number 956 843-7463 001 7
Billing Date Jun 29, 2013
Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	489.42
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	489.42
Current Charges	126.43

Total Amount Due \$615.85

Current Charges Due in Full by Jul 25, 2013

Billing Summary

Billing Questions? Visit att.com/billing Page

Plans and Services	1	126.43
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
Total Current Charges		126.43

RECEIVED
Hidalgo County Health
& Human Services Department
JUL 08 2013
1304 S. 25th Ave.
Edinburg, Texas 78542

Plans and Services

Monthly Service - Jun 29 thru Jul 28

Charges for 956 843-7463

1. Monthly Charges	4.11
2. Basic Local Service - Business	20.85
Total Charges for 956 843-7463	24.96

Charges for 956 843-2659

3. Monthly Charges	1.56
4. Basic Local Service - Business	20.85
Total Charges for 956 843-2659	22.41

Charges for 956 843-6672

5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
Total Charges for 956 843-6672	22.15

Charges for 956 843-9864

7. Monthly Charges	1.30
8. Basic Local Service - Business	20.85
Total Charges for 956 843-9864	22.15

Total Monthly Service 91.67

Surcharges and Other Fees

9. Federal Subscriber Line Charge	21.96
10. 911 Fee	1.12
11. Federal Universal Service Fee	3.80
12. Municipal right-of-way Fee	7.88
Total Surcharges and Other Fees	34.76

Taxes

13. Federal	.00
14. State and Local	.00
Total Taxes	.00

Total Plans and Services 126.43

News You Can Use Summary

- PREVENT DISCONNECT
- IMPORTANT NOTICE
- CHANGES IN TERMS
- RATE INCREASES
- LONG DIST. PROVIDERS
- NOTICE OF SETTLEMENT
- YOUR CUSTOMER RIGHTS

See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.



Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$613.61. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

IMPORTANT NOTICE

INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)

NOTICE OF SETTLEMENT

If your postal mailed bill envelope contains a yellow Class Action Settlement Notice, or if your e-bill contains an insert entitled "Third-Party Billing Class Action - Notice & Forms", that means that AT&T's records indicate that in the past you were charged for Third Party Charges that are the subject of a Class Action Settlement. You should read the Notice carefully to find out about obtaining a settlement payment if you did not authorize the charges. If you have any questions about the Settlement, go to www.ATTthirdpartybillingsettlement.com, email info@ATTthirdpartybillingsettlement.com, or call 1.866.242.0603.

CHANGES IN TERMS

Any proposed changes in rates or terms of basic network services are published in the Texas Register (www.sos.state.tx.us) through the office of the Secretary of State. Direct notice from AT&T Texas may be obtained by leaving your name, number and address in the voice mailbox at 1.800.577.7145.

YOUR CUSTOMER RIGHTS

If you have a service problem or a question about your AT&T bill or telephone service, you may find helpful information in a special section of the AT&T White Pages Directory entitled "Your Rights as a Customer and Other Important Information from AT&T".

RATE INCREASES

Effective September 1, 2013, the monthly recurring rate for the following services will increase: Call Waiting from \$10.65 to \$12.25; Three-Way Calling from \$9.45 to \$10.90; Call Forward-Busy Line from \$4.95 to \$5.70; Call Forward-Don't Answer from \$4.95 to \$5.70; Call Forward-Busy Line/Don't Answer from \$6.70 to \$7.75; Call Forwarding from \$10.55 to \$12.15; Telebranch from \$20.90 to \$24.05; Caller ID Number from \$12.20 to \$14.05; Caller ID Name from \$11.65 to \$13.40; Call Return from \$8.35 to \$9.65; Speed Calling 8 from \$16.90 to \$21.15; Privacy Manager from \$16.90 to \$21.15; and Anonymous Call Rejection from \$10.40 to \$13.00. You have the right to cancel these services without penalty. If you have any questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill or visit us online at www.att.com.

FEDERAL FEE INCREASE

The Federal Universal Service Fee (supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals), and the Federal Subscriber Line Charge increased on 7/2/2013. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

Terms and Conditions

CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7138. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at att.com/terms

