

HILDALGO CNTY HLTH DPT
 ELSA CLINIC
 1304 S 25TH AVE
 EDINBURG TX 78542 - 7205

Page 1 of 2
 Account Number 956 262-1141 273 7
 Billing Date Jun 23, 2013
 Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	794.43
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	794.43
Current Charges	142.81

Total Amount Due \$937.24

Current Charges Due in Full by Jul 17, 2013

Billing Summary

Billing Questions? Visit att.com/billing Page

Plans and Services	1	142.81
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
Total Current Charges		142.81

RECEIVED
 Hidalgo County Health
 & Human Services
 JUL 03 2013
 1304 S. 25th Ave
 Edinburg, Texas 78542

Plans and Services

Monthly Service - Jun 23 thru Jul 22

Charges for 956 262-1141

1. Monthly Charges	4.37
2. Basic Local Service - Business	20.85
Total Charges for 956 262-1141	25.22

Charges for 956 262-2361

3. Monthly Charges	1.30
4. Basic Local Service - Business	20.85
Total Charges for 956 262-2361	22.15

Charges for 956 262-3130

5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
Total Charges for 956 262-3130	22.15

Charges for 956 262-3491

7. Monthly Charges	1.30
8. Basic Local Service - Business	20.85
Total Charges for 956 262-3491	22.15

Charges for 956 262-7842

9. Monthly Charges	1.30
10. Basic Local Service - Business	20.85
Total Charges for 956 262-7842	22.15

Charges for 956 262-9138

11. Monthly Charges	1.30
12. Basic Local Service - Business	20.85
Total Charges for 956 262-9138	22.15

Total Monthly Service 135.97

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	Monthly Rate	Amount Billed
Activity on Jun 17, 2013		
Order No. A004833		
Charges for 956 262-1141		
13. Interest on State Cost Recovery Fee Refund	1	.20CR
Order No. A007763		
Charges for 956 262-1141		
14. State Cost-Recovery Fee Refund	1	34.96CR
Total Additions and Changes to Service		35.16CR

News You Can Use Summary

- PREVENT DISCONNECT
- IMPORTANT NOTICE
- CHANGES IN TERMS
- RATE INCREASES
- LONG DIST. PROVIDERS
- NOTICE OF SETTLEMENT
- YOUR CUSTOMER RIGHTS

See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



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Page 2 of 2
 Account Number 956 262-1141 273 7
 Billing Date Jun 23, 2013

Plans and Services

Surcharges and Other Fees

1. Federal Subscriber Line Charge	32.94
2. 911 Fee	3.36
3. Federal Universal Service Fee	5.70
Total Surcharges and Other Fees	42.00

Taxes

4. Federal	.00
5. State and Local	.00
Total Taxes	.00

Total Plans and Services 142.81

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$930.52. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

IMPORTANT NOTICE

INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)

NOTICE OF SETTLEMENT

If your postal mailed bill envelope contains a yellow Class Action Settlement Notice, or if your e-bill contains an insert entitled "Third-Party Billing Class Action - Notice & Forms", that means that AT&T's records indicate that in the past you were charged for Third Party Charges that are the subject of a Class Action Settlement. You should read the Notice carefully to find out about obtaining a settlement payment if you did not authorize the charges. If you have any questions about the Settlement, go to www.ATTthirdpartybillingsettlement.com, email info@ATTthirdpartybillingsettlement.com, or call 1.866.242.0603.

CHANGES IN TERMS

Any proposed changes in rates or terms of basic network services are published in the Texas Register (www.sos.state.tx.us) through the office of the Secretary of State. Direct notice from AT&T Texas may be obtained by leaving your name, number and address in the voice mailbox at 1.800.577.7145.

YOUR CUSTOMER RIGHTS

If you have a service problem or a question about your AT&T bill or telephone service, you may find helpful information in a special section of the AT&T White Pages Directory entitled "Your Rights as a Customer and Other Important Information from AT&T".

RATE INCREASES

Effective September 1, 2013, the monthly recurring rate for the following services will increase: Call Waiting from \$10.65 to \$12.25; Three-Way Calling from \$9.45 to \$10.90; Call Forward-Busy Line from \$4.95 to \$5.70; Call Forward-Don't Answer from \$4.95 to \$5.70; Call Forward-Busy Line/Don't Answer from \$6.70 to \$7.75; Call Forwarding from \$10.55 to \$12.15; Telebranch from \$20.90 to \$24.05; Caller ID Number from \$12.20 to \$14.05; Caller ID Name from \$11.65 to \$13.40; Call Return from \$8.35 to \$9.65; Speed Calling 8 from \$16.90 to \$21.15; Privacy Manager from \$16.90 to \$21.15; and Anonymous Call Rejection from \$10.40 to \$13.00. You have the right to cancel these services without penalty. If you have any questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill or visit us online at www.att.com.

Terms and Conditions

CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at att.com/terms



HILDALGO CNTY HLTH DPT
 ELSA CLINIC
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Page 1 of 2
 Account Number 956 262-1141 273 7
 Billing Date May 23, 2013
 Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	4,660.31
Payment Received 5-13	3,123.21CR
Adjustments	.00
Past Due - Please Pay Immediately	1,537.10
Current Charges	742.67CR

Total Amount Due \$794.43

Current Charges Due in Full by Jun 17, 2013

Billing Summary

Billing Questions? Visit att.com/billing Page

Plans and Services	1	742.67CR
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
Total Current Charges		742.67CR

RECEIVED
 Hidalgo County Health
 & Human Services Department

JUN 03 2013

1304 S. 25th Ave.
 Edinburg, Texas 78542

Plans and Services

Monthly Service - May 23 thru Jun 22

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Charges for 956 262-9138

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Total Charges for 956 262-9138	22.15

Total Monthly Service

135.97

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	Monthly	Amount	
No. Description	Quantity	Rate	Billed
Activity on May 1, 2013			
Order No. C782887			
CKT No. 38.DHXS.432589..SW			
Services Removed			
(Monthly Charges were Billed in Advance and are Prorated from May 2, 2013 through May 22, 2013)			
13. Mileage - MegaLink® Digital Interoffice Facility @ 1.544M	8	562.20CR	393.54CR
14. Mileage-Digital Local Ch @1.5M	2	693.00CR	485.10CR

News You Can Use Summary

- PREVENT DISCONNECT
 - IMPORTANT NOTICE
 - BUSINESS RATE CHANGE
 - LONG DIST. PROVIDERS
 - NOTICE OF SETTLEMENT
- See "News You Can Use" for additional information

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Plans and Services

Additions and Changes to Service - Continued

Item No.	Description	Quantity	Monthly Rate	Amount Billed
1.	Clear Channel Capability	2	60.00CR	42.00CR
Total CKT No. 38.DHXS.432589..SW				920.64CR
Total Order No. C782887				920.64CR
Total Additions and Changes to Service				920.64CR

Surcharges and Other Fees

2.	Federal Subscriber Line Charge			32.94
3.	911 Fee			3.36
4.	Federal Universal Service Fee			5.70
Total Surcharges and Other Fees				42.00

Taxes

5.	Federal			.00
6.	State and Local			.00
Total Taxes				.00

Total Plans and Services 742.67CR

News You Can Use

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BUSINESS RATE CHANGE

Effective August 1, 2013, the monthly rate for your business access lines and trunks will increase from \$66.00 to \$68.50. AT&T has several service options which may offset or lessen this change and better meet your communications needs. You have the right to cancel your subscription to this service without penalty. For questions, please call the number on your bill.

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