

HIDALGO CO HEALTH DEPT
MCALEN CLINIC
1304 S 25TH AVE
EDINBURG TX 78542 - 7205

Page 1 of 2
Account Number 956 682-6155 728 4
Billing Date Jul 7, 2013
Web Site att.com



Monthly Statement

Bill-At-A-Glance

Previous Bill	259.60
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	259.60
Current Charges	257.54

Total Amount Due \$517.14

Current Charges Due in Full by Jul 31, 2013

Billing Summary

Billing Questions? Visit att.com/billing Page

Plans and Services	1	257.54
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
Total Current Charges		257.54

RECEIVED
Hidalgo County Health
& Human Services Department

JUL 17 2013

1304 S. 25th Ave.
Edinburg, Texas 78542

News You Can Use Summary

- PREVENT DISCONNECT
- CHANGES IN TERMS
- RATE INCREASES
- LONG DIST. PROVIDERS
- YOUR CUSTOMER RIGHTS
- FEDERAL FEE INCREASE

See "News You Can Use" for additional information

Plans and Services

Monthly Service - Jul 7 thru Aug 6

Charges for 956 682-6155

1. Monthly Charges	1.56
2. Basic Local Service - Business	22.36
Total Charges for 956 682-6155	23.92

Charges for 956 618-5979

3. Monthly Charges	1.30
4. Basic Local Service - Business	20.85
Total Charges for 956 618-5979	22.15

Charges for 956 630-9422

5. Monthly Charges	1.30
6. Basic Local Service - Business	20.85
Total Charges for 956 630-9422	22.15

Charges for 956 631-9094

7. Monthly Charges	1.30
8. Basic Local Service - Business	20.85
Total Charges for 956 631-9094	22.15

Charges for 956 682-6156

9. Monthly Charges	1.30
10. Basic Local Service - Business	22.36
Total Charges for 956 682-6156	23.66

Charges for 956 682-6157

11. Monthly Charges	4.11
12. Basic Local Service - Business	22.36
Total Charges for 956 682-6157	26.47

Charges for 956 682-6173

13. Monthly Charges	1.30
14. Basic Local Service - Business	20.85
Total Charges for 956 682-6173	22.15

Charges for 956 682-6174

15. Monthly Charges	1.30
16. Basic Local Service - Business	20.85
Total Charges for 956 682-6174	22.15

Total Monthly Service 184.80

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	Monthly	Amount
No. Description	Quantity	Rate Billed
Activity on Jul 2, 2013		
(Monthly Charges are Prorated from Jul 2, 2013 through Jul 6, 2013)		
17. Federal Universal Service Fee	3	.01

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



Plans and Services

Additions and Changes to Service - Continued

Item No.	Description	Quantity	Monthly Rate	Amount Billed
1.	Federal Subscriber Line Charge	3		.12
2.	Federal Universal Service Fee	1		.00
3.	Federal Subscriber Line Charge	1		.04
4.	Federal Universal Service Fee	1		.00
5.	Federal Subscriber Line Charge	1		.04
6.	Federal Universal Service Fee	1		.00
7.	Federal Subscriber Line Charge	1		.04
8.	Federal Universal Service Fee	1		.00
9.	Federal Subscriber Line Charge	1		.04
10.	Federal Universal Service Fee	1		.00
11.	Federal Subscriber Line Charge	1		.04

Activity on Jun 17, 2013

Order No. A005091

Charges for 956 682-6155

12.	Interest on State Cost Recovery Fee Refund	1		.03CR
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Order No. A008091

Charges for 956 682-6155

13.	State Cost-Recovery Fee Refund	1		4.68CR
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Total Additions and Changes to Service 4.38CR

Surcharges and Other Fees

14.	Federal Subscriber Line Charge			45.84
15.	911 Fee			4.48
16.	Federal Universal Service Fee			7.76
17.	Municipal right-of-way Fee			19.04

Total Surcharges and Other Fees 77.12

Taxes

18.	Federal			.00
19.	State and Local			.00

Total Taxes .00

Total Plans and Services 257.54

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$508.18. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

CHANGES IN TERMS

Any proposed changes in rates or terms of basic network services are published in the Texas Register (www.sos.state.tx.us) through the office of the Secretary of State. Direct notice from AT&T Texas may be obtained by leaving your name, number and address in the voice mailbox at 1.800.577.7145.

YOUR CUSTOMER RIGHTS

If you have a service problem or a question about your AT&T bill or telephone service, you may find helpful information in a special section of the AT&T White Pages Directory entitled "Your Rights as a Customer and Other Important Information from AT&T".

RATE INCREASES

Effective September 1, 2013, the monthly recurring rate for the following services will increase: Call Waiting from \$10.65 to \$12.25; Three-Way Calling from \$9.45 to \$10.90; Call Forward-Busy Line from \$4.95 to \$5.70; Call Forward-Don't Answer from \$4.95 to \$5.70; Call Forward-Busy Line/Don't Answer from \$6.70 to \$7.75; Call Forwarding from \$10.55 to \$12.15; Telebranch from \$20.90 to \$24.05; Caller ID Number from \$12.20 to \$14.05; Caller ID Name from \$11.65 to \$13.40; Call Return from \$9.35 to \$9.65; Speed Calling 8 from \$16.90 to \$21.15; Privacy Manager from \$16.90 to \$21.15; and Anonymous Call Rejection from \$10.40 to \$13.00. You have the right to cancel these services without penalty. If you have any questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill or visit us online at www.att.com.

FEDERAL FEE INCREASE

The Federal Universal Service Fee (supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals), and the Federal Subscriber Line Charge increased on 7/2/2013. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

Terms and Conditions

CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at att.com/terms

