



**Bill-At-A-Glance**

Previous Bill	2,990.28
Payment Received 7-26	1,499.97CR
Adjustments	.00
Past Due - Please Pay Immediately	1,490.31
Current Charges	1,783.54
<b>Total Amount Due</b>	<b>\$3,273.85</b>
Current Charges Due in Full by	Sep 3, 2013

**Billing Summary**

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	1,783.54
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
<b>Total Current Charges</b>		<b>1,783.54</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - ISDN TERM PLANS
  - DO NOT CALL
  - RELAY TEXAS
  - LONG DIST. PROVIDERS
  - AT&T PRIVACY POLICY
  - 900 # INFORMATION
- See "News You Can Use" for additional information

**Plans and Services**

**Monthly Service - Aug 9 thru Sep 8**

**Charges for 956 381-7900**

1. Monthly Charges	1,272.27
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**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Aug 1, 2013</b> (Monthly Charges are Prorated from Aug 1, 2013 through Aug 8, 2013)				
2.	Monthly Service	5		.40
<b>Activity on Aug 1, 2013</b> Order No. A008434				
<b>Charges for 956 381-7900</b>				
3.	CHANGE FOR T201220606/14/13 101/11ZFN/EDBGTXEBDCQ/EDBGTXJE AUTH BY MIKE	1		283.40
<b>Total Additions and Changes to Service</b>				<b>283.80</b>

**Directory Assistance**

411				
4.	6 Call(s) billed at \$1.99 each			11.94

**Local Toll**

Item No.	Date	Time	Place Called	Number	Code	Min	
<b>Charges for 956 381-7900</b>							
<b>Itemized Calls</b>							
5.	7-25	1015A	DA CL COMP	956 830-0040		1	.00

**Charges for 956 381-7900**

**Directory Assistance Calls**

Dialed	411:	6	555:	0
Operator Handled	411:	0	555:	0

**Surcharges and Other Fees**

6.	Federal Subscriber Line Charge	57.30
7.	911 fee	25.76
8.	State Cost Recovery Fee	9.95
9.	Federal Universal Service Fee	24.50
10.	Federal End User Port Charge	98.02
<b>Total Surcharges and Other Fees</b>		<b>215.53</b>

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Return bottom portion with your check in the enclosed envelope.

**DUE BY: Sep 3, 2013 \$3,273.85**

**Amount After Sep 5, 2013 \$3,273.85**



Past Due Charges - \$1,490.31 - Please Pay Immediately

Billing Date Aug 9, 2013

Date Mailed Aug 16, 2013

Account Number

**956 381-7900 050 3**

Please include your account number on your check

HIDALGO COUNTY JAIL

PO BOX 1228

EDINBURG TX 78540 - 1228

Make check payable to:

AT&T

PO BOX 5001

CAROL STREAM IL 60197-5001



9765 95638179000503 800000000000 152010000014903100000327385



Plans and Services

<b>Taxes</b>	
1. Federal	.00
2. State and Local	.00
<b>Total Taxes</b>	<b>.00</b>
<b>Total Plans and Services</b>	<b>1,783.54</b>
Amount Subject to Sales Tax: 9.95	

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$2779.09. Also, neglecting payment for other charges, such as long distance, voice mail, InLine@, wireless, and Internet may result in those services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Corp. or a company that resells their services as your primary local toll carrier and AT&T Corp. or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

ISDN TERM PLANS

Effective October 1, 2013, customers may not establish new Service Term Agreements greater than 36 months for SmartTrunk Service, and existing Service Term Agreements greater than 36 months may not be renewed. SmartTrunk Service customers currently on Service Term Agreements greater than 36 months may continue service at their existing Service Term Agreement rates until the contract term expires. At that time customers may select from available term payment plans, choose month to month rates, or disconnect service without penalty. If you have questions or wish to learn more about SmartTrunk Service Term Agreements, please contact your AT&T Representative at the number listed on your bill.

AT&T PRIVACY POLICY

AT&T is updating its privacy policy. We are making important changes to the way we use the information we collect, and to your choices about that use. Please visit [att.com/privacy](http://att.com/privacy) to view the updated privacy policy and to learn more about our commitments, privacy safeguards and customer choices.

DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

900 # INFORMATION

900 Number information services are provided over telephone numbers beginning with the prefix 900. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. To protect customers from unexpected 900 charges, AT&T offers 900 Call Blocking at no cost. For further details on 900 Call Blocking, call your AT&T Service Representative. Note that 900 charges incurred from purchasing products and services from the Internet cannot be blocked. You may withhold payment for 900 charges if you dispute the charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations.

RELAY TEXAS

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to [att.com](http://att.com) or refer to the Customer Guide section in your local YP telephone directory.

Terms and Conditions

CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

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EDINBURG TX 78540-1228  
PO BOX 1228

HIDALGO COUNTY JAIL



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