



HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Page 1 of 3
Account Number 956 702-8740 605 8
Billing Date May 13, 2012
Web Site att.com

106 2006

Bill-At-A-Glance

Previous Bill	857.81
Payment	.00
Adjustments	8.87
Past Due - Please Pay Immediately	866.68
Current Charges	118.23
Total Amount Due	\$984.91
Current Charges Due in Full by	Jun 6, 2012

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1.	5-13	Late payment charge on unpaid balance	8.87	

Plans and Services

Billing Summary

Billing Questions? Visit att.com/billing	Page	
Plans and Services	1	94.19
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
AT&T Long Distance	2	24.04
1 800 559-7928		
Total Current Charges		118.23

Monthly Service - May 13 thru Jun 12

Charges for 956 702-8740		
2.	Bus Local Calling Unlimited A Business Line (Measured Rate) Call Forwarding Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Three-Way Calling Touchtone Unlimited Local Usage	35.00

Charges for 956 787-0361		
3.	Bus Local Calling Unlimited B Business Line (Measured Rate) Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Touchtone Unlimited Local Usage	30.00
Total Monthly Service		65.00

Surcharges and Other Fees		
4.	Federal Subscriber Line Charge	10.60
5.	911 Fee	1.12
6.	State Cost-Recovery Fee	.21
7.	Federal Universal Service Fee	2.06
8.	Texas Universal Service	2.80
9.	Municipal right-of-way Fee	3.66
Total Surcharges and Other Fees		20.45

Taxes		
10.	Federal	1.78

News You Can Use Summary

- PREVENT DISCONNECT
- NEW PAYMENT ADDRESS
- INSTALLATION CHARGES
- LONG DIST. PROVIDERS
- DIRECTORY ASSISTANCE
- CHANGING FEATURES

See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Return bottom portion with your check in the enclosed envelope.

DUE BY: Jun 6, 2012 \$984.91 Amount After Jun 8, 2012 \$993.78



Past Due Charges - \$866.68 - Please Pay Immediately
Billing Date May 13, 2012
Date Mailed May 21, 2012

Account Number **956 702-8740 605 8**
Please include your account number on your check

HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Make check payable to:
AT&T
PO BOX 5001
CAROL STREAM IL 60197-5001

9765 95670287406058 0000887000000 152010000000866680000098491



Plans and Services

Taxes - Continued	
1. State and Local	6.96
Total Taxes	8.74
Total Plans and Services 94.19	
Amount Subject to Sales Tax: 84.33	

AT&T Long Distance

Important Information
 Message Regarding Terms & Conditions:
 To view your Terms & Conditions for AT&T Long Distance, access www.att.com/servicepublications or call AT&T at the toll free number on your bill.

Invoice Summary	
(as of May 03, 2012)	
Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.40
Taxes	1.64
Total Invoice Summary	24.04

Service Charges	
Monthly Service Charges	
Type of Service	Period Qty
2. BU UNL CLG \$10 2L 1Y	05/02-06/01 1
Total Monthly Service Charges	20.00
Total Service Charges	20.00

Surcharges and Other Fees	
Description	
3. Federal Regulatory Fee	.21
4. Federal Universal Service Fee	1.54
5. State Cost-Recovery Fee	.14
6. TX Utility Gross Receipts Assessment	.02
7. Texas Universal Service	.49
Total Surcharges and Other Fees	2.40

Taxes	
Description	
8. Federal Tax	.00
9. State and Local Taxes	1.64
Total Taxes	1.64

Total AT&T Long Distance 24.04

News You Can Use

PREVENT DISCONNECT
 Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$977.56. Also, neglecting payment for other charges, such as long distance, voice mail, InLine@, wireless, and Internet may result in those services being interrupted.

LONG DIST. PROVIDERS
 Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

NEW PAYMENT ADDRESS
 The mailed in payment address for most Texas customers has changed. Please check the bottom of the first page of your bill for the current mailing address.

DIRECTORY ASSISTANCE
 Effective 07/15/2012, the rate for Local Directory Assistance will increase from \$1.89 to \$1.99. For more information, please visit us on line at www.att.com or call the toll free number on your bill.

INSTALLATION CHARGES
 Effective July 15, 2012, certain Business installation charges will increase as follows: Trip charge from \$14.60 to \$15.00; and Central office access charge from \$21.30 to \$50.00. For questions about these changes, please contact an AT&T Service Representative at the toll-free number on this bill.

CHANGING FEATURES
 Our "Phone Features" capability allows you to change the settings of your local calling features online. For example, you can change your voicemail password, activate or deactivate your call forwarding, or establish or update your speed calling list. Once you are registered to use the AT&T Account Manager tool, these services will be available to you online. To register or log in, go to att.com/accountregister.



HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

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Account Number 956 702-8740 605 8
Billing Date May 13, 2012

Terms and Conditions

CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to

- The inside of the AT&T White Pages directory, or
- Visit us on the web at att.com/terms

LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".



HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Page 1 of 3
Account Number 956 702-8740 605 8
Billing Date Jun 15, 2012
Web Site att.com

Bill-At-A-Glance

Previous Bill	984.91
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	984.91
Current Charges	125.27
Total Amount Due	\$1,110.18
Current Charges Due in Full by	Jul 9, 2012

FINAL BILL

Billing Summary

Billing Questions? Visit att.com/billing	Page	
Plans and Services	1	92.33
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
AT&T Long Distance	2	24.04
1 800 559-7928		
ILD Teleservices	3	8.90
1 800 433-4518		
Total Current Charges		125.27

News You Can Use Summary

- FINAL BILL
 - PAPERLESS BILLING
 - COLLECTION POLICY
 - REPAIR
- See "News You Can Use" for additional information

Return bottom portion with your check in the enclosed envelope.

Plans and Services

Promotions and Discounts

Item		
No. Description		
1. Business Local Calling agreement terminated 06/12/2012.		150.00

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item		Monthly	Amount
No. Description	Quantity	Rate	Billed

Activity on Jun 8, 2012

Order No. D470355

Charges for 956 702-8740

Services Disconnected

(Monthly Charges were Billed in Advance and are Prorated from May 16, 2012 through Jun 12, 2012)

2. Bus Local Calling Unlimited A	1	65.00CR	60.67CR
3. Federal Subscriber Line Charge	1	5.30CR	4.95CR
4. Federal Universal Service Fee	1	1.03CR	.96CR
Total Charges for 956 702-8740			66.58CR

Charges for 956 787-0361

Services Disconnected

5. Federal Subscriber Line Charge	1	5.30CR	4.95CR
6. Federal Universal Service Fee	1	1.03CR	.96CR
Total Charges for 956 787-0361			5.91CR
Total Order No. D470355			72.49CR
Total Additions and Changes to Service			72.49CR

Surcharges and Other Fees

7. State Cost-Recovery Fee			.98
8. Texas Universal Service			3.82
Total Surcharges and Other Fees			4.80

Taxes

9. Federal			3.26
10. State and Local			6.76
Total Taxes			10.02

Total Plans and Services 92.33

Amount Subject to Sales Tax: 4.80



Past Due Charges - \$984.91 - Please Pay Immediately
Billing Date Jun 15, 2012
Date Mailed Jun 22, 2012

Account Number **956 702-8740 605 8**
Please include your account number on your check

HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Make check payable to:
AT&T
PO BOX 5001
CAROL STREAM IL 60197-5001

Total Amount DUE **\$1,110.18**
BY Jul 9, 2012

9765 95670287406058 000000000000 1521100000009849100000111018



AT&T Long Distance

Important Information

Message Regarding Terms & Conditions:
To view your Terms & Conditions for AT&T Long Distance, access www.att.com/servicepublications or call AT&T at the toll free number on your bill.

Invoice Summary

(as of June 03, 2012)

Current Charges		
Service Charges	20.00	
Credits and Adjustments	.00	
Call Charges	.00	
Surcharges and Other Fees	2.40	
Taxes	1.64	
Total Invoice Summary	24.04	

Service Charges

Monthly Service Charges

Type of Service	Period	Qty	
1. BU UNL CLG \$10 2L 1Y	06/02-07/01	1	20.00
Total Monthly Service Charges			20.00
Total Service Charges			20.00

Surcharges and Other Fees

Description	
2. Federal Regulatory Fee	.21
3. Federal Universal Service Fee	1.54
4. State Cost-Recovery Fee	.14
5. TX Utility Gross Receipts Assessment	.02
6. Texas Universal Service	.49
Total Surcharges and Other Fees	2.40

Taxes

Description	
7. Federal Tax	.00
8. State and Local Taxes	1.64
Total Taxes	1.64

Total AT&T Long Distance 24.04

News You Can Use

COLLECTION POLICY

As a customer in the process of disconnecting service, you have received your final bill. It is IMPORTANT that you pay the final balance no later than the DUE BY date. Otherwise, if it later becomes necessary to pursue collection efforts, you may also be responsible for costs associated with those efforts. If you have any questions, please contact us at the toll-free number on your bill. AT&T appreciates your business and we look forward to doing business with you in the future.

FINAL BILL

This is your final bill for telephone service and reflects all charges applied to your account through Jun 15. Payment in full of this bill is due upon receipt. If payment cannot be made, please contact the business office on 1.800.288.2020 to arrange a satisfactory payment plan. Calling cards issued for this account are now void and should be destroyed. Third number calls may not be charged to this account. Thank you for the opportunity to serve you.

PAPERLESS BILLING

With the paperless billing option, you can help eliminate paper waste and receive your monthly bill sooner. Paperless billing also provides access to six months of interactive bills online, seven years of your billing history, and the ability to download your bill to a CD. For more information, go to att.com/billsonline and read about the AT&T Account Manager tool.

EREPAIR

The eRepair tool at att.com/repair provides answers to common repair questions online. The tool also helps you troubleshoot problems, submit a repair report, follow the report through resolution, or even cancel the report if necessary. You'll also find easy 24/7 access to AT&T user guides online, which reduces the need to store hard copies. Instead, you'll have ready access to the most up-to-date versions online.



HIDALGO COUNTY
 122 E PARK AVE
 PHARR TX 78577 - 4848

Page 3 of 3
 Account Number 956702-8740 605 8
 Billing Date Jun 15, 2012

Questions? 1 800 433-4518

Important Information

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

Current Charges

Billed on Behalf of OPTIC INTERNET PROTOCOL, INC.

Questions? Call: 1 800 433-4518

Itemized Charges and Credits

Item

<u>No.</u>	<u>Date</u>	<u>Description</u>	
Charges for 956702-8740			
1.	5-31	OPTICINETPROTOCOL-LD DISCOUNT MTH FEE	4.95
2.	5-31	OPTIC INET PROTOCOL-LD SVC SETUP FEE	3.95
Total Charges for 956702-8740			8.90
Total Itemized Charges and Credits			8.90
Total for OPTIC INTERNET PROTOCOL, INC.			8.90

Taxes

3.	Federal	.00
4.	State and Local	.00
Total Taxes		.00

Total ILD Teleservices 8.90



HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Page 1 of 2
Account Number 956 702-8740 605 8
Billing Date Jul 13, 2012
Web Site att.com

Bill-At-A-Glance

Previous Bill	1,110.18
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	1,110.18
Current Charges	81.05
Total Amount Due	\$1,191.23
Current Charges Due in Full by	Aug 6, 2012

REVISED FINAL BILL

Billing Summary

Billing Questions? Visit att.com/billing	Page	
Plans and Services	1	.00
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
AT&T Long Distance	1	81.05
1 800 559-7928		
Total Current Charges		81.05

News You Can Use Summary

- REVISED FINAL BILL
 - RATE INCREASE
 - PAPERLESS BILLING
 - CHANGES IN TERMS
 - COLLECTION POLICY
 - AUTOMATIC PAYMENTS
- See "News You Can Use" for additional information

AT&T Long Distance

Important Information

Message Regarding Terms & Conditions:
To view your Terms & Conditions for AT&T Long Distance, access www.att.com/servicepublications or call AT&T at the toll free number on your bill.

Invoice Summary

(as of July 03, 2012)	
Current Charges	
Service Charges	68.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	7.53
Taxes	5.52
Total Invoice Summary	81.05

Service Charges

Monthly Service Charges

Type of Service	Period	Qty	
1. BU UNL CLG \$10 2L 1Y (Adjusted)	06/09-07/01	1	15.33CR
Total Monthly Service Charges			15.33CR

One Time Charge(s) to Change Service

Charges for Account

Type of Charge	Date of Charge	Qty	
2. Early Termination Fee	06/09/12-10/13/12	1	83.33
BU UNL CLNG 2LN 1Y			
Term OCT 14, 2011-OCT 13, 2012			
Total One Time Charges for Account			83.33
Total One Time Charges			83.33
Total Service Charges			68.00

Surcharges and Other Fees

Description	
3. Federal Regulatory Fee	.72
4. Federal Universal Service Fee	4.60
5. State Cost-Recovery Fee	.47
6. TX Utility Gross Receipts Assessment	.06
7. Texas Universal Service	1.68
Total Surcharges and Other Fees	7.53

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

Return bottom portion with your check in the enclosed envelope.

Total Amount DUE **\$1,191.23**
BY Aug 6, 2012



Past Due Charges - \$1,110.18 - Please Pay Immediately
Billing Date Jul 13, 2012
Date Mailed Jul 20, 2012

Account Number **956 702-8740 605 8**
Please include your account number on your check.

HIDALGO COUNTY
122 E PARK AVE
PHARR TX 78577 - 4848

Make check payable to:
AT&T
PO BOX 5001
CAROL STREAM IL 60197-5001

9765 95670287406058 500000000000 1521100000011101800000119123



AT&T Long Distance

Taxes

Description	
1. Federal Tax	.00
2. State and Local Taxes	5.52
Total Taxes	5.52

Total AT&T Long Distance 81.05

News You Can Use

CHANGES IN TERMS

Any proposed changes in rates or terms of basic network services are published in the Texas Register (www.sos.state.tx.us) through the office of the Secretary of State. Direct notice from AT&T Texas may be obtained by calling 1.800.577.7145.

RATE INCREASE

Effective 7/3/2012, the Federal Subscriber Line Charge, regulated by the Federal Communications Commission, will increase. Your current bill reflects the change. Lifeline customers will continue to receive a credit for the Federal Subscriber Line Charge. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

COLLECTION POLICY

As a customer in the process of disconnecting service, you have received your final bill. It is IMPORTANT that you pay the final balance no later than the DUE BY date. Otherwise, if it later becomes necessary to pursue collection efforts, you may also be responsible for costs associated with those efforts. If you have any questions, please contact us at the toll-free number on your bill. AT&T appreciates your business and we look forward to doing business with you in the future.

REVISED FINAL BILL

This revised bill for telephone service includes charges not previously billed to your account. A summary of the charges is provided on another page of this bill. If full payment cannot be made please contact the business office on 1.800.288.2020 to arrange a satisfactory payment plan. Also, if calling cards were issued for this account they are now void and should be destroyed. Third number calls may not be charged to this account. Thank you for the opportunity to serve you.

PAPERLESS BILLING

Some of the benefits of Paperless billing are Convenience, Control, and reduction of office Clutter. Convenience- you can view your bill from any location with internet access; Control - you can schedule payments or pay your bill online; Clutter - the days of having stacks of bills on your desk are history. And there's no filing of paper required - we save 36 months of bill history online with 16 months in interactive bills online for you. You have the ability to view, save or download your bill to a CD anytime you need it from anywhere you are. For more information, go to att.com/billsonline and read about paperless billing on the AT&T Account Management. Go to att.com/mybusiness to convert to Paperless Billing.

AUTOMATIC PAYMENTS

If you're still paying bills the old fashioned way of writing checks, stuffing envelopes, licking stamps and mailing, you're not only losing precious time, you are spending money that you could use to buy something you really want and need. Sign up for AT&T Account Management Auto Pay, where you will have the ultimate ease, convenience and security of knowing your bill is paid on time and without any late fees. You can also set up payment thresholds and payment dates that work best for your business. To register or log in, go to att.com/mybusiness to establish Auto Payments.