



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Apr 13, 2012  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	730.72
Payment	.00
Adjustments	8.88
Past Due - Please Pay Immediately	739.60
Current Charges	118.21
<b>Total Amount Due</b>	<b>\$857.81</b>
Current Charges Due in Full by	May 7, 2012

**Billing Summary**

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	94.17
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	24.04
1 800 559-7928		
<b>Total Current Charges</b>		<b>118.21</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - STATE COST-RECOV FEE
  - PAPERLESS BILLING
  - LONG DIST. PROVIDERS
  - NEW PAYMENT ADDRESS
  - EREPAIR
- See "News You Can Use" for additional information

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1.	4-13	Late payment charge on unpaid balance	8.88	

**Plans and Services**

**Monthly Service - Apr 13 thru May 12**  
**Charges for 956 702-8740**

2. Bus Local Calling Unlimited A Business Line (Measured Rate)	35.00
Call Forwarding	
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Three-Way Calling	
Touchtone	
Unlimited Local Usage	

**Charges for 956 787-0361**

3. Bus Local Calling Unlimited B Business Line (Measured Rate)	30.00
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Touchtone	
Unlimited Local Usage	

**Total Monthly Service 65.00**

**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Apr 1, 2012</b> (Monthly Charges are Prorated from Apr 1, 2012 through Apr 12, 2012)				
4.	Federal Universal Service Fee	2		.02CR

**Surcharges and Other Fees**

5. Federal Subscriber Line Charge	10.60
6. 911 Fee	1.12
7. State Cost-Recovery Fee	.21

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: May 7, 2012**

**\$857.81**

Amount After **May 9, 2012**

**\$866.68**

Past Due Charges - \$739.60 - Please Pay Immediately  
Billing Date Apr 13, 2012  
Date Mailed Apr 20, 2012

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 5001  
CAROL STREAM IL 60197-5001

9765 95670287406058 2000887000000 1520100000007396000000085781





**Plans and Services**

**Surcharges and Other Fees - Continued**

1. Federal Universal Service Fee	2.06
2. Texas Universal Service	2.80
3. Municipal right-of-way Fee	3.66
<b>Total Surcharges and Other Fees</b>	<b>20.45</b>

**Taxes**

4. Federal	1.78
5. State and Local	6.96
<b>Total Taxes</b>	<b>8.74</b>

**Total Plans and Services** 94.17

Amount Subject to Sales Tax: 84.33

**AT&T Long Distance**

**Important Information**

Rates, Terms or Services Have Changed:  
 Thank you for being a valued AT&T customer.  
 Effective June 12, 2012, the minimum usage charge for customers that are not on a long distance plan will increase from \$7.50 to \$12.50. The minimum usage charge only applies to customers that have not chosen a long distance calling plan. For more information, to cancel service, or to discuss other long distance calling plans, please call the toll free number on your bill or visit us online at [www.att.com](http://www.att.com).

Message Regarding Terms & Conditions:  
 To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call AT&T at the toll free number on your bill.

**Invoice Summary**

<b>(as of April 03, 2012)</b>	
Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.40
Taxes	1.64
<b>Total Invoice Summary</b>	<b>24.04</b>

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
6. BU UNL CLG \$10 2L 1Y	04/02-05/01	1	20.00
<b>Total Monthly Service Charges</b>			<b>20.00</b>

**Total Service Charges** 20.00

**Surcharges and Other Fees**

Description	
7. Federal Regulatory Fee	.21
8. Federal Universal Service Fee	1.54
9. State Cost-Recovery Fee	.14
10. TX Utility Gross Receipts Assessment	.02
11. Texas Universal Service	.49
<b>Total Surcharges and Other Fees</b>	<b>2.40</b>

**Taxes**

Description	
12. Federal Tax	.00
13. State and Local Taxes	1.64
<b>Total Taxes</b>	<b>1.64</b>

**Total AT&T Long Distance** 24.04

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$851.58. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**STATE COST-RECOV FEE**

STATE COST-RECOVERY FEE: Starting May 1, 2012, AT&T Internet Services will add to customer bills a surcharge of 0.7% of charges for services provided in Texas to recover a cost imposed on the company by Texas law. The surcharge labeled "State Cost-Recovery Fee" will be in the Surcharges and Other Fees section of your bill. This fee is not a government mandated charge or tax on customers. If you have questions, please call the AT&T Internet Services number shown on Page 1.

**NEW PAYMENT ADDRESS**

The mailed in payment address for most Texas customers has changed. Please check the bottom of the first page of your bill for the current mailing address.



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

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Account Number 956 702-8740 605 8  
Billing Date Apr 13, 2012

## News You Can Use

### PAPERLESS BILLING

With the paperless billing option, you can help eliminate paper waste and receive your monthly bill sooner. Paperless billing also provides access to six months of interactive bills online, seven years of your billing history, and the ability to download your bill to a CD. For more information, go to [att.com/billsonline](http://att.com/billsonline) and read about the AT&T Account Manager tool.

### EREPAIR

The eRepair tool at [att.com/repair](http://att.com/repair) provides answers to common repair questions online. The tool also helps you troubleshoot problems, submit a repair report, follow the report through resolution, or even cancel the report if necessary. You'll also find easy 24/7 access to AT&T user guides online, which reduces the need to store hard copies. Instead, you'll have ready access to the most up-to-date versions online.

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".





HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Feb 13, 2012  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	476.38
Payment	.00
Adjustments	8.88
Past Due - Please Pay Immediately	485.26
Current Charges	118.25
<b>Total Amount Due</b>	<b>\$603.51</b>
Current Charges Due in Full by	Mar 8, 2012

**Detail of Payments and Adjustments**

Item	No.	Date	Description	Adjustments	Payments
	1.	2-13	Late payment charge on unpaid balance	8.88	

**Plans and Services**

**Monthly Service - Feb 13 thru Mar 12**  
**Charges for 956 702-8740**

2. Bus Local Calling Unlimited A Business Line (Measured Rate) Call Forwarding Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Three-Way Calling Touchtone Unlimited Local Usage	35.00
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**Charges for 956 787-0361**

3. Bus Local Calling Unlimited B Business Line (Measured Rate) Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Touchtone Unlimited Local Usage	30.00
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**Total Monthly Service 65.00**

**Surcharges and Other Fees**

4. Federal Subscriber Line Charge	10.60
5. 911 Fee	1.00
6. State Cost-Recovery Fee	.21
7. Federal Universal Service Fee	2.12
8. Texas Universal Service	2.80
9. Municipal right-of-way Fee	3.66
<b>Total Surcharges and Other Fees</b>	<b>20.39</b>

**Taxes**

10. Federal	1.78
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**Billing Summary**

Billing Questions? Visit <a href="http://att.com/billing">att.com/billing</a>	Page	
<b>Plans and Services</b>	1	94.13
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	24.12
1 800 559-7928		
<b>Total Current Charges</b>		<b>118.25</b>

**News You Can Use Summary**

- PREVENT DISCONNECT      · LONG DIST. PROVIDERS
  - REPAIR
- See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: Mar 8, 2012**

**\$603.51**

Amount After **Mar 12, 2012**

**\$612.38**

Past Due Charges - \$485.26 - Please Pay Immediately  
Billing Date Feb 13, 2012  
Date Mailed Feb 21, 2012

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 5001  
CAROL STREAM IL 60197-5001

9765 95670287406058 2000887000000 1520100000004852600000060351





**Plans and Services**

**Taxes - Continued**

1. State and Local	6.96
<b>Total Taxes</b>	<b>8.74</b>

**Total Plans and Services** 94.13

Amount Subject to Sales Tax: 84.39

**AT&T Long Distance**

**Important Information**

Your Rates, Terms or Services Have Changed:  
 Effective April 12, 2012, AT&T Long Distance basic, non-plan, domestic per minute rates for interstate and intrastate direct-dialed and switched Toll Free calls will increase from \$.97 off-peak/\$.97 peak to \$.99 off-peak/\$.99 peak. Calling card per minute rate will increase from \$.97 to \$.99. For more information, to cancel service or to discuss other long distance calling plans, please call the toll free number on your bill or visit our website at [www.att.com](http://www.att.com). Thank you for choosing AT&T Long Distance.

Message Regarding Terms & Conditions:  
 To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call 1-888-225-8530 to have a copy mailed.

**Invoice Summary**

(as of February 03, 2012)

Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.48
Taxes	1.64
<b>Total Invoice Summary</b>	<b>24.12</b>

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
2. BU UNL CLG \$10 2L 1Y	02/02-03/01	1	20.00
<b>Total Monthly Service Charges</b>			<b>20.00</b>

**Total Service Charges** 20.00

**Surcharges and Other Fees**

Description	
3. Federal Regulatory Fee	.15

4. Federal Universal Service Fee	1.57
5. 9-1-1 Equalization Fee	.11
6. State Cost-Recovery Fee	.14
7. TX Utility Gross Receipts Assessment	.02
8. Texas Universal Service	.49
<b>Total Surcharges and Other Fees</b>	<b>2.48</b>

**Taxes**

Description	
9. Federal Tax	.00
10. State and Local Taxes	1.64
<b>Total Taxes</b>	<b>1.64</b>

**Total AT&T Long Distance** 24.12

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$599.52. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**EREPAIR**

The eRepair tool at [att.com/repair](http://att.com/repair) provides answers to common repair questions online. The tool also helps you troubleshoot problems, submit a repair report, follow the report through resolution, or even cancel the report if necessary. You'll also find easy 24/7 access to AT&T user guides online, which reduces the need to store hard copies. Instead, you'll have ready access to the most up-to-date versions online.



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 3 of 3  
Account Number 956 702-8740 605 8  
Billing Date Feb 13, 2012

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".





HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Mar 13, 2012  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	603.51
Payment	.00
Adjustments	8.87
Past Due - Please Pay Immediately	612.38
Current Charges	118.34
<b>Total Amount Due</b>	<b>\$730.72</b>
Current Charges Due in Full by	Apr 5, 2012

**Billing Summary**

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	94.25
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	24.09
1 800 559-7928		
<b>Total Current Charges</b>		<b>118.34</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - CHANGE TO BSA
  - CHANGING FEATURES
  - LONG DIST. PROVIDERS
  - PRICE INCREASE
- See "News You Can Use" for additional information

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1.	3-13	Late payment charge on unpaid balance	8.87	

**Plans and Services**

<b>Monthly Service - Mar 13 thru Apr 12</b>				
<b>Charges for 956 702-8740</b>				
2.		Bus Local Calling Unlimited A Business Line (Measured Rate) Call Forwarding Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Three-Way Calling Touchtone Unlimited Local Usage		35.00
<b>Charges for 956 787-0361</b>				
3.		Bus Local Calling Unlimited B Business Line (Measured Rate) Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Touchtone Unlimited Local Usage		30.00
<b>Total Monthly Service</b>				<b>65.00</b>
<b>Surcharges and Other Fees</b>				
4.		Federal Subscriber Line Charge		10.60
5.		911 Fee		1.12
6.		State Cost-Recovery Fee		.21
7.		Federal Universal Service Fee		2.12
8.		Texas Universal Service		2.80
9.		Municipal right-of-way Fee		3.66
<b>Total Surcharges and Other Fees</b>				<b>20.51</b>
<b>Taxes</b>				
10.		Federal		1.78

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: Apr 5, 2012**

**\$730.72**

**Amount After Apr 9, 2012**

**\$739.60**



Past Due Charges - \$612.38 - Please Pay Immediately  
Billing Date Mar 13, 2012  
Date Mailed Mar 20, 2012

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 5001  
CAROL STREAM IL 60197-5001

9765 95670287406058 9000888000000 1520100000006123800000073072



**Plans and Services**

**Taxes - Continued**

1. State and Local	6.96
<b>Total Taxes</b>	<b>8.74</b>

**Total Plans and Services** 94.25

Amount Subject to Sales Tax: 84.39

**AT&T Long Distance**

**Important Information**

**Message Regarding Terms & Conditions:**

To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call AT&T at the toll free number on your bill.

**Invoice Summary**

<b>(as of March 03, 2012)</b>	
Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.45
Taxes	1.64

**Total Invoice Summary** 24.09

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
2. BU UNL CLG \$10 2L 1Y	03/02-04/01	1	20.00
<b>Total Monthly Service Charges</b>			<b>20.00</b>

**Total Service Charges** 20.00

**Surcharges and Other Fees**

Description	
3. Federal Regulatory Fee	.22
4. Federal Universal Service Fee	1.58
5. State Cost-Recovery Fee	.14
6. TX Utility Gross Receipts Assessment	.02
7. Texas Universal Service	.49
<b>Total Surcharges and Other Fees</b>	<b>2.45</b>

**Taxes**

Description	
8. Federal Tax	.00
9. State and Local Taxes	1.64
<b>Total Taxes</b>	<b>1.64</b>

**Total AT&T Long Distance** 24.09

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$725.61. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**CHANGE TO BSA**

This is to advise you of a change to the Business Service Agreement (BSA) that you previously received. Effective May 1, 2012, Paragraph 5 a. will be revised to read as follows:

5. PRICES; CHARGES; BILLING; PAYMENT AND CREDITS; CHANGES TO AGREEMENT a. Prices and Surcharges. You agree to pay AT&T for the Services at the prices and charges provided in the applicable Guidebook or Service Guide or Tariff, without deduction, setoff or delay for any reason. The prices do not include, and You agree to pay, all applicable taxes, regulatory surcharges, recovery fees, shipping charges, and other similar charges specified or allowed by any governmental entity to be imposed on You or AT&T relating to the sale, use or provision of the Services. Taxes and government surcharges will be in the amounts that federal, state, and local authorities require or permit AT&T to bill You by statute, tariff, order, ordinance, law or otherwise. You shall continue to be bound by any applicable Tariffs which relate to the adding to your bill or charges for Services any taxes, fees or surcharges (including but not limited to any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge) now or hereafter imposed upon AT&T by any taxing body or authority and whether presently due or to hereafter become due.

If you do not agree to this change, you must contact us no later than May 1, 2012 to disconnect your service(s). You can contact us by calling your AT&T Sales Representative or call the AT&T Customer Care Center at the toll-free billing inquiries number shown on your bill. Your failure to cancel, and your continued use of your AT&T business service(s) after the effective date of this change constitutes your acceptance of revised terms and conditions of the BSA, as well as the applicable Guidebooks or Service Guides.



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 3 of 3  
Account Number 956 702-8740 605 8  
Billing Date Mar 13, 2012

## News You Can Use

### PRICE INCREASE

Effective May 1, 2012, the month-to-month price of Business Local Calling (BLC) Unlimited A, Unlimited B, Block of Time and Measured packages will increase by \$2. BLC Unlimited A will increase from \$40 to \$42, BLC Unlimited B will increase from \$35 to \$37, BLC Block of Time will increase from \$34 to \$36 and BLC Measured will increase from \$31 to \$33. Customers currently on a BLC term plan will continue to receive their current BLC term package price. If you are not under a contract, you have the right to cancel this service without penalty. For questions about this change, please contact an AT&T Service Representative at the toll-free number on your bill.

### CHANGING FEATURES

Our "Phone Features" capability allows you to change the settings of your local calling features online. For example, you can change your voicemail password, activate or deactivate your call forwarding, or establish or update your speed calling list. Once you are registered to use the AT&T Account Manager tool, these services will be available to you online. To register or log in, go to [att.com/accountregister](http://att.com/accountregister).

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

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- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".





HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Dec 13, 2011  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	216.10
Payment	.00
Adjustments	16.21
Past Due - Please Pay Immediately	232.31
Current Charges	116.92
<b>Total Amount Due</b>	<b>\$349.23</b>
Current Charges Due in Full by	Jan 5, 2012

**Billing Summary**

Billing Questions? Visit <a href="http://att.com/billing">att.com/billing</a>	Page	
<b>Plans and Services</b>	1	93.16
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	23.76
1 800 559-7928		
<b>Total Current Charges</b>		<b>116.92</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - SPECIAL OLYMPICS
  - LONG DIST. PROVIDERS
  - EREPAIR
- See "News You Can Use" for additional information

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1.	12-13	Late payment charge on unpaid balance	16.21	

**Plans and Services**

**Monthly Service - Dec 13 thru Jan 12**  
**Charges for 956 702-8740**

2. Bus Local Calling Unlimited A Business Line (Measured Rate)	35.00
Call Forwarding	
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Three-Way Calling	
Touchtone	
Unlimited Local Usage	

**Charges for 956 787-0361**

3. Bus Local Calling Unlimited B Business Line (Measured Rate)	30.00
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Touchtone	
Unlimited Local Usage	

**Total Monthly Service 65.00**

**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Dec 1, 2011</b> (Monthly Charges are Prorated from Dec 1, 2011 through Dec 12, 2011)				
4.	Monthly Service	5		.25CR
<b>Activity on Dec 1, 2011</b> (Monthly Charges are Prorated from Dec 1, 2011 through Dec 12, 2011)				
5.	Monthly Service	5		.25
<b>Total Additions and Changes to Service</b>				<b>.00</b>

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: Jan 5, 2012**

**\$349.23**

Amount After Jan 9, 2012

**\$358.00**

Past Due Charges - \$232.31 - Please Pay Immediately  
Billing Date Dec 13, 2011  
Date Mailed Dec 20, 2011

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 660921  
DALLAS TX 75266-0921

9765 95670287406058 1000877000000 1520100000002323100000034923





**Plans and Services**

**Surcharges and Other Fees**

1. Federal Subscriber Line Charge	10.60
2. 911 Fee	1.00
3. State Cost-Recovery Fee	.21
4. Federal Universal Service Fee	1.82
5. Texas Universal Service	2.21
6. Municipal right-of-way Fee	3.66
<b>Total Surcharges and Other Fees</b>	<b>19.50</b>

**Taxes**

7. Federal	1.77
8. State and Local	6.89
<b>Total Taxes</b>	<b>8.66</b>

**Total Plans and Services** 93.16

Amount Subject to Sales Tax: 83.50

**AT&T Long Distance**

**Important Information**

**FEDERAL REGULATORY FEE:**

Effective February 18, 2012, AT&T Long Distance will increase the Federal Regulatory Fee from 1.47% to 2.09%. The Federal Regulatory Fee applies to the total billed charges for interstate and international telecommunications services. This fee is a non-discountable monthly charge to recover amounts paid to the federal government for regulatory costs and telecommunications services for the hearing impaired.

**Message Regarding Terms & Conditions:**

To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call 1-888-225-8530 to have a copy mailed.

**Invoice Summary**

(as of December 03, 2011)

Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.15
Taxes	1.61

**Total Invoice Summary** 23.76

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
9. BU UNL CLG \$10 2L 1Y	12/02-01/01	1	20.00
<b>Total Monthly Service Charges</b>			<b>20.00</b>

**Total Service Charges** 20.00

**Surcharges and Other Fees**

Description	
10. Federal Regulatory Fee	.15
11. Federal Universal Service Fee	1.34
12. 9-1-1 Equalization Fee	.11
13. State Cost-Recovery Fee	.14
14. TX Utility Gross Receipts Assessment	.02
15. Texas Universal Service	.39
<b>Total Surcharges and Other Fees</b>	<b>2.15</b>

**Taxes**

Description	
16. Federal Tax	.00
17. State and Local Taxes	1.61
<b>Total Taxes</b>	<b>1.61</b>

**Total AT&T Long Distance** 23.76

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$347.24. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**SPECIAL OLYMPICS**

Support Special Olympics today! Text the word "UNITY" to 80888 to donate \$5. A one-time donation of \$5 will be billed to your mobile phone bill. Messages sent to or from 80888 are free for AT&T customers. Donations are collected for Special Olympics by MobileCause.com. Reply STOP to 80888 to stop your donation. Reply HELP to 80888 for help. For terms, go to [www.igfn.org/t](http://www.igfn.org/t). To learn more about the AT&T and SO sponsorship, visit [www.att.com/specialolympics](http://www.att.com/specialolympics).



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 3 of 3  
Account Number 956702-8740 605 8  
Billing Date Dec 13, 2011

## News You Can Use

### EREPAIR

The eRepair tool at [att.com/repair](http://att.com/repair) provides answers to common repair questions online. The tool also helps you troubleshoot problems, submit a repair report, follow the report through resolution, or even cancel the report if necessary. You'll also find easy 24/7 access to AT&T user guides online, which reduces the need to store hard copies. Instead, you'll have ready access to the most up-to-date versions online.

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".

### HOW TO CONTACT US

For all billing disputes and inquiries contact us at [att.com](http://att.com), call the number on your bill, or mail to: ATT-Business billing, 14575 Presidio Square, Room 100-CR, Houston, TX 77083.





HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Jan 13, 2012  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	349 . 23
Payment	. 00
Adjustments	8 . 77
Past Due - Please Pay Immediately	358 . 00
Current Charges	118 . 38
<b>Total Amount Due</b>	<b>\$476 . 38</b>
Current Charges Due in Full by	Feb 6, 2012

**Billing Summary**

Billing Questions? Visit <a href="http://att.com/billing">att.com/billing</a>	Page	
<b>Plans and Services</b>	1	94 . 26
1 800 770-2260		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	24 . 12
1 800 559-7928		
<b>Total Current Charges</b>		<b>118 . 38</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - UNIVERSAL SVC FEE
  - AT&T CAPTEL SERVICE
  - LONG DIST. PROVIDERS
  - TX USF RATE CHANGE
  - PAPERLESS BILLING
- See "News You Can Use" for additional information

**Detail of Payments and Adjustments**

Item	No.	Date	Description	Adjustments	Payments
	1.	1-13	Late payment charge on unpaid balance	8.77	

**Plans and Services**

<b>Monthly Service - Jan 13 thru Feb 12</b>		
<b>Charges for 956 702-8740</b>		
2.	Bus Local Calling Unlimited A Business Line (Measured Rate) Call Forwarding Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Three-Way Calling Touchtone Unlimited Local Usage	35.00
<b>Charges for 956 787-0361</b>		
3.	Bus Local Calling Unlimited B Business Line (Measured Rate) Caller ID Name Delivery Caller ID Number Delivery Expanded Local Calling Service Touchtone Unlimited Local Usage	30.00
<b>Total Monthly Service</b>		<b>65.00</b>

**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item	No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Jan 1, 2012</b> (Monthly Charges are Prorated from Jan 1, 2012 through Jan 12, 2012)					
4.		Federal Universal Service Fee	2		.12

**Surcharges and Other Fees**

5.	Federal Subscriber Line Charge	10.60
6.	911 Fee	1.00
7.	State Cost-Recovery Fee	.21

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: Feb 6, 2012**

**\$476.38**

Amount After Feb 8, 2012

**\$485.26**

Past Due Charges - \$358.00 - Please Pay Immediately  
Billing Date Jan 13, 2012  
Date Mailed Jan 20, 2012

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 660921  
DALLAS TX 75266-0921

9765 95670287406058 2000888000000 1520100000003580000000047638





**Plans and Services**

**Surcharges and Other Fees - Continued**

1. Federal Universal Service Fee	2.12
2. Texas Universal Service	2.80
3. Municipal right-of-way Fee	3.66
<b>Total Surcharges and Other Fees</b>	<b>20.39</b>

**Taxes**

4. Federal	1.78
5. State and Local	6.97
<b>Total Taxes</b>	<b>8.75</b>

**Total Plans and Services** 94.26

Amount Subject to Sales Tax: 84.39

**AT&T Long Distance**

**Important Information**

Texas Universal Service Fund:  
 The Texas Universal Service Fund assessment rate has been increased to 4.3% from 3.4% effective January 1, 2012.

Message Regarding Terms & Conditions:  
 To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call 1-888-225-8530 to have a copy mailed.

**Invoice Summary**

<b>(as of January 03, 2012)</b>	
Current Charges	
Service Charges	20.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	2.48
Taxes	1.64
<b>Total Invoice Summary</b>	<b>24.12</b>

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
6. BU UNL CLG \$10 2L 1Y	01/02-02/01	1	20.00
<b>Total Monthly Service Charges</b>			<b>20.00</b>
<b>Total Service Charges</b>			<b>20.00</b>

**Surcharges and Other Fees**

Description	
7. Federal Regulatory Fee	.15
8. Federal Universal Service Fee	1.57

9. 9-1-1 Equalization Fee	.11
10. State Cost-Recovery Fee	.14
11. TX Utility Gross Receipts Assessment	.02
12. Texas Universal Service	.49
<b>Total Surcharges and Other Fees</b>	<b>2.48</b>

**Taxes**

Description	
13. Federal Tax	.00
14. State and Local Taxes	1.64
<b>Total Taxes</b>	<b>1.64</b>

**Total AT&T Long Distance** 24.12

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$473.39. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**UNIVERSAL SVC FEE**

Effective 1/1/2012, the Federal Universal Service Fee has increased. This fee supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

**TX USF RATE CHANGE**

Effective January 1, 2012 the Texas Universal Service Fund (USF) assessment rate will increase from 3.4% to 4.3%. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

**AT&T CAPTEL SERVICE**

Do you or someone you know have difficulty hearing on the telephone? AT&T now offers a service that allows you to listen and read the captions of what is being said. With AT&T CapTel Service, the captions are displayed on a special telephone or on your computer screen, similar to how captions are displayed on your television. Don't miss another word of your telephone conversations. For more information, please visit [captel.att.com](http://captel.att.com) or call 1.877.401.8668.



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 3 of 3  
Account Number 956 702-8740 605 8  
Billing Date Jan 13, 2012

## News You Can Use

### PAPERLESS BILLING

With the paperless billing option, you can help eliminate paper waste and receive your monthly bill sooner. Paperless billing also provides access to six months of interactive bills online, seven years of your billing history, and the ability to download your bill to a CD. For more information, go to [att.com/billsonline](http://att.com/billsonline) and read about the AT&T Account Manager tool.

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### LATE PAYMENT INFORMATION

A late payment charge of 7.5%, calculated monthly, will be assessed if your payment is not received by the date shown on the remit stub next to "Amount After".





HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 1 of 3  
Account Number 956 702-8740 605 8  
Billing Date Nov 13, 2011  
Web Site att.com

**Bill-At-A-Glance**

Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	216.10
<b>Total Amount Due</b>	<b>\$216.10</b>
Amount Due in Full By	Dec 7, 2011

**Billing Summary**

Billing Questions? Visit [att.com/billing](http://att.com/billing) Page

<b>Plans and Services</b>	1	178.07
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
<b>AT&amp;T Long Distance</b>	2	38.03
1 800 559-7928		
<b>Total Current Charges</b>		<b>216.10</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - PROMPT PAYMENT ACT
  - SPECIAL OLYMPICS
  - LONG DIST. PROVIDERS
  - RATE INCREASES
  - PAPERLESS BILLING
- See "News You Can Use" for additional information

**Plans and Services**

**Monthly Service - Nov 13 thru Dec 12**

**Charges for 956 702-8740**

1. Bus Local Calling Unlimited A	35.00
Business Line (Measured Rate)	
Call Forwarding	
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Three-Way Calling	
Touchtone	
Unlimited Local Usage	

**Charges for 956 787-0361**

2. Bus Local Calling Unlimited B	30.00
Business Line (Measured Rate)	
Caller ID Name Delivery	
Caller ID Number Delivery	
Expanded Local Calling Service	
Touchtone	
Unlimited Local Usage	

**Total Monthly Service**

**65.00**

**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item	Monthly	Amount
<u>No.</u> <u>Description</u>	<u>Quantity</u> <u>Rate</u>	<u>Billed</u>
<b>Activity on Oct 14, 2011</b>		
<b>Order No. N866605</b>		
<b>Charges for 956 702-8740</b>		
<b>Services Established</b>		
(Monthly Charges are Prorated from Oct 15, 2011 through Nov 12, 2011)		
3. Bus Local Calling Unlimited A	1 65.00	62.83
4. Federal Subscriber Line Charge	1 5.30	5.12
5. Federal Universal Service Fee	1 .91	.88
Total Charges for 956 702-8740		68.83
<b>Charges for 956 787-0361</b>		
<b>Services Established</b>		
6. Federal Subscriber Line Charge	1 5.30	5.12
7. Federal Universal Service Fee	1 .91	.88
Total Charges for 956 787-0361		6.00
Total Order No. N866605		74.83
<b>Total Additions and Changes to Service</b>		<b>74.83</b>

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.

GO GREEN - Enroll in paperless billing.

**DUE BY: Dec 7, 2011**

**\$216.10**

Amount After **Dec 9, 2011**

**\$232.31**



Billing Date Nov 13, 2011  
Date Mailed Nov 21, 2011

Account Number **956 702-8740 605 8**  
Please include your account number on your check

HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Make check payable to:  
AT&T  
PO BOX 660921  
DALLAS TX 75266-0921

9765 95670287406058 7001621000000 15201000000000000000000021610



**Plans and Services**

**Surcharges and Other Fees**

1. Federal Subscriber Line Charge	10.60
2. 911 Fee	1.00
3. State Cost-Recovery Fee	.28
4. Federal Universal Service Fee	1.82
5. Texas Universal Service	4.34
6. Municipal right-of-way Fee	3.66
<b>Total Surcharges and Other Fees</b>	<b>21.70</b>

**Taxes**

7. Federal	3.29
8. State and Local	13.25
<b>Total Taxes</b>	<b>16.54</b>

**Total Plans and Services** 178.07

Amount Subject to Sales Tax: 85.70

**AT&T Long Distance**

**Important Information**

Message Regarding Terms & Conditions:  
To view your Terms & Conditions for AT&T Long Distance, access [www.att.com/servicepublications](http://www.att.com/servicepublications) or call 1-888-225-8530 to have a copy mailed.

**Invoice Summary**

(as of November 03, 2011)

Current Charges	
Service Charges	32.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	3.45
Taxes	2.58
<b>Total Invoice Summary</b>	<b>38.03</b>

**Service Charges**

**Monthly Service Charges**

Type of Service	Period	Qty	
9. BU UNL CLNG 2LN 1Y (Adjusted)	10/15-11/01	1	24.00CR
10. BU UNL CLG \$10 2L 1Y (Prorated)	10/15-11/01	1	12.00
11. BU UNL CLG \$10 2L 1Y	11/02-12/01	1	20.00
12. BU UNL CLNG 2LN 1Y (Prorated)	10/15-11/01	1	24.00
<b>Total Monthly Service Charges</b>			<b>32.00</b>
<b>Total Service Charges</b>			<b>32.00</b>

**Surcharges and Other Fees**

Description	
13. Fed Universal Service Fund	2.15
14. Federal Regulatory Fee	.24
15. 9-1-1 Equalization Fee	.18
16. State Cost-Recovery Fee	.23
17. TX Utility Gross Receipts Assessment	.03
18. Texas Universal Service	.62
<b>Total Surcharges and Other Fees</b>	<b>3.45</b>

**Taxes**

Description	
19. Federal Tax	.00
20. State and Local Taxes	2.58
<b>Total Taxes</b>	<b>2.58</b>

**Total AT&T Long Distance** 38.03

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, and fees and surcharges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$215.11. Also, neglecting payment for other charges, such as long distance, voice mail, InLine®, wireless, and Internet may result in those services being interrupted.

**LONG DIST. PROVIDERS**

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**PROMPT PAYMENT ACT**

Texas' Prompt Payment Act (PPA) applies to AT&T's service to governmental entities of the State of Texas and establishes requirements related to purchases by a governmental entity, including the time for payment, the accrual and payment of interest on overdue payments, and disputed payments. If you are a governmental entity, promptly contact AT&T at the following URL to advise AT&T of your PPA eligibility: <http://att.com/txppa>.

**RATE INCREASES**

Effective 1/5/2012, the monthly recurring rates for the following will increase: Privacy Manager from \$9.75 to \$11.70; Speed Call 8 from \$9.75 to \$11.70; Anonymous Call Rejection from \$6.00 to \$7.20; 3 Way Calling from \$7.50 to \$8.00; Call Return from \$6.50 to \$7.00; Call Forward Busy Line from \$3.90 to \$4.20; Call Forward Don't Answer from \$3.90 to \$4.20; and Call Waiting from \$8.50 to \$9.05. If you are not under a contract, you have the right to cancel this service without penalty. For more information, please visit us at [att.com](http://att.com) or call the number listed on your bill.



HIDALGO COUNTY  
122 E PARK AVE  
PHARR TX 78577 - 4848

Page 3 of 3  
Account Number 956 702-8740 605 8  
Billing Date Nov 13, 2011

## News You Can Use

### SPECIAL OLYMPICS

Support Special Olympics today! Text the word "UNITY" to 80888 to donate \$5. A one-time donation of \$5 will be billed to your mobile phone bill. Messages sent to or from 80888 are free for AT&T customers. Donations are collected for Special Olympics by MobileCause.com. Reply STOP to 80888 to stop your donation. Reply HELP to 80888 for help. For terms, go to [www.igfn.org/t](http://www.igfn.org/t). To learn more about the AT&T and SO sponsorship, visit [www.att.com/specialolympics](http://www.att.com/specialolympics).

### PAPERLESS BILLING

With the paperless billing option, you can help eliminate paper waste and receive your monthly bill sooner. Paperless billing also provides access to six months of interactive bills online, seven years of your billing history, and the ability to download your bill to a CD. For more information, go to [att.com/billsonline](http://att.com/billsonline) and read about the AT&T Account Manager tool.

## Terms and Conditions

### CARRIER QUESTIONS

You may contact the Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, TX 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477 if you believe the local exchange provider or the interexchange carrier on your bill are not correct or if there are unauthorized charges on your bill. Hearing and speech impaired customers with text telephones (TTY) may call 1-512-936-7136. When corresponding by mail, include your complaint and copies of the phone bills. Please contact AT&T Texas to switch your service back to the carrier of your choice.

For a complete listing of Terms and Conditions, please refer to:

- The inside of the AT&T White Pages directory, or
- Visit us on the web at [att.com/terms](http://att.com/terms)

### CUSTOMER RIGHTS INFORMATION

Your bill may include charges for 900 and/or information services which are non-communications services. You may withhold payment if you dispute these charges within 60 days. Action to collect disputed amounts or disconnect local/long distance services will be suspended pending investigation of the dispute. In addition, failure to pay legitimate charges for these services may lead to involuntary blocking of 900 calls. You are not to be billed for Pay-Per-Call services which do not comply with Federal laws and regulations.

### HOW TO CONTACT US

For all billing disputes and inquiries contact us at [att.com](http://att.com), call the number on your bill, or mail to: ATT-Business billing, 14575 Presidio Square, Room 100-CR, Houston, TX 77083.

