

APPROVED**AI-36401****Purchasing Department****23. A. 5.****CC REGULAR****Meeting Date:** 01/22/2013**Submitted For:** Martha Salazar**Submitted By:** Vangie Garcia, PURCHASING DEPT.**Department:** PURCHASING DEPT.**Information****CAPTION**

✓ a. Acceptance and approval to utilize through the Department Of Information Resources (DIR) Contract #DIR-TEX-AN-NG-CTSA-005 between State Of Texas, acting by and through the Department Of Information Resources and AT&T Corporation thus allowing Hidalgo County to utilize services offered under this contract; and,

✓ b. Acceptance and approval of IT Department's request to migrate the County's existing T-1 Circuit Lines billing service by AT&T to the new DIR-TEX-AN-NG-CTSA-005 allowing the billing services to be provided by DIR to the County at contract rates which serves to the County's best interest.

BACKGROUND

Should the County's current T-1 Circuit Lines continue to be serviced directly by AT&T, the service will convert to the higher month-to-month rate resulting in changes of higher rates.

Attached verifying the DIR Contract is a two page supporting documentation inasmuch as the actual contract itself consists of nine hundred pages or so.

Fiscal Impact**FISCAL YEAR:** 2013**ACCT. #:** Countywide obj. 531**FUNDS AVAILABLE Y/N?:** Y**MATCHING FUNDS Y/N?:****BUDGETARY IMPACT:**

This is a countywide contract for telephone services provided through AT & T. Funding source is obj. 531 "Telephone". Please refer to attached expense report as of 1-18-13 for funding availability.

Attachments**IT DEPARTMENT'S DOCUMENTATION****DIR CONTRACT INFORMATION****Telephone Exp. Report as of 1-18-13****Form Review**

Inbox	Reviewed By	Date
Purchasing Department	Marty Salazar	01/18/2013 04:02 PM
Budget & Management	Obdett Calzada	01/18/2013 04:04 PM
Ivan Cantu	Ivan Cantu	01/18/2013 04:14 PM
Auditor's Office	Angela Garcia	01/18/2013 05:27 PM
Form Started By: Vangie Garcia		Started On: 01/15/2013 03:13 PM
	Final Approval Date: 01/18/2013	

All

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Tex-AN NG Contract: DIR-TEX-AN-NG-CTSA-005

Vendor: AT&T Corporation

Vendor ID: 1134924710302

Vendor URL: <http://www.texanng.com>

Contract Term End Date: 07/01/2016

Services Offered:

- Data Services
- Internet Services
- Local Voice Services
- Long Distance
- Metro Ethernet Services
- Small Office/Home Office (SOHO) Services
- Voice Over IP (VOIP) Services

Information [about file formats](#).

How to Order

For product and pricing information, Customer can access the Vendor Website at: <http://www.texanng.com> or contact an AT&T representative, [Marcus Montemayor](#) at: (512) 421-5160 or via email at: texanng@att.com.

For Metro Ethernet, Internet, Long Distance and Data Services:

- When Customer is ready to place an order, Customer will contact DIR Telecommunications at (877) 472-4848, option 4 or send an email to the telecom.solutions@dir.texas.gov.
- DIR will then place the order with the Vendor. DIR will invoice the Customer and will pay the Vendor.

For Local Voice, Voice Over IP (VOIP), and SOHO Services:

- When Customer is ready to place an order, Customer will generate a purchase order, made payable to **AT&T Corp.**. You must reference the DIR Contract Number **DIR-TEX-AN-NG-CTSA-005** on your purchase order.
- Email or Fax your purchase order and quote form to your designated vendor sales representative.

Contract Documents:

- [Contract: DIR-TEX-AN-NG-CTSA-005](#) - PDF (4.25 MB)
 - [Amendment 1 to DIR-TEX-AN-NG-CTSA-005](#) - PDF (71 KB) - Updated 04/20/2012
 - [Amendment 2 to DIR-TEX-AN-NG-CTSA-005](#) - PDF (67 KB) - Added 05/30/2012
- [Attachment C-1 to Exhibit C – Pricing](#) - PDF (4.21 MB) - Updated 01/01/2013
- [Attachment D-1 to Exhibit D – Service Level Agreement](#) - PDF (184 KB)
- [Attachment F-1 Network to Network Plan](#) - PDF (320 KB)
- [Attachment F-2 Capacity Management Plan Attachment](#) - PDF (205 KB)
- [Attachment F-3 Disaster Recovery Plan](#) - PDF (101 KB)
- [Attachment F-7 Service Delivery Implementation Plan](#) - PDF (185 KB)
- [Attachment F-8 Marketing Plan](#) - PDF (233 KB)
- [Attachment F-9 Service Delivery Management Plan](#) - PDF (118 KB)
- [Attachment F-10 Order Process Implementation Plan](#) - PDF (344 KB)
- [Attachment F-11 Order Process Management Plan](#) - PDF (169 KB)

- [Attachment F-12 Change Management Implementation Plan](#) - PDF (111 KB)
- [Attachment F-13 Change Management Plan](#) - PDF (129 KB)
- [Attachment F-14 Inventory Management Implementation Plan](#) - PDF (112 KB)
- [Attachment F-15 Ongoing Inventory Management Plan](#) - PDF (130 KB)
- [Attachment F-16 Help Desk Management Plan](#) - PDF (130 KB)
- [Attachment F-17 Ongoing Help Desk Management Plan](#) - PDF (111 KB)
- [Attachment F-18 Billing Plan](#) - PDF (442 KB)
- [Attachment F-19 Program Management Plan](#) - PDF (342 KB)
- [Attachment F-20 Ongoing Program Management Plan](#) - PDF (204 KB)
- [Appendix C-1 to Exhibit H, CSA, Letter of Authorization](#) - PDF (204 KB)
- [Exhibit I – HUB Subcontracting Plan](#) - PDF (474 KB)

AT&T CorporationContact: [Marcus Montemayor](#)

Phone: (512) 421-5160

Fax: (512) 870-4388

DIR Contact:Contact: [Skip Bartek](#)

Phone: (512) 936-9876

Fax: (512) 475-4759

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Persons using assistive technology may not be able to fully access information in this document. For assistance, please contact the [DIR Public Information Officer](#) at (512) 463-5193.

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Evangelina Garcia

From: Edna Kirby [edna.kirby@co.hidalgo.tx.us]
Sent: Monday, January 14, 2013 11:30 AM
To: 'Evangelina Garcia'
Subject: FW: AT&T T1s billed TEXAN rates
Attachments: Hidalgo County T1s and DS3 sent to cust 1.10.2013.xlsx; Txn Hidalgo County T1s.xlsx; Private line ServicePricing-13.pdf

Importance: High

Vangie,

Attached is information on T1's. We will see you at 1:30pm today 1/14/2013.

Regards,

Edna Kirby

edna.kirby@co.hidalgo.tx.us

Administrative Assistant II

100 E Cano 4th Floor

Edinburg, Texas 78539

p. 956.292.7010 Ext. 6017

f. 956.318.2152

[Hidalgo County, Texas](#)

From: Eli Gracia [mailto:eli.gracia@co.hidalgo.tx.us]
Sent: Thursday, January 10, 2013 8:37 AM
To: Renan Ramirez
Cc: edna kirby; Juan; evangelina garcia
Subject: Fwd: AT&T T1s billed TEXAN rates
Importance: High

FYI!!!!

From: "BRENDA L MONTEITH" <bm3274@att.com>
To: "Eli Gracia" <eli.gracia@co.hidalgo.tx.us>
Cc: "EDUARDO RODRIGUEZ" <er5092@att.com>
Sent: Wednesday, January 9, 2013 2:38:42 PM
Subject: RE: AT&T T1s billed TEXAN rates

Hi Eli,

I am attaching a report with the current DS1s and DS3 as of today. Rate increase orders do not appear to have gone into effect but that can literally change at any moment.

I am again attaching the spreadsheet which illustrates your rate options and a copy of the DIR pricing.

As a reminder, once the rates are increased, No adjustments will be issued for failure to take action.

I recently offered Juan an opportunity to meet with us and discuss options to getting rid of the DS1s altogether with another service. I don't know if he mentioned it to you. Ed and I would still like to do that but scheduling the meeting will not prolong the pending rate increase.

Let me know if I can assist further.

Thanks,
Brenda Monteith
Account Manager 2
AT&T - Texas
Government/Education Accounts
(956) 984-4617
STOP texting while driving. Take the pledge at itcanwait.com

From: Eli Gracia [mailto:eli.gracia@co.hidalgo.tx.us]
Sent: Friday, January 04, 2013 4:36 PM
To: MONTEITH, BRENDA L
Cc: RODRIGUEZ, EDUARDO
Subject: Re: AT&T T1s billed TEXAN rates

Good afternoon Brenda,

Would you please send me an update list of all our circuit? We are trying to determine which circuits we will continue to operate with. Could you just update this list from us and update the new rates as well?

Thank you,
Eli Gracia
956-292-7010

From: "BRENDA L MONTEITH" <bm3274@att.com>
To: "Eli Gracia" <eli.gracia@co.hidalgo.tx.us>
Sent: Monday, April 16, 2012 4:22:58 PM
Subject: RE: AT&T T1s billed TEXAN rates

Thanks,
Brenda Monteith
Account Manager 2
AT&T - Texas
Government/Education Accounts
(956) 984-4617

From: Eli Gracia [mailto:eli.gracia@co.hidalgo.tx.us]
Sent: Monday, April 16, 2012 4:06 PM
To: MONTEITH, BRENDA L
Subject: Re: AT&T T1s billed TEXAN rates

Brenda,

Would you please resend the attachment? Unable to open excel format.

Thank you,
Eli Gracia

From: "BRENDA L MONTEITH" <bm3274@att.com>
To: "eli.gracia" <eli.gracia@co.hidalgo.tx.us>

Cc: "renan@co.hidalgo.tx.us" <renan@co.hidalgo.tx.us>, "BRENDA L MONTEITH" <bm3274@att.com>
Sent: Monday, April 16, 2012 3:17:49 PM
Subject: AT&T T1s billed TEXAN rates

Good afternoon Eli,

It was nice speaking with you last week. The attached T1 circuits are currently being billed TEXAN rates by AT&T. With the new DIR TEXAN NG contract these circuits cannot continue to be billed directly to the end user but must be billed by DIR.

You have three choices:

- * Migrate the service to DIR billing under TEXAN NG
- * Migrate the service to a Non-TEXAN NG AT&T solution (Government Entities Tariff)
- * Disconnect the service

The rate differences are noted in the spreadsheet. If you do nothing, the service will convert to the higher month-to-month rate.

Please let me know your decision by Wednesday, April 25th.

Thanks,
Brenda Monteith
Account Manager 2
Government/Education Accounts
AT&T - Texas
721 Beech Ave
McAllen, TX 78501
Office (956) 984-4617 FAX (956) 727-1262

Helpful Numbers -
Orders -

GEM.TX.ORDER@RDMAIL.IMS.ATT.COM

> or 1-800-610-0012

Billing - 1-888-672-9379

Repair (Gigaman, POT's, PRI's) - 1-800-442-9950

Repair (Ethernet Network Operations Center-CSME, OEM, MPLS) -1-888-644-3662

AT&T Erate Information - <http://www.corp.att.com/erate/>

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CKL1	CKL2	BILL NAME 1
1-100 N CLOSNER BLVD,EDINBURG,TX	2-902 N DOOLITTLERD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-224 N 12TH AV, EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1304 S 25TH AV,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-3100 S CLOSNER BLVD,EDINBURG,TX	COUNTY OF HIDALGO
1-1615 S CLOSNER BLVD,EDINBURG,TX	2-100 N CLOSNER BLVD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1102 N DOOLITTLE RD,EDINBURG,TX	COUNTY OF HIDALGO
1-724 N BREYFOGLE RD,MISSION, TX	2-@FM 2221, MISSION,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1001 N DOOLITTLE RD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-2802 S CLOSNER BLVD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1615 S CLOSNER BLVD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-419 NOLANA AVE,MCALLEN,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1916 TESORO BLVD,PHARR,TX	COUNTY OF HIDALGO
1-509 E EARLING RD,SAN JUAN,TX	2-100 N CLOSNER BLVD,EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-301 E STATE, PHARR,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-410 N 13TH AV, EDINBURG,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-300 W HALL ACRES RD,PHARR,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-300 W HALL ACRES RD,PHARR,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1429 S TOWER RD,ALAMO,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1902 JOE STEPHENS BLVD,WESLACO,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-708 E EDINBURG AV,ELSA,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1711 N BRIDGE, WESLACO,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-710 N BREYFOGLE RD,MISSION, TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-@MILE 11 N, MERCEDES,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-724 N BREYFOGLE RD,PALMVIEW,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-@CHARLES GREEN RD,EDCOUCH,TX	COUNTY OF HIDALGO

1-100 N CLOSNER BLVD,EDINBURG,TX	2-1902 JOE STEPHENS AVE,WESLACO, TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-703 EL CIBOLO RD,EDINBURG,TX	COUNTY OF HIDALGO
1-1304 S 25TH AV,EDINBURG,TX	2-702 E TEXANO DR,HIDALGO,TX	COUNTY OF HIDALGO
1-100 N CLOSNER BLVD,EDINBURG,TX	2-1212 S 25TH AV,EDINBURG,TX	HID CNTY INDIGENT
1-1304 S 25TH AV,EDINBURG,TX	2-211 SCHUERBACH RD,MISSION,TX	HIDALGO CNTY HLTH DEPT
1-3100 S CLOSNER BLVD,EDINBURG,TX	2-100 E CANO ST, EDINBURG,TX	HIDALGO CO ADULT PROBATIO
1-3100 S CLOSNER BLVD,EDINBURG,TX	2-1000 M RD, EDINBURG,TX	HIDALGO CO ADULT PROBATIO
1-3100 S CLOSNER BLVD,EDINBURG,TX	2-1124 M RD, EDINBURG,TX	HIDALGO CO ADULT PROBATIO
1-1304 S 25TH AV,EDINBURG,TX	2-300 E HACKBERRY AVE,MCALLEN,TX	HIDALGO CO HEALTH DEPT
1-3105 W UNIVERSITY DR, EDINBURG,TX		HIDALGO COUNTY
1-3105 E RICHARDSON RD, EDINBURG,TX		HIDALGO COUNTY
1-113 DAWSON DR, EDINBURG,TX		HIDALGO COUNTY
1-230 N 86TH ST, EDINBURG,TX		HIDALGO COUNTY
1-371 E EXPRESSWAY 83, SULLIVAN CITY,TX		HIDALGO COUNTY
1-220 S BICENTENNIAL BLVD, MCALLEN,TX		HIDALGO COUNTY
1-3001 N 23RD ST,MCALLEN,TX		HIDALGO COUNTY
1-211 S SCHUERBACH RD,MISSION,TX		HIDALGO COUNTY
1-300 E HACKBERRY AVE,MCALLEN,TX		HIDALGO COUNTY
1-1903 N FIR, PHARR,TX		HIDALGO COUNTY
1-702 E TEXANO DR,HIDALGO,TX		HIDALGO COUNTY
1-204 W 2ND ST, LA JOYA,TX		HIDALGO COUNTY

1-7013 S CAGE BLVD,PHARR,TX		HIDALGO COUNTY
1-313 E EXPRESSWAY 83,ALAMO,TX		HIDALGO COUNTY
1-300 W HALL ACRES RD,PHARR,TX		HIDALGO COUNTY
1-509 E NOLANA LOOP,SAN JUAN,TX		HIDALGO COUNTY
1-708 E EDINBURG AVE,ELSA,TX		HIDALGO COUNTY
1-301 S 8TH ST, DONNA,TX		HIDALGO COUNTY
1-540 S TEXAS AVE,MERCEDES,TX		HIDALGO COUNTY
1-@INTERNATIONAL DR,PROGRESO,TX		HIDALGO COUNTY
1-3419 E MAIN AVE,ALTON,TX		HIDALGO COUNTY
1-3519 E MAIN AVE,ALTON,TX		HIDALGO COUNTY
1-1901 N BRIDGE AVE,WESLCO,TX		HIDALGO COUNTY
1-417 S OREGON AVE,WESLCO,TX		HIDALGO COUNTY
1-604 N GARZA ST,RIO GRANDE CITY,TX		HIDALGO COUNTY
1-1505 N GRANT ST,ROMA,TX		HIDALGO COUNTY
1-1304 S 25TH AV,EDINBURG,TX	2-3501 E SCHUNIOR ST,EDINBURG, TX	HIDALGO COUNTY
1-1304 S 25TH AV,EDINBURG,TX	2-1901 N BRIDGE, WESLACO,TX	HIDALGO COUNTY
1-1304 S 25TH AV,EDINBURG,TX	2-708 E EDINBURG AVE,ELSA,TX	HILDALGO CNTY HLTH DPT