

Computer Repair Center

131 E. Pecan Blvd.
McAllen, TX 78501
U.S.A.

Phone: (956) 631-2321
Fax: (956) 631-4696
E-mail: Sales@crc-computers.com
Web Site: www.crc-computers.com

CUSTOMER SALES INVOICE 00003154

Date: 11/8/2013
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CUSTOMER INFORMATION

Hidalgo County Sheriffs Department
Myra Montoya
711 El Cibolo RD
Edinburg, TX 78539

00003154

Your Reference: **quote**
Other Reference: **quote**
Account: Miscellaneous
Business Phone: 956-393-6024
Home Phone: 956-393-6024
Mobile Phone:
Fax:
E-mail:
Ship Via:

TYPE	CODE / PART NO.	ITEM DESCRIPTION	QUANTITY	PRICE	TOTAL
Parts	10665181	GOV BE 2012 SVR WIN RNWL ESS 1YR S	1.00	\$244.00	\$244.00
Parts	11054682	G DT LAPTOP OPT WIN 1-10 U RNWL ESS	1.00	\$121.45	\$121.45
Parts	10665930	Symantec Backup Exec 2012 Agent for Windows - Essential Support (renewal) (1 year) - 1 server - GOV - Symantec Buying	5.00	\$145.99	\$729.95

BILLING

Parts: \$1,095.40
Subtotal: \$1,095.40
C.O.D. **TOTAL DUE:** \$1,095.40

NOTICES

All sales carry a 90 day warranty with CRC from date of purchase, unless otherwise specified on sales invoice. The remaining warranty will be covered by manufacturer of product. Customer's signature acknowledges receipt of all items listed on this document. Please retain this receipt for your records and for warranty purposes. All refunds are subject to a 20% re-stocking fee.

Signature: _____ Date: _____



GOVERNMENT

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Sales Order #: 17925226

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).

Licensing Portal Help Tutorials: <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>
These two-minute videos explain how to get license keys for new purchases and version upgrades.

Global Enterprise Customer Care URL: <http://go.symantec.com/callcustomercare>
Contact Customer Care for non-technical licensing-related questions.

Technical Support URL: <http://www.symantec.com/enterprise/support/index.jsp>
Contact Technical Support for technical product-related questions

Software Download URL: <https://fileconnect.symantec.com>
You will need a Serial Number related to your product for access.

Symantec URL: <http://www.symantec.com>
Learn more about Symantec products and services.

Symantec Licensing Program URL: <http://www.symantec.com/business/products/licensing/index.jsp>
Learn more about the benefits of the Buying Program you are participating in.

Symantec Education Voucher Redemption URL: <http://www.symantec.com/business/training/evoucher/>
To access your Education purchase click on the Education Voucher Redemption URL link above, and using the serial number on the face of this certificate, complete the Voucher registration process, then follow the instructions to begin your training.

Managed Security Services Client Services Team: clientservices@monitoredsecurity.com
For Managed Security Services related questions, please contact the Client Services Team.

Symantec.cloud management console URL: <https://hostedendpoint.apn.com/>

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GOVERNMENT

Amendment To Symantec End User License Agreement

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SUPPORT

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Symantec Enterprise Technical Support

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IF LICENSEE DOES NOT AGREE TO THESE TERMS, THEN SYMANTEC IS UNABLE TO PROVIDE SUPPORT FOR THE SOFTWARE TO LICENSEE. RECEIPT OF SUPPORT INDICATES LICENSEE'S AGREEMENT TO THESE TERMS.

Support Offerings: Commencing on the issue date set forth on the face of this Certificate, Symantec will provide to Licensee the support service(s) listed on the face of this Certificate, within the Symantec region in which the Software is licensed for use as indicated in the License Agreement. Support services are provided under the terms and conditions stated below, until the end date set forth on the face of this Certificate.

1. Essential Support.

1) Access to technical support provided by telephone on a 24x7 basis; 2) Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only); 3) Access to the Symantec technical support website; 4) Delivery of bug fixes and patches; 5) Essential Support includes Content Updates, if applicable, and Upgrade Assurance; 6) Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Symantec Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

1) Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed; 2) Access to the Symantec technical support website; 3) Delivery of bug fixes and patches; 4) Basic Maintenance includes Content Updates, if applicable, and Upgrade Assurance; 5) Licensee may designate up to two (2) individuals per title of Software for Basic Maintenance to act as Designated Contacts as defined above.

Definitions:

- Content Updates:** Content Updates as used in this Certificate refer to content used by Software that is updated from time to time, including but not limited to: updated anti-spware definitions for anti-spware software; updated anti-spam rules for anti-spam software; updated virus definitions for antivirus and consumer products; updated URL lists for content filtering and anti-phishing products; updated firewall rules for firewall products; updated vulnerability signatures for vulnerability assessment products; updated policy compliance updates for policy compliance software; updated lists of authenticated web pages for web site authentication software; and updated intrusion detection data for intrusion detection products, (if applicable). Content Updates means the right to use Content Updates to the Software as they become generally available to Symantec's end user customers except for those Content Updates that are only available through purchase of a Content Updates Subscription. Symantec reserves the right to designate specific Content Updates as requiring purchase of a Content Updates Subscription at any time and without notice to Licensee; provided, however, that if Licensee purchases support hereunder that includes particular Content Updates on the issue date set forth on the face of this Certificate, Licensee will not have to pay an additional fee to continue receiving such Content Updates through the end date set forth on the face of this Certificate, even if Symantec designates such Content Updates as requiring a Content Updates Subscription.
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Tanya.Delira

From: Darlene Betancourt [darlene.betancourt@co.hidalgo.tx.us]
Sent: Tuesday, August 28, 2012 3:18 PM
To: 'Tanya.Delira'
Subject: FW: CRC Agreement (220650)

See Mr. Crain's approval

Darlene H. Betancourt, CPPB
Hidalgo County Purchasing Department
2812 S. Business Highway 281
Edinburg, TX. 78539
Phone (956) 292-7000 x-4852 Fax: (956) 292-7612

From: Steve Crain [mailto:scrain@atlashall.com]
Sent: Tuesday, August 28, 2012 2:49 PM
To: 'Darlene Betancourt'
Subject: RE: CRC Agreement (220650)

Y
M
F
S
T
S

Darlene: I used a magnifying glass and was able to read the document. The document is fine.

From: Darlene Betancourt [mailto:darlene.betancourt@co.hidalgo.tx.us]
Sent: Tuesday, August 28, 2012 1:25 PM
To: scrain@atlashall.com
Subject: FW: CRC Agreement (220650)

Good Afternoon Mr. Crain

As a result of Ms. Marty absence, I have attached you will find an agreement for the Sheriffs Office for your review and comments.

Should you have any questions, do not hesitate to contact me. Thank you

Respectfully,
Darlene H. Betancourt, CPPB
Hidalgo County Purchasing Department
2812 S. Business Highway 281
Edinburg, TX. 78539
Phone (956) 292-7000 x-4852 Fax: (956) 292-7612

From: Tanya.Delira [mailto:tanya.delira@co.hidalgo.tx.us]
Sent: Tuesday, August 28, 2012 11:54 AM
To: darlene.betancourt@co.hidalgo.tx.us
Cc: 'Myra Montoya'
Subject: CRC Agreement (220650)

Ms. Darlene may you please forward this agreement to legal for their review.

Thank You,

Requisition
SHERIFF'S LAW ENFORMENT FACILITY

Req # 00247260

PO #

Date: 11/15/13

Bill To: x
x

Vendor: 264563
REYNA ENTERPRISES, INC DBA CRC
131 EAST PECAN
MCALLEN TX 78501

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: MYRA MONTOYA
956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		DO NOT DUPLICATE ORDER		
1.00	EACH	ITEM#10665181, GOV BE 2012 SVR WIN RNWL ESS 1YR S	244.00	244.00
1.00	EACH	ITEM#11054682, G DT LAPTOP OPT WIN 1-10 U RNWL ESS	121.45	121.45
5.00	EACH	ITEM#10665930, SYMANTEC BACKUP EXEC 2012 AGENT FOR WINDOWS- ESSENTIAL SUPPORT (RENEWAL) (1 YEAR)- 1 SERVER GOV- SYMANTEC BUYING	145.99	729.95
		Account No _____	<u>Encumbrance</u>	
		3-1100-421-00-280-001-0-336	1,095.40	
			Freight	.00
			Total	1,095.40
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____