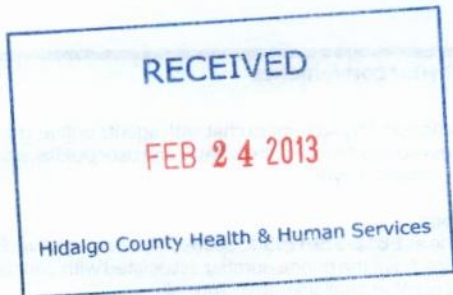




**Customer service**  
 Call us anytime: 1-866-519-1263  
 Manage your account:  
 twbc.com/myaccount  
 Visit us online: twbc.com/texas

**Account number**  
**8260 18 010 0425162**  
**Customer code 2539**



Due date	Service period	Amount due
Oct 30, 2013	10/20 - 11/19	<b>\$1,757.86</b>

**Service address**  
 TX Dir - Hidalgo Health  
 Account Phone 210-458-8580  
 1901 N Bridge Ave  
 Weslaco, TX 78596-4961

<b>Previous balance &amp; payments</b>	
Balance last statement	0.00
<b>Current month</b>	
Monthly services	448.00
Partial month charges	896.00
Surcharges	275.72
Taxes and fees	138.14
<b>Total due by Oct 30, 2013</b>	<b>\$1,757.86</b>



## In the know...

Due to an increase in Time Warner Cable's tax obligation, effective with your October 2013 invoice, you will see a small change in the TWC State Cost Recovery Fee applied to your bill. If you have any questions related to these charges, please contact us at 1-866-519-1263.

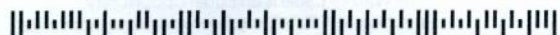
Did you know TWC is changing the names of many services and packages? You may notice this on your next bill. Your price (and the channels, speeds, or features in your package) are not changing. Visit [twc.com/newnames](http://twc.com/newnames) to learn more.

INVOICE RECEIVED BY: Jeanette Palacios DATE 2/24/13  
 GOODS/SERVICES RECEIVED BY: J Palacios DATE 10/20-11/19/13  
4 - 1100-441-00-340-003 -0- 531  
 PYMT AMOUNT \$ 1757.86 PO# claim  
 APPROVED BY: \_\_\_\_\_



PO BOX 460849, SAN ANTONIO, TX 78246-0849  
 8260 1800 ZO RP 10 10112013 NNNNNYNN 01 010661 0039

TX DIR - HIDALGO HEALTH  
 1901 N BRIDGE AVE  
 WESLACO, TX 78599-4961



Payment due date  
**Oct 30, 2013**

Account number  
**8260 18 010 0425162**

Please write your account number on your check.

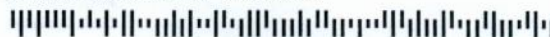
Please enclose this coupon with your payment.

\*\*Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due  
**\$1,757.86**

Amount enclosed

TIME WARNER CABLE  
 PO BOX 60074  
 CITY OF INDUSTRY CA 91716-0074



826018010042516201757863

**TX Dir - Hidalgo Health****Total due by Oct 30, 2013: \$1,757.86****Account number: 8260 18 010 0425162****Customer code: 2539****Statement date: Oct 10, 2013**

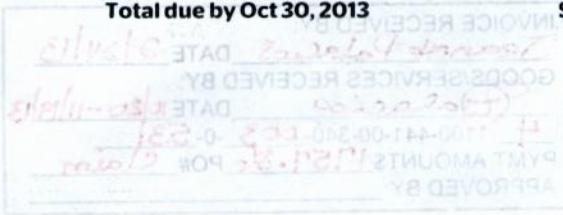
<b>Previous balance</b>	
Balance last statement	0.00
<b>Total previous balance</b>	<b>\$0.00</b>
<b>Monthly services</b>	
10/10 Ethernet EPL - 5 MBPS	448.00
<b>Total monthly services</b>	<b>\$448.00</b>
<b>Partial month charges</b>	
09/11 Ethernet EPL - 5 MBPS 08/20-10/19	896.00
<b>Total partial month charges</b>	<b>\$896.00</b>
<b>Surcharges</b>	
TWC Regulatory Recovery Fee	52.74
Federal Universal Service Fund	213.20
TWC State Cost Recovery Fee	9.78
<b>Total surcharges</b>	<b>\$275.72</b>
<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
<b>Taxes and fees</b>	
State and Local Sales Tax	132.60
Municipal Right-Of-Way Fee	5.54
<b>Total taxes and fees</b>	<b>\$138.14</b>
<b>Total due by Oct 30, 2013</b>	<b>\$1,757.86</b>

**Reach us at your convenience****Online**

Visit us at [twcbc.com/myaccount](http://twcbc.com/myaccount) to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

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If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

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 twbc.com/myaccount  
 Visit us online: twbc.com/texas

**Account number**  
**8260 18 010 0425162**  
 Customer code **2539**

Due date	Service period	Amount due
upon receipt	11/20 - 12/19	<b>\$2,347.11</b>

**Service address**  
 TX Dir - Hidalgo Health  
 Account Phone 210-458-8580  
 1901 N Bridge Ave  
 Weslaco, TX 78596-4961

**Previous balance & payments**

Balance last statement	1,757.86
Unpaid balance	1,757.86

**Current month**

Monthly services	448.00
Surcharges	94.05
Taxes and fees	47.20

**Total due upon receipt** **\$2,347.11**

**In the know...**

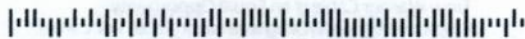
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INVOICE RECEIVED BY:	
<i>Jeanette Palacios</i>	DATE <i>11/21/13</i>
GOODS/SERVICES RECEIVED BY:	
<i>J Palacios</i>	DATE <i>11/20-12/19/13</i>
<i>4</i> - 1100-441-00-340- <i>003</i> -0- <i>531</i>	
PYMT AMOUNT \$ <i>589.25</i>	PO# <i>claim</i>
APPROVED BY: _____	



PO BOX 460849, SAN ANTONIO, TX 78246-0849  
 8260 1800 ZO RP 11 11122013 NYNNNYNN 01 023562 0076

TX DIR - HIDALGO HEALTH  
 1901 N BRIDGE AVE  
 WESLACO, TX 78599-4961



Payment due date  
**upon receipt**

RECEIVED  
 Hidalgo County Health  
 & Human Services Department

NOV 21 2013  
 Account number **8260 18 010 0425162**

Please write your account number on your check.

1304 S. 25th Ave.  
 Edinburg, Texas 78542

TIME WARNER CABLE  
 PO BOX 60074  
 CITY OF INDUSTRY CA 91716-0074



Please enclose this coupon with your payment.

\*\*Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due  
**\$2,347.11**

Amount enclosed

826018010042516202347110

TX Dir - Hidalgo Health

Total due upon receipt: \$2,347.11

Account number: 8260 18 010 0425162

Customer code: 2539

Statement date: Nov 11, 2013


**Previous balance**

Balance last statement 1,757.86

**Total previous balance \$1,757.86****Monthly services**

11/11 Ethernet EPL - 5 MBPS 448.00

**Total monthly services \$448.00****Surcharges**

TWC Regulatory Recovery Fee 17.64

Federal Universal Service Fund 72.68

TWC State Cost Recovery Fee 3.73

**Total surcharges \$94.05**

*TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.*

**Taxes and fees**

State and Local Sales Tax 44.43

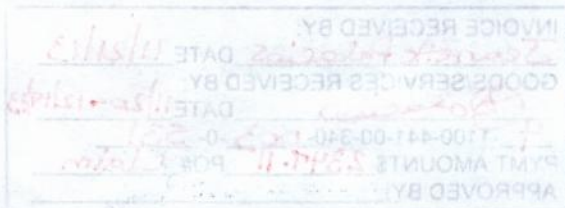
Municipal Right-Of-Way Fee 2.77

**Total taxes and fees \$47.20****Total due upon receipt \$2,347.11****Reach us at your convenience****Online**

Visit us at [twcbc.com/myaccount](http://twcbc.com/myaccount) to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

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Customer service  
Call us anytime: 1-866-519-1263  
Manage your account:  
twcbc.com/myaccount  
Visit us online: twcbc.com/texas

Account number  
**8260 18 010 0425162**  
Customer code 2539

Due date	Service period	Amount due
upon receipt	12/20 - 01/19	<b>\$2,936.36</b>

**Service address**  
TX Dir - Hidalgo Health  
Account Phone 210-458-8580  
1901 N Bridge Ave  
Weslaco, TX 78596-4961

**Previous balance & payments**

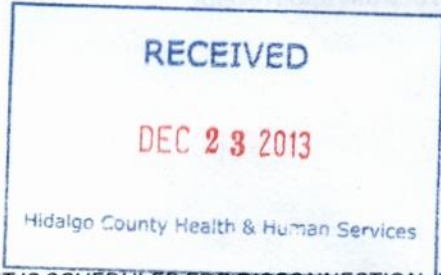
Balance last statement	2,347.11
Unpaid balance	2,347.11

**Current month**

Monthly services	448.00
Surcharges	94.05
Taxes and fees	47.20

**Total due upon receipt \$2,936.36**

INVOICE RECEIVED BY:  
Jeanette Palacios DATE 12/23/13  
GOODS/SERVICES RECEIVED BY:  
Palacios DATE 12/20-1/19/14  
4 - 1100-441-00-340-003 -0- 531  
PYMT AMOUNT \$ 589.25 PO# claim  
APPROVED BY: \_\_\_\_\_



*YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866-519-1263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.*

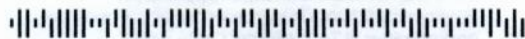
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PO BOX 460849, SAN ANTONIO, TX 78246-0849  
8260 1800 ZO RP 10 12112013 NNNNNYNN 01 008679 0028

TX DIR - HIDALGO HEALTH  
1901 N BRIDGE AVE  
WESLACO, TX 78599-4961



Payment due date  
upon receipt

Account number  
**8260 18 010 0425162**

Please write your account number on your check.

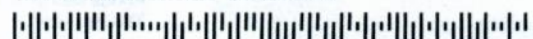
Please enclose this coupon with your payment.

\*\*Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due  
**\$2,936.36**

Amount enclosed

TIME WARNER CABLE  
PO BOX 60074  
CITY OF INDUSTRY CA 91716-0074



826018010042516202936367

**TX Dir - Hidalgo Health****Total due upon receipt: \$2,936.36****Account number: 8260 18 010 0425162****Customer code: 2539****Statement date: Dec 10, 2013**

<b>Previous balance</b>	
Balance last statement	2,347.11
<b>Total previous balance</b>	<b>\$2,347.11</b>

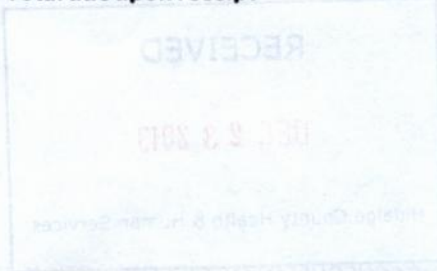
<b>Monthly services</b>	
12/10 Ethernet EPL - 5 MBPS	448.00
<b>Total monthly services</b>	<b>\$448.00</b>

<b>Surcharges</b>	
TWC Regulatory Recovery Fee	17.64
Federal Universal Service Fund	72.68
TWC State Cost Recovery Fee	3.73
<b>Total surcharges</b>	<b>\$94.05</b>

*TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.*

<b>Taxes and fees</b>	
State and Local Sales Tax	44.43
Municipal Right-Of-Way Fee	2.77
<b>Total taxes and fees</b>	<b>\$47.20</b>

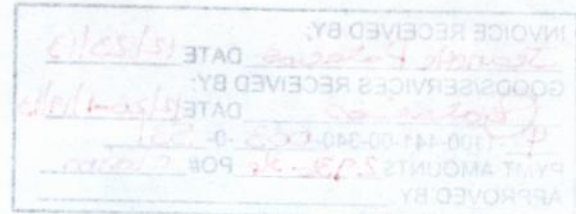
<b>Total due upon receipt</b>	<b>\$2,936.36</b>
-------------------------------	-------------------

**Reach us at your convenience****Online**

Visit us at [twcbc.com/myaccount](http://twcbc.com/myaccount) to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

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**Customer information**

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Manage your account:  
twcbc.com/myaccount  
Visit us online: twcbc.com/texas

Account number  
**8260 18 010 0425162**  
Customer code **2539**

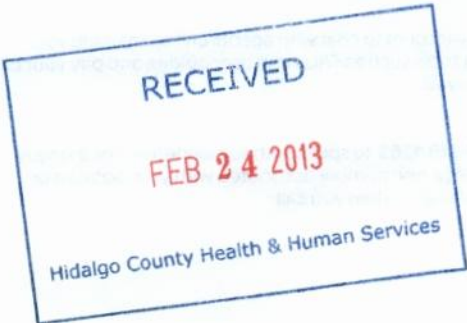
Due date                      Service period                      Amount due  
upon receipt                      01/20 - 02/19                      **\$3,523.49**

**Service address**  
TX Dir - Hidalgo Health  
Account Phone 210-458-8580  
1901 N Bridge Ave  
Weslaco, TX 78596-4961

**Previous balance & payments**  
Balance last statement                      2,936.36  
Unpaid balance                      2,936.36

**Current month**  
Monthly services                      448.00  
Surcharges                      91.98  
Taxes and fees                      47.15

**Total due upon receipt                      \$3,523.49**



INVOICE RECEIVED BY: Jeanette Palacios DATE 2/24/13  
GOODS/SERVICES RECEIVED BY: J Palacios DATE 1/20-2/19/14  
4 -1100-441-00-340-003 -0- 531  
PYMT AMOUNTS \$ 587.13 PO# claim  
APPROVED BY: \_\_\_\_\_

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866-5191263 FOR PAYMENT ARRANGEMENTS, OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.

Please enclose this coupon with your payment.

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PO BOX 460849, SAN ANTONIO, TX 78246-0849  
8260 1800 ZO RP 10 01112014 NNNNNYNN 01 008391 0027

TX DIR - HIDALGO HEALTH  
1901 N BRIDGE AVE  
WESLACO, TX 78599-4961



Payment due date  
upon receipt

Account number  
**8260 18 010 0425162**

Please write your account number on your check.

Total amount due  
**\$3,523.49**

Amount enclosed

TIME WARNER CABLE  
PO BOX 60074  
CITY OF INDUSTRY CA 91716-0074



826018010042516203523495

**TX Dir - Hidalgo Health****Total due upon receipt: \$3,523.49****Account number: 8260 18 010 0425162****Customer code: 2539****Statement date: Jan 10, 2014**

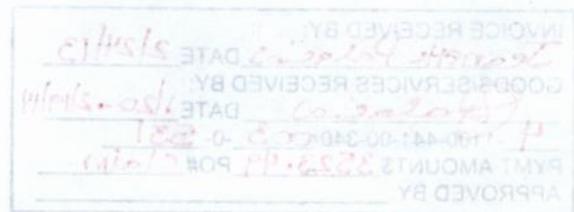
<b>Previous balance</b>	
Balance last statement	2,936.36
<b>Total previous balance</b>	<b>\$2,936.36</b>
<b>Monthly services</b>	
01/10 Ethernet EPL - 5 MBPS	448.00
<b>Total monthly services</b>	<b>\$448.00</b>
<b>Surcharges</b>	
TWC Regulatory Recovery Fee	12.55
Federal Universal Service Fund	75.71
TWC State Cost Recovery Fee	3.72
<b>Total surcharges</b>	<b>\$91.98</b>
<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
<b>Taxes and fees</b>	
State and Local Sales Tax	44.38
Municipal Right-Of-Way Fee	2.77
<b>Total taxes and fees</b>	<b>\$47.15</b>
<b>Total due upon receipt</b>	<b>\$3,523.49</b>

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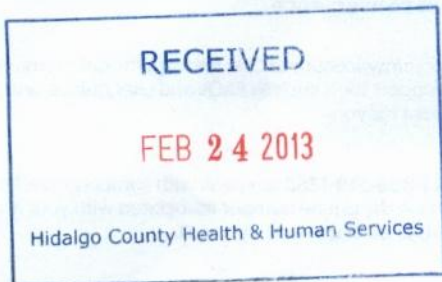
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**Customer service**  
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 Manage your account:  
 twcbc.com/myaccount  
 Visit us online: twcbc.com/texas

**Account number**  
**8260 18 010 0425162**  
 Customer code **2539**

Due date	Service period	Amount due
upon receipt	02/20 - 03/19	<b>\$4,110.62</b>



**Service address**  
 TX Dir - Hidalgo Health  
 Account Phone 210-458-8580  
 1901 N Bridge Ave  
 Weslaco, TX 78596-4961

**Previous balance & payments**

Balance last statement	3,523.49
Unpaid balance	3,523.49

**Current month**

Monthly services	448.00
Surcharges	91.98
Taxes and fees	47.15

**Total due upon receipt** **\$4,110.62**

INVOICE RECEIVED BY: Jeanette Palacios DATE 2/24/13  
 GOODS/SERVICES RECEIVED BY: Palacios DATE 2/20-3/19/14  
 1100-441-00-340-003 -0- 531  
 PYMT AMOUNTS 587.13 PO# claim  
 APPROVED BY: \_\_\_\_\_

## In the know...

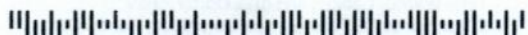
Did you know you can watch new Movies On Demand the same day as DVD? Catch Lee Daniels The Butler, rated PG-13, premiering January 14. Forest Whitaker is a White House butler who served eight presidents while the civil rights movement affects his life, family and society.

*YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866-5191263 FOR PAYMENT ARRANGEMENTS, OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.*



PO BOX 460849, SAN ANTONIO, TX 78246-0849  
 8260 1800 ZO RP 10 02112014 NNNNNYNN 01 006560 0026

TX DIR - HIDALGO HEALTH  
 1901 N BRIDGE AVE  
 WESLACO, TX 78599-4961



Payment due date  
 upon receipt

Account number  
**8260 18 010 0425162**

Please write your account number on your check.

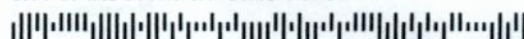
Please enclose this coupon with your payment.

\*\*Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due  
**\$4,110.62**

Amount enclosed

TIME WARNER CABLE  
 PO BOX 60074  
 CITY OF INDUSTRY CA 91716-0074



826018010042516204110623

TX Dir - Hidalgo Health

Total due upon receipt: \$4,110.62

Account number: 8260 18 010 0425162

Customer code: 2539

Statement date: Feb 10, 2014


**Previous balance**

Balance last statement 3,523.49

**Total previous balance \$3,523.49****Monthly services**

02/10 Ethernet EPL - 5 MBPS 448.00

**Total monthly services \$448.00****Surcharges**

TWC Regulatory Recovery Fee 12.55

Federal Universal Service Fund 75.71

TWC State Cost Recovery Fee 3.72

**Total surcharges \$91.98**

*TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.*

**Taxes and fees**

State and Local Sales Tax 44.38

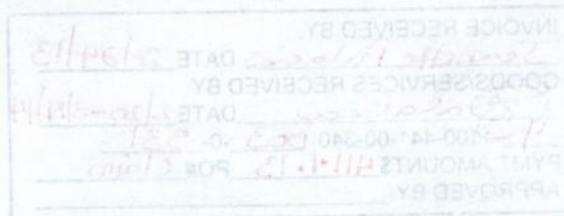
Municipal Right-Of-Way Fee 2.77

**Total taxes and fees \$47.15****Total due upon receipt \$4,110.62****Reach us at your convenience****Online**

Visit us at [twcbc.com/myaccount](http://twcbc.com/myaccount) to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

**Over the phone**

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.

**Pay online****My Account puts you in control!**

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at [twcbc.com/myaccount](http://twcbc.com/myaccount) to get started today!

**Pay by phone**

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

**Customer information**

Are you experiencing technical issues with closed captioning? Call 1-800-222-5355, email [twc.closedcaptioningissues@twcable.com](mailto:twc.closedcaptioningissues@twcable.com) or fax 1-877-430-1386. Want to write us? Address closed captioning related concerns for which you would like a formal response to H. Dudash, Administrator, 13820 Sunrise Valley Dr., Herndon, VA 20171; fax 1-704-697-4935; email [twc.closedcaptioningissues@twcable.com](mailto:twc.closedcaptioningissues@twcable.com). To follow up on a written submission, call 1-877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to [twcbc.com/myaccount](http://twcbc.com/myaccount).

For information on any upcoming programming charges please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday each month and on [twc.com](http://twc.com).

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