

**Exhibit R-11 Maintenance Renewal
Automated Victim Notification Services
Hidalgo County**

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this **Exhibit R-11 Schedule of Payments shall describe the amount due to Appriss which will be paid quarterly by the Office of the Attorney General to Appriss on the County's behalf as described in 4.3.5 of the Grant Contract.**

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2015.

Jail Maintenance Amount	District Court Maintenance Amount	County Court Maintenance Amount	Annual Maintenance Amount (12 Months)	Quarterly Maintenance Amount (4 Quarters)	# of Months Through 8/31/15	Total Maintenance Amount Due
\$ 23,765.16	\$3,950.16	N/A	\$27,715.32	\$6,928.83	12 Months	\$27,715.32

Maintenance Amount as indicated above does not include "3rd Party Vendor Fees" ¹ include booking system vendors, IT staff or other work that is associated with any booking system change not covered under the Vendor Certification. These services are considered additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the "3rd Party Vendor" may not be reimbursed by the OAG's SAVNS grant program.



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 Louisville, KY 40223-3642
 502-261-8483 800-616-0491
 www.appriss.com

R-11 Service Agreement Renewal Notice

DATE: July 24, 2014

CUSTOMER NAME: Hidalgo County

LOCATION: P.O. Box 1356
Edinburg TX 78539

PROJECT TYPE: Hidalgo County VINE Service

ORIGINAL SERVICE AGREEMENT DATE: September 27, 2004

SERVICE AGREEMENT RENEWAL DATE: September 1, 2014

SERVICE AGREEMENT RENEWAL TERM: 12 Months

NEXT SERVICE AGREEMENT RENEWAL DATE: August 31, 2015

PROJECT PRICING: \$ 27,715.32 (Quarterly Amount \$6,928.83)

This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

Contract Changes: None

Special Note: Please refer to the "3rd Party Vendor Fees" referenced in the attached Exhibit R-11 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:

CUSTOMER BY:

Signature

7/23/2014

Date

Thomas R. Seigle
 President

Signature

Date

Title

Name