

From: TATEMS support [mailto:tech.support@tatems.com]
Sent: Wednesday, March 27, 2013 1:43 PM
To: jorge.flores@co.hidalgo.tx.us
Subject: [SUPPORT #RRL-643-18523]: Re: TATEMS renewal
Importance: High

Hi George,

When you renew you version upgrades and support for your 5 TATEMS Licenses you are simply paying for the privilege of getting unlimited tech support via phone, email , live chat and remote support sessions, plus you will be eligible for all version upgrades released for the year(s) of support and version upgrades that you are paying for.

There is no contract or obligation on your part to renew now or in the future.

Hope this helps.

Please let me know if you have any questions of need any help.

Thanks Again

Marc Ready
PCHelp, LTD

Ticket Details

Ticket ID: RRL-643-18523
Department: TATEMS Support
Type: Issue
Status: Closed
Priority:

Support Center: <http://tatems.helpserve.com>