



Custom Mobile App for Hidalgo County, TX (Health & Human Services)

Organization	Hidalgo County (Health & Human Services)			URL	http://www.co.hidalgo.tx.us/index.aspx?nid=1032
Street Address	1304 S. 25 th Avenue				
Address 2					
City	Edinburg	State	TX	Postal Code	78542
Billing Contact	Miguel "Mike" Escaname			Email	miguel.escaname@hchd.org
Phone	956-383-6221	Ext.	7210	Fax	N/A
Billing Address	1304 S. 25 th Avenue				
Address 2					
City	Edinburg	State	TX	Postal Code	78542
Tax ID #	74-6000717		Sales Tax Exempt #	74-6000717	
Billing Terms	Annual		Account Rep	Reece Hammitt	
Info Required on Invoice (PO or Job #)	707703				
Project Contact	Brenda Salazar			Email	brenda.salazar@mail.hchd.org
Phone	956-383-6221	Ext.	7343	Fax	N/A

CivicPlus Project Development Services & Scope of Services for Custom Mobile Application	
All Quotes are in US Dollars and Valid for 30 Days from November 25, 2014	
Project Details	One Time Fee
Design & Project Overview	
<ul style="list-style-type: none"> • Unique app name (name of app for on iTunes & Android Market) • Unique design elements and color scheme <ul style="list-style-type: none"> ○ Image design for icon screen ○ Splash page that will appear when launching the app ○ Banner that will appear across the top of app (including text and background) ○ Background (image & color) ○ Color of text under icons • Unique module appearance <ul style="list-style-type: none"> ○ App navigation (which modules appear and in what order they appear) ○ Name of modules ○ Icons associated with the modules 	\$4,500
Total Project Development Fee	\$4,500



Annual Support, Maintenance & Hosting Service Include the Following:	
<ul style="list-style-type: none"> • Support <ul style="list-style-type: none"> ○ 7-7 (CST) Mon-Fri (excluding holidays) ○ 24/7 Emergency Support ○ Dedicated Support Personnel ○ 2-hour Response during Normal Hours ○ Usability Improvements ○ Integration New & Upgraded Services ○ Proactive Support for Updates & Fixes ○ Online Training Manuals ○ Monthly Newsletters ○ Phone Consulting ○ CivicPlus Connection • Maintenance of CivicPlus Application & Modules <ul style="list-style-type: none"> ○ Install Service Patches for OS ○ Upgrades ○ Fixes ○ Improvements ○ Integration ○ Testing ○ Development ○ Usage License • Hosting <ul style="list-style-type: none"> ○ Shared Web/SQL Server ○ DNS Consulting & Maintenance ○ Monitor Bandwidth-Router Traffic ○ Redundant ISP ○ Redundant Cooling ○ Natural Gas Powered Generator ○ Daily Tape Backup ○ Intrusion Detection & Prevention ○ Antivirus Protection ○ Upgrade Hardware 	\$1,200
<ul style="list-style-type: none"> • Annual Placement on Apple's iTunes Store and Android's Market 	Included
Total Annual Fee Increase	\$1,200

Client agrees to allow CivicPlus to display CivicPlus insignia within the custom developed app and available splash screen.

Client will be invoiced for the Total Project Development Fee and the Total 1st Year Annual Fee upon submission of the Sales Form and P.O.

The Client will be invoiced electronically through email. Upon request CivicPlus will mail invoices and the Client will be charged a \$5.00 convenience fee.

Annual fees for your Custom Mobile Application are subject to the renewal terms of the original contract between CivicPlus and Hidalgo County, TX



Acceptance

We, the undersigned, agreeing to the conditions specified in this document, understand and authorize the provision of services outlined in this Agreement.

Hidalgo County, TX (Health and Human Services)

Date

CivicPlus

Date

Sign and e-mail or Fax this Copy

Attn: Contract Manager
Email: SalesCoordinators@CivicPlus.com
Fax: 785-587-8951

And – Mail Two (2) Signed Originals

CivicPlus Contract Manager
317 Houston St., Suite E
Manhattan, KS 66502

We will e-mail or fax a counter-signed copy of the agreement back to you so we can begin your project. Upon receipt of two signed originals, we will counter-sign and return one copy for your files.

--Remainder of this page left intentionally blank--