

Service Agreement



This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

Time Warner Cable Information

Time Warner Cable Enterprises LLC

Street: 1900 Blue Crest Lane
 City: San Antonio
 State: TX
 Zip Code: 78247

Contact: Patricia Martinez
 Telephone: (210) 582-9630 1762717
 Facsimile: 210-579-2369

Customer Information

| | | | | |
|--|----------------------|------------------|------------------------------------|--------------------|
| Customer Name (Exact Legal Name): HIDALGO CNTY TASK FORCE | | | Federal ID No: *****0717 | |
| Billing Address: PO BOX 5719 | Suite: | City: mcallen | State: TX | Zip Code: 78502 |
| Billing Contact Name: sonya lopez | Phone: 9563810444 | | E-mail: slopez@hidtaskforce.us | |
| Authorized Contact Name: VANESSA FERNANDEZ | Phone: 9563810444 | | E-mail: vfernandez@stxhidta.net | |

Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT WWW.TWCBC.COM/LEGAL), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Electronic Signature Disclosure

| Authorized Signature for Time Warner Cable Enterprises LLC | Authorized Signature for Customer |
|---|-----------------------------------|
| By: | By: |
| Name (printed): | Name (printed): Ramon Garcia |
| Title: | Title: County Judge |
| Date: | Date: |



Special Terms

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Time Warner Cable Enterprises LLC

Printed Name and Title

Date Signed

Authorized Signature for Customer

Ramon Garcia, County Judge

Printed Name and Title

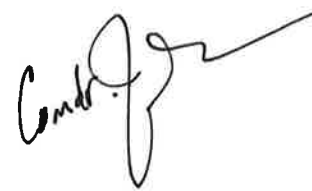
Date Signed



Account Executive: Patricia Martinez
 Phone: (210) 582-9630 ext:1762717
 Cell Phone:
 Fax: 210-579-2369
 Email: patricia.martinez@twcable.com

Order # 5489704

| | | | |
|------------------------------|-------------------------------------|---|-------------------|
| Business Name | HIDALGO CNTY TASK FORCE | Customer Type: | Existing Customer |
| Federal Tax ID | Tax Exempt Status | Tax Exempt Certificate # | |
| *****0717 | | | |
| Billing Address | | | |
| Attention To: | Account Number | | |
| PO BOX 5719 mcallen TX 78502 | | | |
| Billing Contact | Billing Contact Phone | Billing Contact Email Address | |
| sonya lopez | 9563810444 | slopez@hidtaskforce.us | |
| Authorized Contact | Authorized Contact Phone | Authorized Contact Email Address | |
| VANESSA FERNANDEZ | 9563810444 | vfernandez@stxhidta.net | |
| Technical Contact | Technical Contact Phone | Technical Contact Email Address | |



| New and Revised Services and Monthly Charges At 3100 S US HIGHWAY 281 , EDINBURG TX 78539 | | | | |
|---|----------|-------------|-------------------------|---------------|
| Description | Quantity | Sales Price | Monthly Recurring Total | Contract Term |
| *Nvmail-5A | 1 | \$10.00 | \$10.00 | 48 Months |
| 1 Static IP | 1 | \$10.00 | \$10.00 | 48 Months |
| BROADBAND HSD - 10MX2M | 1 | \$149.95 | \$149.95 | 48 Months |
| DNS PARKING | 1 | \$24.95 | \$24.95 | 48 Months |
| *Total | | | \$194.90 | |

*Prices do not include taxes and fees.



You must use this as your coversheet



1. Sign your document if needed



2. Use this coversheet with your document & fax to

1 210 579 6782

Problem faxing to this number? Try

1 888 634 4320

To: Patricia Martinez From: vfernandez@stxhidta.net
Date: 03/03/2015 08:19AM PST Re: HIDALGO CNTY TASK FORCE - RENEW

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