

Zimbra

rocio.villarreal@co.hidalgo.tx.us

Fwd: Hidalgo County: Tyler/CUC Contract Expiration for 2016

From : Renan Ramirez <renan.ramirez@co.hidalgo.tx.us> Wed, Jul 29, 2015 11:12 AM
Subject : Fwd: Hidalgo County: Tyler/CUC Contract Expiration for 2016 2 attachments
To : Martha Salazar <martha.salazar@co.hidalgo.tx.us>

FYI

Renán Ramirez
Chief Information Officer
County of Hidalgo, Texas
956-289-7444

From: "Josephine L. Ramirez" <josephine.ramirez@da.co.hidalgo.tx.us>
To: "Renan Ramirez" <renan.ramirez@co.hidalgo.tx.us>
Cc: "Valde Guerra" <valde.guerra@co.hidalgo.tx.us>, "Phil Veale" <phillip.veale@co.hidalgo.tx.us>, "victor garza" <victor.garza@da.co.hidalgo.tx.us>
Sent: Monday, July 20, 2015 11:26:55 AM
Subject: RE: Hidalgo County: Tyler/CUC Contract Expiration for 2016

Renan,
I have reviewed the Amendment provided as to the County's Agreement with Tyler and approve as to the form of the agreement.

Thank you,

Josephine Ramirez Solis
Assistant Criminal District Attorney
Chief - Civil Division
Office of Criminal District Attorney
Hidalgo County, Texas
100 N Closner Rm 303
Edinburg, TX 78539
(956) 318-2313 ext. 3823
(956) 318-2079 FAX
josephine.ramirez@da.co.hidalgo.tx.us

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From: Renan Ramirez [mailto:renan.ramirez@co.hidalgo.tx.us]
Sent: Thursday, July 09, 2015 2:54 PM
To: Josie Ramirez
Cc: Valde Guerra; Phil Veale
Subject: Fwd: Hidalgo County: Tyler/CUC Contract Expiration for 2016

Josie,

This will be the last year that Hidalgo County will be participating in the Council of Urban Counties Tech Share program. We will now be purchasing Odyssey related services directly through Tyler Technologies. Tyler has requested that we enter into the attached agreement. I would like to request your office's assistant in reviewing and placing the item through Commissioner's Court.

I thank you for your time and attention to this matter.

Renán Ramirez

Chief Information Officer
County of Hidalgo, Texas
956-289-7444

From: "Kevin Issitt" <Kevin.Issitt@tylertech.com>
To: "Renan ramirez" <Renan.ramirez@co.hidalgo.tx.us>
Sent: Monday, July 6, 2015 3:26:21 PM
Subject: FW: Hidalgo County: Tyler/CUC Contract Expiration and Continuous Improvement Package Options for 2016

Renan,

I just wanted to follow-up and remind you that we'd like a signed copy of the CUC Disengagement Amendment signed and returned by the end of July. If you'd like to participate in the Continuous Improvement Program in 2016, that agreement is also due at the end of July.

Please let me know if you have any questions or need anything from me to assist with this request.

Thank you,

Kevin

Kevin Issitt
Client Executive
Tyler Technologies, Inc.

P: 972.713.3770 ext: 113601
C: 972.832.1272

www.tylertech.com



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From: Issitt, Kevin
Sent: Tuesday, May 19, 2015 1:39 PM
To: renan.ramirez@co.hidalgo.tx.us
Cc: Phillip Veale
Subject: Hidalgo County: Tyler/CUC Contract Expiration and Continuous Improvement Package Options for 2016

Renan,

The contract between Tyler Technologies and the Conference of Urban Counties (CUC) will expire at the end of 2015. As discussed at Executive Forum, I've attached an amendment to your Odyssey contract that modifies the billing terms to allow Tyler to directly invoice your County for Odyssey maintenance.

Additionally, beginning in FY2016, Tyler Technologies is very excited to launch the Continuous Improvement Program. This

program is packed full of webinar-based training sessions, 1:1 consulting hours, and days that can be used towards on-site visits to assist your office in advancing their electronic maturity. The following table outlines the available packages.

Option #	Webinar-based Training	1:1 Consulting	On-Site Implementation	Price
1	250+ Courses	40 Hours	15 Days	\$34,750
2	250+ Courses	25 Hours	10 Days	\$27,500
3	250+ Courses	15 Hours	5 Days	\$20,250

If your office would like to participate in the Continuous Improvement Program, please review the attached agreement, select your package option and returned a signed copy to me.

In order to allow time for processing, I ask that you return your maintenance amendment and the Continuous Improvement Program agreement (if participating) to me by **July 30, 2015**.

We appreciate your business and please contact me if you have any additional questions.

Respectfully,

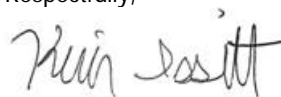


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