

RESOLUTION IN APPRECIATION OF THE  
TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

WHEREAS, the Texas Department of Housing and Community Affairs provided staff to assist in the transition of Hidalgo County's Community Service Agency, after the agency experienced a quick turnover in leadership during the month of March 2015; and

WHEREAS, members from the Community Affairs Division reached out to the Community Service Agency and began the process of evaluating all aspects of the department's operations with the goal of providing the best service to residents in need; and

WHEREAS, the Community Affairs Division team provided invaluable assistance to newly appointed executive director Jaime Longoria and his staff, which resulted in providing uninterrupted and markedly improved services to the residents of Hidalgo County; and

WHEREAS, Executive Director Tim Irvine and Community Affairs Division Deputy Executive Director Brooke Boston, dispatched Director of Community Affairs Michael De Young, Manager of Community Affairs Cathy Collingsworth, and Project Manager Laura Saintey to Hidalgo County and they spent countless hours over the last six months providing technical assistance to county personnel; and

WHEREAS, because of their efforts, Community Service Agency clients reaped the benefits or improved service, shorter wait times for benefits, and a client-friendly atmosphere. The advice and recommendations have resulted in the Community Service Agency serving more people in six months as were served in all of 2014. The Community Service Agency will reach full expenditure of funds by the end of the program year rather than send money designated for Hidalgo County residents back to the state, and the program has transitioned 11 people out of poverty this program year with more to come.

NOW, THEREFORE, BE IT RESOLVED that the Hidalgo County Commissioners Court hereby gratefully acknowledges the fine work of the Texas Department of Housing and Community Affairs and the leadership of its Governing Board for creating an atmosphere of collaboration and assistance that allowed staff to assist in turning around the Community Service Agency in four months.

Dated this 1<sup>st</sup> day of September 2015.

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RAMON GARCIA  
County Judge

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A.C. CUELLAR, JR.  
County Commissioner, Pct. 1

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EDUARDO "EDDIE" CANTU  
County Commissioner, Pct. 2

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JOE M. FLORES  
County Commissioner, Pct.3

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JOSEPH PALACIOS  
County Commissioner, Pct. 4

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Attest: ARTURO GUAJARDO, JR.  
County Clerk